



## FY 2022-23 County Grant Program Project Summaries

County	Project Title	Project Summary and Description	Total Budget	Cost Allocation % (Medicaid related)
Conejos	Cyber Security & Customer Improvement Project	Update Landline system to VOIP system	\$41,975.00	40%
Denver	Call Center Improvement Project	To update call center systems, implementing guidelines and expectations, meeting customer service targets and benchmarks including culturally appropriate customer service.	\$126,441.14	40%
Lake	Language Access - Interpreter Network	Improving Customer Service Through Language Access Policy Implementation & Development of Lake County DHS Interpreter Network	\$121,563.12	40%

<b>Lake</b>	Trauma Informed Work Culture	Operational Excellence and Quality Customer Service Achieved Through Trauma-Informed Work Culture Impacting Recruitment and Retention	\$57,456.00	40%

You can now begin spending these funds. The grant expiration date is June 30, 2023.

Please let me know if you have any questions. Thank you!

Grant Funded Portion	County- Funded Portion
\$4,148.00	\$37,827.00
\$50,576.46	\$75,864.68
\$48,625.25	\$72,937.87

---

\$22,982.13

\$34,473.19

