### Federally Qualified Health Centers (FQHC), Rural Health Clinics (RHC) and Indian Health Services (IHS)

#### Health First Colorado (Colorado's Medicaid Program)



## **Training Overview**

#### Introduction and **Covered Services**





#### **Billing and Payment**

## Introduction



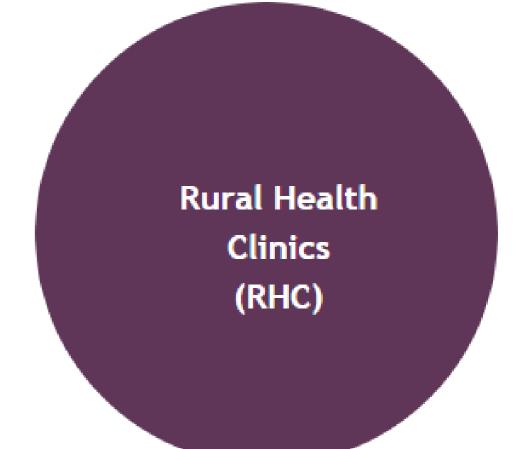
Urban Indian Organization (UIO)

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\*Urban Indian Organizations (UIO) who are designated as federally qualified health centers (FQHC) with Health First Colorado who use cost reports in lieu of the federal encounter rate should refer to the billing manual for FQHCs





## **Covered Services** Federal Qualified Health Centers (FQHC)

Covered services for FQHC include:

- Physician services ٠
- Physician assistant services •
- Nurse practitioner services •
- Nurse midwife services •
- Clinical psychologist services •
- Clinical social worker services •
- Pneumococcal & influenza vaccines administration ٠
- Services and supplies incidental to professional services ۲

- Part-time or intermittent nursing care and related medical supplies for homebound individuals Other reimbursable ambulatory services
- ۲ •
- Dental •
- Licensed professional counselor services Licensed marriage and family therapist services Licensed addiction counselor services
- ٠ •



### **Covered Services** Rural Health Clinics (RHC)

Covered services for RHC include:

- Services provided by a physician
- Services provided by physician assistants, nurse practitioners, and nurse midwives under the supervision of a • physician
- Incidental related services and supplies, including visiting nurse care, and related medical supplies •
- Other ambulatory services which meet program requirements ۲
- Early and Periodic Screening, Diagnosis and Treatment (EPSDT) services •
- Clinical psychologist services •
- Clinical social worker services •

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- Licensed professional counselor services •
- Licensed marriage and family therapist services •
- Licensed addiction counselor services •



### **Covered Services** Indian Health Services (IHS) Outpatient & Inpatient

Covered **outpatient** services for IHS include:

- Medical services
- Behavioral health services
- Hospital outpatient services
- Podiatry services
- Optometry services
- Radiology services
- Laboratory services

Inpatient services are also covered for IHS.



### **Covered Services** Indian Health Services (IHS) Professional

Covered **professional** services for IHS include:

- Anesthesia services
- Obstetric services
- Medical services
- Vaccine/immunization services
- Psychiatric services
- Surgical services
- Pharmacy
- Dental



## **Billing and Payment**

FQHC, RHC, and IHS may bill on either the CMS 1500 or UB-04, depending on the service provided.





## **Billing and Payment** Indian Health Services (IHS) & Payer of Last Resort

- Health First Colorado should be billed only in the event that an eligible American Indian Alaska Native (AI/AN) member is enrolled in Health First Colorado.
- In the event an eligible AI/AN member is dually eligible for Medicare and Health First Colorado, Medicare must be billed first.
- Any services not covered by Medicare that are covered by Health First Colorado may then be billed.
- Third party or private insurance plans must **always** be billed first. Any services <u>not</u> covered by the private insurance plan that are covered by Health First Colorado may then be billed. Ex. Connect for Health is a private insurance plan and must be billed first.



### **Billing and Payment** Indian Health Services (IHS) Revenue Codes

IHS facilities are required to use revenue codes to bill Health First Colorado. The valid revenue codes for reimbursement are:

Revenue Code	Type of Service
529	Physical Health (Outpatient)
900	Behavioral Health (Outpatient)
110	Physical & Behavioral Health (Inpatie

- If billing multiple revenue codes on the same claim, keep them separate. ۲
- For IHS outpatient medical claims and outpatient behavioral health claims, use the revenue • code indicated above on each line of the claim, regardless of the type of service (TOS) identified in locator 44. All other lines should use the revenue code appropriate for the service.



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### Billing and Payment Group Billing

- Group sessions do not generate a billable encounter for any FQHC service.
- A reimbursable visit must be a face-to-face one-on-one encounter with a provider type listed in rule 8.700.
- For the duration of the COVID-19 state of emergency, telemedicine visits qualify as billable encounters for Federally Qualified Health Centers (FQHCs), Rural Health Clinics (RHCs), and Indian Health Services (IHS). Services allowed under telemedicine may be provided via:
  - ➢ Telephone
  - > Live chat
  - Interactive audiovisual modality



### **Billing and Payment Regional Accountable Entities (RAEs)**

Claims for mental health services must be billed to a RAE by the Federally Qualified Health Clinic (FQHC) or Rural Health Clinic (RHC) if:

- The diagnosis and all procedures during visit are covered by Health First Colorado
  - > The covered services and diagnosis codes are listed in Appendix T under

"Appendices" on the <u>Billing Manual web page</u>.

- The Health First Colorado member receiving the service is enrolled in a RAE
- Beginning on October 31, 2016, claims for encounters that have any Evaluation & Management (E&M) procedure on the claim must be billed to Health First Colorado. The Regional Accountable Entities (RAEs) will not reimburse claims which include an E&M procedure even when the diagnosis code identifies the service as behavioral health.



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#### **Billing and Payment** Carve-Out Services for Federal Qualified Health Centers (FQHCs)/Rural Health Centers (RHCs)

A Carve-Out Service is a service billed on the professional claim and not included in the Encounter rate. Providers are to be aware of the following:

- Long-Acting Reversible Contraceptives (LARCs) are reimbursed separately from an Encounter.
- The HPV vaccine Gardasil should not be carved out for billing.
- The Pre-Natal Plus program is reimbursed separately from an Encounter (FQHC only)
- The Nurse Home Visitor Program (NHVP) is reimbursed separately from an Encounter (FQHC only).
- Antagonist injections for substance use disorders are reimbursed separately from an Encounter (FQHC only)
- COVID-19 vaccine administration is reimbursed separately from an Encounter (FQHC only)
- Monoclonal Antibody COVID-19 infusion administration is reimbursed separately from an Encounter (FQHC only)
- Inpatient hospital services are reimbursed separately from an Encounter (FQHC only)
- Complete and partial dentures are reimbursed separately from an Encounter (FQHC only)
- Dental services provided in an outpatient hospital setting are reimbursed separately from an Encounter (FQHC only)



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## Resources

#### **Provider Contacts Web Page**

https://hcpf.colorado.gov/provider-help

Provider Services Call Center

#### **Training Web Page**

https://hcpf.colorado.gov/provider-training

#### Billing Manuals Web Page

https://hcpf.colorado.gov/billing-manuals

- FQHC-RHC Billing Manual  $\bullet$
- **IHS Billing Manual**  $\bullet$
- Appendix R (for a detailed list of Explanation of Benefits (EOB) codes) •
- General Provider Billing Manual ullet



## Resources

#### Quick Guides web page

https://hcpf.colorado.gov/interchange-resources

- Copy, Adjust, or Void a Claim Provider Web Portal Quick Guide
- Reading the Remittance Advice (RA) Provider Web Portal Quick Guides

#### Telemedicine during COVID-19 web page

https://hcpf.colorado.gov/provider-telemedicine



# Thank you!



