



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE WEBEX INTEGRATED QUALITY IMPROVEMENT COMMITTEE (IQuIC) MEETING

January 25, 2022 10:00 am to 12:00 pm

1. Call to Order

The Contractor shall have its Quality Improvement Director participate in the Department's Quality Improvement Committee to provide input and feedback regarding quality improvement priorities, performance improvement topics, measurements and specifics of reporting formats and timeframes, and other.

2. Agenda Review

Completed.

3. Review October 2021 Draft Minutes

Jerry (Health Care Policy and Financing/HCPF) and meeting attendees reviewed the draft minutes and the minutes were approved.

4. Network Adequacy Validation (NAV) Introduction & Brief Update

Robert (Health Services Advisory Group/HSAG) led this discussion and reviewed the following PowerPoint topics: time and distance data files, data sources, software, and methodology. Robert (HSAG) also noted that estimated driving speeds are used in the HSAG time and distance analysis. Ann (Colorado Access), Sophie (RAE 6&7), Jeremy (Denver Health), and Alma (RAE 4) shared input and concerns about having to clarify low percentage data results. Robert (HSAG) noted the concerns and planned to share with the Department. Robert (HSAG) agreed to share the PowerPoint presentation after the meeting and Jerry will share the copy with meeting attendees.

5. Quality Of Care Concerns (QOCC) Audits and Substance Use Disorder (SUD) Audits

The PowerPoint for this topic was shared with meeting attendees prior to the meeting. Barbara (HSAG) and Amy (HSAG) led this PowerPoint presentation starting out with the QOCC project. Topics covered for the QOCC project included: which



health plans and when, purpose of the QOCC audit, timeline, Managed Care Entity (MCE) responsibilities, and HSAG scope of work. Barbara (HSAG) also noted that the QOCC audit will not be graded or a met or not met determination applied. Barbara (HSAG) noted that on February 1, 2022 the document request will be sent out to MCEs and that the audit will be looking at 10 or less QOCC records from each MCE. Alyssa (RAE 1) asked for clarification on the review period and why this audit was being conducted now. Barbara (HSAG) addressed the questions (example, calendar year 2021, Department preference). John (RAE 2&4) shared comments about the need for flexibility to accommodate this audit request. Curt (the Department) shared insight why the QOCC audit was taking place at this time. Barbara (HSAG) and Alyssa (RAE 1) later discussed potential days needed for MCEs to prepare for this type of audit and it was determined that 30 days would not meet the timeline. Mike or Mika (Colorado Access) shared comments about this audit possibly being duplicative from a previous audit just completed, but Barbara (HSAG) noted that this audit is not the same as the scope of the Compliance Site audit. The SUD discussion then started and reviewed the following topics: which health plans and when, purpose of the SUD UM over-read, timeline, MCE responsibilities, HSAG scope of work, and HSAG responsibilities. It was noted that this project will be a clinical review. Marianne (CCHA) asked for confirmation that 33% of denials would apply to each MCE being audited and Barbara confirmed that it would.

6. Department and Health Plan Updates/Reminders

Jerry (HCPF) reviewed meeting dates listed on the agenda.

7. Public Comments

No visitors attended this WebEx.

8. Adjourn

Visit this link to see online reporting <https://www.colorado.gov/pacific/hcpf/quality-and-health-improvement-reports>

Visit this link to see more about IQuIC <https://www.colorado.gov/hcpf/integrated-quality-improvement-committee-meeting>

Link to online Accountable Care Collaborative Public Reporting <https://hcpf.colorado.gov/accountable-care-collaborative-public-reporting>

