



INFORMATIONAL MEMO

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**DIVISION AND OFFICE: POLICY, INNOVATION, AND ENGAGEMENT DIVISION,
OFFICE OF COMMUNITY LIVING**

**PROGRAM AREA: COMPLEX NEEDS PROGRAM DEVELOPMENT AND
EVALUATION UNIT**

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**KEY WORDS: DISABILITY COMPETENT CARE, EDUCATIONAL VIDEOS,
PROVIDER EDUCATION**

HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Informational Memo is to inform primary care providers, case management agencies, service provider agencies, and Health First Colorado members with disabilities and their families that the Department of Health Care Policy & Financing produced a series of educational videos on Disability Competent Care.

Information:

The Disability Competent Care videos are designed to increase provider awareness and capacity to provide disability competent care to people with disabilities. The videos were

created collaboratively with people with disabilities, disability advocates, and healthcare professionals. The videos address the following topics:

- The Healthcare Experience for People with Disabilities.
- What is Disability Competent Care?
- Core Values of Disability Competent Care.
- The Three Pillars of Disability Competent Care.
- Communication Access. To what extent do providers offer varying methods of communication?
- Programmatic Access. Are there policies or procedures in place to ensure people with disabilities receive the same quality of care as people without disabilities?
- Physical Access. What physical obstacles do people with disabilities encounter when traveling to and within a provider's office?

Several links to resource materials accompany the videos, including (but not limited to) tax incentives, best practices, the Americans with Disabilities Act, and the Colorado Disability Competent Care Self-Assessment Tool.

To access the Disability Competent Care videos and resources, visit - <https://www.colorado.gov/pacific/hcpf/disability-competent-care>.

Attachment(s):

None

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