



Cover All Coloradans November Stakeholder Meeting Notes

Date	November 29, 2022
Time	12:00pm-1:30pm
Attendees and demographics	Attendees names are not shared per HB1289 statute 89 registrants, 71 stakeholder attendees, 91 attendees in total (including HCPF and JSI project staff)
Meeting logistics and feedback	<p>The initial Cover All Coloradans stakeholder meeting was held virtually via Zoom. Live Spanish translation was available. The facilitator also spoke Spanish at times. A Spanish version of the presentation was also made available as a Google Slide and via a link on the HCPF website. Several stakeholders reviewed meeting notes prior to publishing.</p> <p>Initially, voice comments were disabled during this presentation. Voice comments were enabled following feedback from an attendee that some people with disabilities would not be able to comment. Voice comments will be supported during all future meetings.</p> <p>Alchemer and Mentimeter software need to be made available in Spanish and using different modes of access. UPDATE: The Alchemer survey is now available in Spanish. If you requested a Spanish version of the survey during the meeting, please feel free to complete the survey at this link:  <a href="https://survey.alchemer.com/s3/7130276/Cover-All-Coloradans-Spanish">https://survey.alchemer.com/s3/7130276/Cover-All-Coloradans-Spanish</a></p> <p>Links shared during meeting by facilitators, presenters and attendees:</p> <ul style="list-style-type: none"> <li>• <a href="https://hcpf.colorado.gov/coverallcoloradans">https://hcpf.colorado.gov/coverallcoloradans</a> (Information about Cover All Coloradans, including these meeting notes can be found on this site)</li> <li>• <a href="https://menti.com">https://menti.com</a></li> <li>• <a href="https://lp.constantcontactpages.com/su/UzY7aDO">https://lp.constantcontactpages.com/su/UzY7aDO</a> (Cover All Coloradans newsletter sign-up)</li> <li>• <a href="http://survey.alchemer.com/s7/7128462/Cover-All-Colordans-Stakeholder-Participation">http://survey.alchemer.com/s7/7128462/Cover-All-Colordans-Stakeholder-Participation</a></li> </ul>
Q&A	<ol style="list-style-type: none"> <li>1. Any thoughts on helping those that are self employed? Both documented/undocumented and us citizens.             <ol style="list-style-type: none"> <li>a. Self-employed persons that qualify for Health First Colorado, otherwise known as Medicaid, are eligible for Cover All Coloradans enrollment</li> </ol> </li> <li>2. Will persons who are pregnant, but are in the process of miscarrying or have miscarried, be eligible for 12 months coverage?             <ol style="list-style-type: none"> <li>a. Yes. Cover All Coloradans aligns with Health First Colorado eligibility and services available.</li> </ol> </li> </ol>

3. Can you clarify why the program for pregnant people would also be in the look-a-like program (rather than the existing Medicaid program) since coverage for this group is through a state option and HCPF is receiving a federal match?
  - a. Not all Coloradans are covered through this route. All or most pregnant persons will have their prenatal care, and labor and delivery covered by electing a provision in the CHIP program. However, our current interpretation is that services that are not pregnancy-related and services post-pregnancy are not always covered and would need to be included in a more comprehensive look-a-like benefit package. Cover All Coloradans provides coverage to this unique population. Members will not “see” this on the member side or that it is a look-a-like program per se. We are open to receiving additional feedback from stakeholders and community members on this issue.
4. How are clients going to be providing documentation of income when many are paid in cash due to being undocumented?
  - a. In this scenario, verbal affidavits of income are the way this information is collected. Affidavits are written statements confirmed by affirmation.
5. Will Cover All Coloradans follow the same Federal Poverty Level (FPL) guidelines, mirroring Health First Colorado?
  - a. Yes.
6. Is there a quota for the Connect for Health Colorado [SilverEnhanced Savings](#) plans of 10,000 members? According to our enrollment staff, that quota has been met and the \$0 plans are no longer available. Please clarify.
  - a. Yes, there is a quota for the SilverEnhanced Savings plan of 10,000 members. Approximately 5,000 people are enrolled at this time. Coloradans who qualify for SilverEnhanced Savings should apply through the [OmniSalud program](#)
7. Would you discuss the OmniSalud program networks? My understanding is that the networks are very limited at the moment.
  - a. The OmniSalud program allows people without documentation to purchase Colorado Option plans. Each private insurance company that offers a traditional health insurance plan on the Colorado Health Exchange is required to also offer these standardized option plans. The networks must follow all Division of Insurance network adequacy regulations, in addition to the culturally competent network requirements in the Colorado Option legislation. Ultimately, networks are decided through negotiations between providers and carriers.
8. Please do not forget about the issue of Durable Medical Equipment (DME) for children and the Right to Referral laws.
  - a. Thank you for bringing forth these issues. HCPF will follow-up with attendee on this topic.
9. Will you be holding focus groups in the community, in a “community setting”? If so, have you identified which settings?
  - a. Yes. JSI will be conducting stakeholder and community member focus groups within several communities across the state.
  - b. If there is a preference to hold focus groups virtually, we will do that.
  - c. The current engagement plan includes hosting focus groups in Aurora, North Denver, Durango, Cortez, Dolores, Grand Junction, Greeley, Fort

Morgan, and the San Luis Valley. We are open to feedback and invite stakeholders to reach out if they would like to host a focus group in their community.

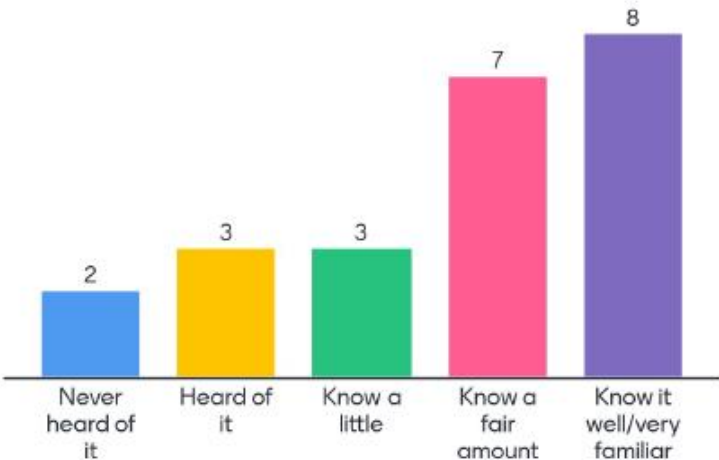
10. Two similar questions: Can the coverage expansions be deemed public charge? To clarify, can healthcare coverage now be used against undocumented people?
  - a. HCPF is working on a Frequently Asked Questions (FAQ) sheet to answer this question.
11. How about brainstorming in regards to compensating undocumented community messengers?
  - a. Incentives for participation in engagement and outreach activities will be available for community messengers and members..

Poll Results  
(charts are included below)

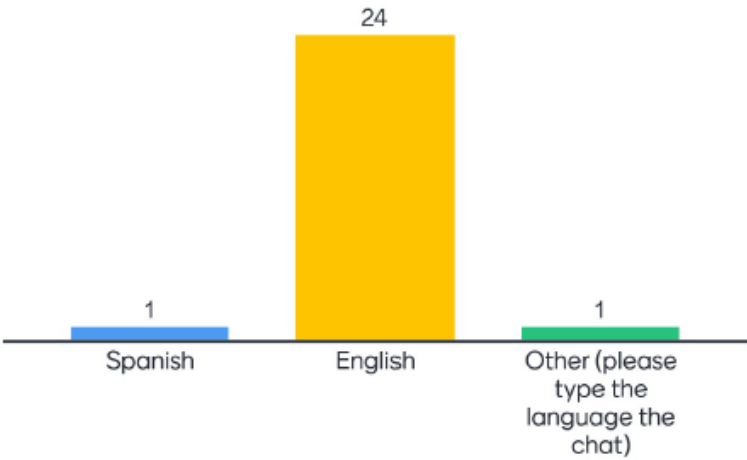
1. Mentimeter poll results
  - a. How familiar are you with HB1289, also known as Cover All Coloradans?
    - i. Never heard of it = 2
    - ii. Heard of it = 3
    - iii. Know a little = 3
    - iv. Know a fair amount = 7
    - v. Know it well/very familiar = 8
  - b. What is your preferred language?
    - i. Spanish = 1
    - ii. English = 24
    - iii. Other = 1 (language not reported)
  - c. What is your role within the HB1289 initiative?
    - i. Healthcare provider = 2
    - ii. Advocate = 9
    - iii. State employee = 6
    - iv. Community member = 2
    - v. Community based organization = 7
    - vi. Health First Colorado (Medicaid) member = 0
    - vii. Other = 1
2. Alchemer survey results
  - a. Survey response rate = 13 completed surveys were obtained
  - b. Are you interested in being involved in the planning for Cover All Coloradans?
    - i. Yes = 12 (92%)
    - ii. No = 1 (8%)
  - c. How frequently would you like to have webinars updating on Cover All Coloradans progress?
    - i. Bimonthly (every other month) = 6 (46.2%)
    - ii. Quarterly = 7 (53.8%)
  - d. Would you prefer the larger stakeholder meetings, such as this one, be in-person, virtual, or a mix (sometimes in person and sometimes virtual)?
    - i. Virtual = 9 (69.2%)
    - ii. A mix = 4 (30.8%)

- e. What do you think should be the topics that workgroups are formed around for the Cover All Coloradans project? For example, the health services initiative.
  - i. Outreach needs to be a focus for sure, so trusted community resources can talk up this new program to folks who qualify.
  - ii. Community outreach, education (if needed) on implementation
  - iii. Outreach, expanding Medicaid/CHP network
  - iv. Health Services Initiative, Mental Health Services, Prenatal Services and supports.
  - v. HSI, public charge, community outreach/community-facing communications
  - vi. Lactation, health emoms survey, health services initiative, waiver for strengthening emergency coverage through HIAE, creation of state Medicaid and CHP for undocumented kids, expansion of Medicaid, and CHP to undocumented pregnant/postpartum folks, public charge language, outreach and enrollment
  - vii. Medicaid, LTSS Benefits, DME Benefits, SLS Waiver services for undocumented adults, Emergency Medicaid, OmniSalud
  - viii. Individual strategies(i.e. health services initiatives, pregnant persons, lactation services, etc.). Also, interested in seeing groups tailored to unique needs of historically underrepresented groups (ex. LGBTQ, refugee/immigration status, income, etc.)
  - ix. Look-a-like programs, HSI, immigrant-led focus groups
  - x. Maternal, Infant and Child Health, Mental Health and Mental Disorders, Social Determinants of Health
- f. Is there anything else you would like to add for the planning of stakeholder engagement for Cover All Coloradans?
  - i. I would definitely prefer to have these meetings as a meeting, rather than a webinar, CCDCC can host up to 300 participants in Zoom meetings.
  - ii. What will be the plan to engage the community who is directly affected by this bill to participate in stakeholder meetings, workgroups, focus groups etc. There could be a lot of barriers for community members to participate including language barriers (would like to see Spanish speaking presenters versus translation services), jargon barriers, time barriers, etc.

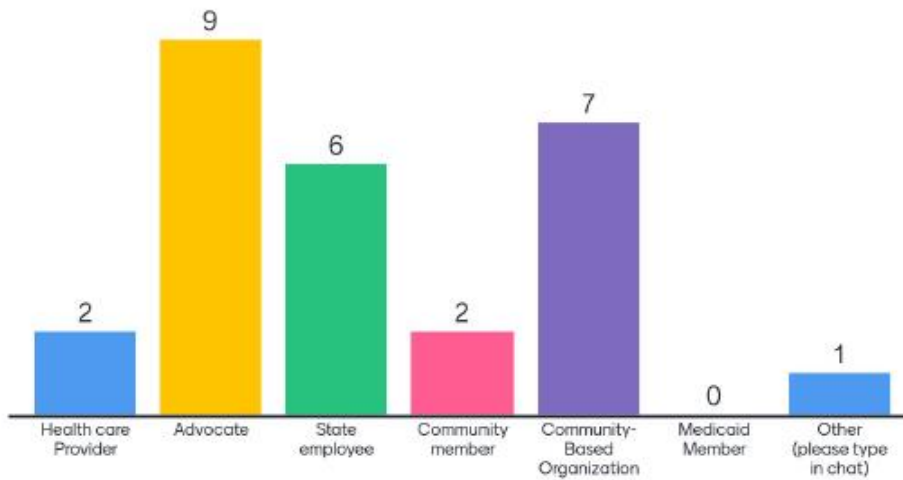
# How familiar are you with HB1289, also known as Cover All Coloradans?



# What is your preferred language?



# What is your role within the HB1289 initiative?



## Alchemer Poll Results

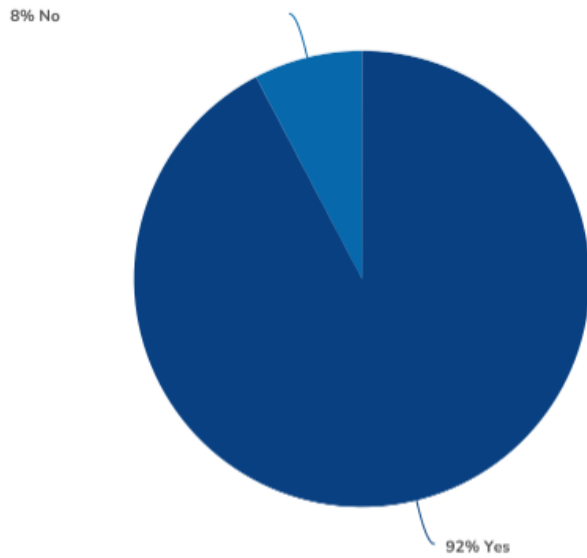
# Report for Cover All Coloradans Stakeholder Participation

### Response Counts



Totals: 13

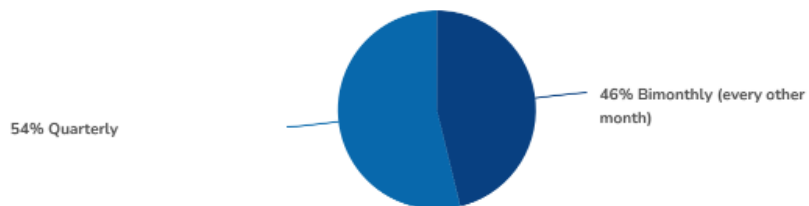
1. Are you interested in being involved in the planning for Cover All Coloradans?



Value	Percent	Responses
Yes	92.3%	12
No	7.7%	1

Totals: 13

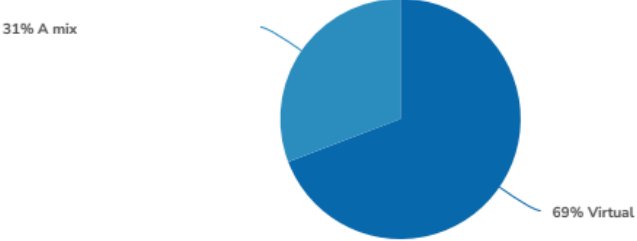
2. How frequently would you like to have webinars updating you on Cover All Coloradans progress?



Value	Percent	Responses
Bimonthly (every other month)	46.2%	6
Quarterly	53.8%	7

Totals: 13

3. Would you prefer the larger stakeholder meetings, such as this one, be in-person, virtual, or a mix (sometimes in-person and sometimes virtual)?



Value	Percent	Responses
Virtual	69.2%	9
A mix	30.8%	4
<b>Totals: 13</b>		



4. What do you think should be the topics that workgroups are formed around for the Cover All Coloradans project? For example, the health services initiative.

ResponseID	Response
1	Outreach needs to be a focus for sure so trusted community resources can talk up this new program to folks who qualify.
3	Community Outreach, Evaluation (if needed) of Implementation
4	Outreach, Expanding Medicaid/CHP network
5	Health Services Initiative Mental Health Services Prenatal Services and supports.
6	HSI, public charge, community outreach/community-facing communications
7	lactation, health emoms survey, health services initiatives, waiver for strengthening emergency coverage through HIAE, creation of state Medicaid and CHP for undocumented kids, expansion of Medicaid and CHP to undocumented pregnant/postpartum folks, public charge language, outreach and enrollment
9	Medicaid LTSS Benefits DME Benefits SLS Waiver services for undocumented adults Emergency Medicaid OmniSalud
10	Individual strategies i.e. health services initiatives, pregnant persons, lactation services etc. Also interesting in seeing groups tailored to unique needs of historically underrepresented groups ex. LGBTQ , refugee/immigration status, income, etc
12	Look-alike programs, HSI, immigrant-led focus groups
13	Maternal, Infant, and Child Health Mental Health and Mental Disorders Social Determinants of Health

5. Is there anything else you would like to add for the planning of stakeholder engagement for Cover All Coloradans?

ResponseID	Response
5	N/A
9	I would definitely prefer to have these meetings as a meeting, rather than a webinar, CCDC can host up to 300 participants in Zoom meetings.
10	N/A
13	What will be the plan to engage community who is directly affected by this bill to participate in stakeholder meetings, workgroups, focus groups, etc. There could be a lot of barriers for community members to participate including language barriers (would like to see Spanish speaking presenters versus translation services), jargon barriers, time barriers, etc...

