

Dear Home Community Based Services (HCBS) Case Manager,

Effective May 26, 2022, the Department of Health Care Policy & Financing (the Department) will be updating Benefits Utilization System (BUS) member data weekly to match data as it appears in the Colorado Benefits Management System (CBMS) and reflected in the Colorado interChange/Bridge.

Member records are matched on the following fields:

- Social Security Number (SSN)
- State ID
- Date of Birth (DOB)
- First and Last Names

If there is an error in the member record, contact the county where the member resides.

These updates are necessary to ensure that the maximum amount of member data in the BUS is migrated to the new Care and Case Management (CCM) System upon implementation.

Thank you,

Department of Health Care Policy & Financing

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