

# HCPF Case Manager Training: Introduction to Disability

## Exercise 1: What to say and Not Say

### 1. Choose the best option in each of the following 3 groups.

1. Pick the best language:

- Has a hearing loss
- Hearing challenged

2. Pick the best language:

- Has an intellectual disability
- Differently-abled

3. Pick the best language:

- Courageous, brave, special
- Has Down Syndrome

### 2. Choose the best option in each of the following 3 groups.

1. Pick the best language:

- I feel your pain.
- I have a question.

2. Pick the best language:

- Can you help me understand?
- I empathize.

3. Pick the best language:

- I'll help you with that.
- Would you like my help?

# HCPF Case Manager Training: Introduction to Disability

## Exercise 1: What to say and Not Say

### 3. Fill in the blanks

SAY THIS	NOT THIS
<b>A person diagnosed with...</b>	<b>The person suffers from, is afflicted by...</b>
1.	Handicapped parking
People with disabilities	2.
People without disabilities	3.
4.	Midget
5.	Downs kid
6.	Cripple, handicapped
7.	Mute, dumb
A person diagnosed with a cognitive disability	8.
A student who receives SPED services	9.
10.	Wheelchair-bound

When you click "Save My Copy", you will be prompted to save the form. Please save the form by adding the following to the name LastName.FirstName.date(yyyy.mm.dd)

**Example HCPF Exercise 1 *Nevin.Angela.2020.06.12***