



Dear Hospital,

Many hospital providers submit claims or verify eligibility through an outside entity such as a clearinghouse or a billing agent. These entities enroll with Health First Colorado (Colorado's Medicaid program) as a Trading Partner.

Beginning January 7, 2026, the name of X12 files, such as an 835 electronic Remittance Advice (RA) or a 271 eligibility response, will change.

Trading Partners should review the [X12 File Naming Standards Quick Guide web page](#) and start implementing the new file name structure immediately. If they do not, they may not receive response or acknowledgement files such as the Electronic Remittance Advice (ERA). Providers must contact their Trading Partner to confirm they are using the new X12 file naming standards.

Reports will only be available for retrieval for 15 days. Please ensure your vendor has adjusted their system so they can retrieve the reports before they expire.

Providers may also obtain a copy of the Remittance Advice (RA) on the [Provider Web Portal](#) if they are unable to obtain a copy from their vendor.

Contact the [Provider Services Call Center](#) with any questions.

Thank you,

Department of Health Care Policy & Financing