



Health First Colorado (Colorado's Medicaid Program)

Health First Colorado call center for members ♦ 800-221-3943

Fiscal Agent Gainwell Technologies Physical Address

Civic Center Plaza ♦ 1560 Broadway Street, Suite 600 ♦ Denver, CO 80202

<p>Provider Services Call Center 1-844-235-2387 Provider Enrollment, Eligibility, Claims 7:00 a.m. - 5:00 p.m. MT Monday - Friday</p>	<p>Electronic Health Records (EHR) MedicaidEHR@corhio.org https://hcpf.colorado.gov/health-information-technology</p>
<p>Electronic Data Interchange (EDI) Support 1-844-235-2387</p>	<p>Provider Billing Manuals hcpf.colorado.gov/billing-manuals Provider Training hcpf.colorado.gov/provider-training</p>
<p>Automated Eligibility Status - Integrated Voice Response (IVR) 1-844-235-2387 Eligibility and Payment Information by touch-tone telephone ♦ 24 hours / 7 days a week</p>	<p>Provider Field Service Representatives https://hcpf.colorado.gov/regional-provider-support</p>
<p>Gainwell Technologies Paper Claim Submissions P.O. Box 30 Denver, CO 802013</p>	<p>Provider Web Portal https://hcpf.colorado.gov/web-portal CO.gov/hcpf → For Our Providers → Web Portal</p>

Provider Services and Information

hcpf.colorado.gov → For Our Providers

Access to: billing manuals ♦ quick guides ♦ fee schedules ♦ forms ♦ bulletins ♦ training ♦ other resources

<p>Acentra Health (Prior Authorization Assistance) ColoradoPAR Program 1-720-689-6340 Email: COproviderissue@kepro.com https://hcpf.colorado.gov/par Acentra Health Attn: ColoradoPAR Program 2810 N. Parham Rd, Suite 305 Henrico, VA 23219</p>	<p>Magellan (Pharmacy Assistance) 1-800-424-5725 Fax: 1-800-424-5881 Email: RxNetworksDept@magellanhealth.com <u>Paper Pharmacy Claims</u> Send to: Magellan RxManagement ATTN: Pharmacy Call Center 14100 Magellan Plaza Maryland Heights, MO 63043</p>
<p>DentaQuest (Dental Assistance) 1-855-225-1731 www.dentaquest.com</p>	