



2024 Annual Member Satisfaction Survey

Very Satisfied	Neither Satisfied Nor Dissatisfied			Very Dissatisfied	N/A
5	4	3	2	1	N/A

6. My overall satisfaction with my FMS can be described as: _____

7. Federal law requires attendants to use Electronic Visit Verification (EVV) for clocking in and out of work shifts. Colorado FMS' provide three (3) EVV technologies: Mobile App, Telephony, and FMS Portal. Please rate your satisfaction with your FMS' EVV technologies and services:

Strongly Agree	Neither Agree Nor Disagree			Strongly Disagree	N/A
5	4	3	2	1	N/A

I was adequately prepared to use my FMS' EVV technologies. _____

All of my FMS' EVV technologies are accessible to my attendants. _____

All of my FMS' EVV technologies are easy to use. _____

The EVV Mobile App my FMS uses has been reliable. _____

EVV Support Services provided by my FMS has been helpful. _____

Please use this space for any additional feedback about your experience working with your FMS. Please note that your comments will not be read immediately by your FMS vendor. If you need immediate assistance please contact your FMS customer service center directly.

What resources and tools would help you be more successful on the CDASS program?

Name (Optional*) - please print:

Who completed this survey? Member Authorized Representative

*Do not write your name if you'd prefer that your comments remain anonymous.

If you have additional comments or suggestions, please submit them on another piece of paper with this survey.

Thank you for completing this survey.
Your responses will help improve the CDASS Program!
Please return in the enclosed envelope by **May 10, 2024**

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