



Dear Home & Community-Based Services Provider,

The Department of Health Care Policy & Financing (the Department) is announcing important changes to assessment and authorization processes as the Nurse Assessor Program ends for Health Maintenance Activities (HMA), Private Duty Nursing (PDN) and Long-Term Home Health (LTHH) services. Full details are available in [Operational Memo 25-075](#).

### **What You Need to Know**

- No new HMA referrals should be sent to Telligen; only scheduled assessments will be completed through Dec. 24, 2025.
- Case managers resume responsibility for determining HMA hours using the DCSC starting Dec. 22, 2025.
- PDN and LTHH assessments will continue through existing Acentra processes; the Nurse Assessor Program will not resume for these services.
- HHAs must continue submitting PDN/LTHH PARs to Acentra with required documentation and maintain continuity of care per Plans of Care.

Contact [HomeHealth@state.co.us](mailto:HomeHealth@state.co.us) with any questions.

Thank you,

Department of Health Care Policy & Financing

---