

HCPF/Eligibility Sites Monthly Touch base

February 27, 2025

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Agenda

- Welcome
- Continuous Eligibility
- Reminders regarding LTSS Stabilization
- Open Forum and Thank YOU!

Continuous Eligibility Project CPPM-9374

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Purpose

The purpose is to provide an overview of continuous eligibility and upcoming eligibility updates that are set to change due to recent federal policy guidance.

Continuous Eligibility



- Continuous eligibility (CE) is a policy that ensures eligible children under the age of 19 have Medicaid or CHP+ coverage for a period of up to 12 months, regardless of changes in their circumstances, with certain exceptions.
- Protects from coverage gaps and shown to improve access to care, continuity of coverage, and the uninsured rate for children.
- Goal is to provide consistent access to care for improved health outcomes.

Continuous Eligibility Updates

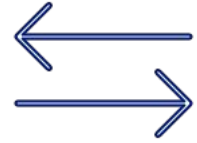
CMS's guidance requires a change to our policy and system.

- CHP+ eligible children who report a change in circumstance and meet all other Medicaid eligibility requirements will now move from CHP+ to Medicaid *automatically* without needing to opt out.
 - A new 12-month eligibility period will start the first of the month upon enrollment into Medicaid.
 - These members will receive 10 days noticing, advising of the termination of CHP+ benefits and approval of Medicaid.
- **This change will go live March 8, 2025**





Opting In and Out



Can members move back to CHP+ after being enrolled into Medicaid?

- Members can opt out of any program at any time, but this does not guarantee other Medical Assistance Program enrollment.
- Movement back into their previous program will be dependent on if they have a change in income, such as an increase that will place them back into CHP+, but members need to opt out of Medicaid to be moved.
- Members may experience flopping back and forth.

Other Programs Impacted

- The Family Planning (FP) aid code will be updated to allow children to receive the 12-month CE period
 - Children in the Family Planning (FP) aid code who become Incarcerated will be suspended (they are not eligible for limited incarceration benefits) until they are released.
 - The 12 months CE period, will be reinstated for the remainder of that CE period if released within the CE period
- Children in all other Medical Assistance (MA) Programs who are released from incarceration within their initial CE period will be placed back into their last MA program.

Other Changes

The following exceptions will be removed with this project.

- 14 day no fault period
- The failure to meet reasonable compatibility during the income check at initial application

The following exception will be added with this project.

- A new CE opt-out option drop-down for cases that need the CE period ended before the 12 months:
 - Agency Error
 - Fraud or Abuse
 - Marketplace

Member Impact



- To avoid an interruption in member services, members will need to verify if their current CHP+ provider accepts Health First Colorado.
- The Notice of Action (NOA) directs the member to confirm that their current provider accepts Medicaid and, if not, how to find a new provider.
- Health First Colorado welcome letter is sent to the member by the enrollment broker.

Resources

Web Based Trainings:

- MAGI Categories & Special Circumstances WBT
- Certification Periods & Changes Medical Assistance WBT
- HLPG-Specific ILT FG

Other:

- Continuous Eligibility FAQ
- Continuous Eligibility Operational Memo
- Knowledge Transfer Call release notes

Questions?



Reminders regarding LTSS Stabilization

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Reminders for LTSS Stabilization

- Check in regarding the LTSS 60 day extensions
 - Opportunity to work with member to resolve the case prior to a termination
- Help Desk Tickets for LTSS, Buy-in, and PACE cases going forward
 - We no longer need a HDT on these cases
- LOC referrals being retriggered and worked by CMAs
 - Result of issue resolved in January. This is a backlog of referrals between 11/1/2024-01/26/2025

Questions?



