



COLORADO
Department of Health Care
Policy & Financing

Dear Home and Community-Based Services (HCBS) Provider,

Providers are invited to register for the [What Can Direct Care Careers Do For You? webinar](#) on Tuesday, February 18, 2025, at 10:00 a.m. to learn about Direct Care Careers (DCC). DCC provides an easy-to-use platform with job boards, free entry-level training, career pathway modules, soft-skill modules, and a comprehensive resource list.

Free Soft Skills Training for Direct Care Workers

Employers understand the importance of strong communication, empathy and teamwork in providing excellent care. That's why **FREE Soft Skills Training** is being offered for Direct Care Workers (DCWs), now available on [Direct Care Careers.com](#). This flexible, "universal worker" curriculum is designed for a variety of care settings and populations and offers over 30 modules for Home and Community-Based Services providers and individuals interested in caregiving.

This training will help teams enhance communication, manage challenging situations and build stronger relationships with members and colleagues. With these improved skills, DCWs will deliver better care, increase member satisfaction, and foster a more positive and productive work environment.

Take advantage of this valuable free opportunity to invest in DCWs' growth and elevate team performances. Remember that per [Department of Labor regulations](#), all employer-required or agency-required training must be paid.

Learn more about how to sign up for Direct Care Careers platform through these videos:

- Individual Sign-Up: [Direct Care Careers Colorado Demonstration for Applicants](#)
- Provider Sign-Up: [Direct Care Careers Colorado Demonstration for Providers](#)

Email HCPF_BaseWage@state.co.us with any questions or needing assistance accessing the training modules or the Direct Care Careers site.

Thank you,

Department of Health Care Policy & Financing
