



Dear Provider,

The [Provider Services Call Center](#) live agents are no longer experiencing connectivity issues. The issue has been resolved.

Providers may check claims or member eligibility through the [Provider Services Call Center](#) live agents, the virtual agent, or through the Provider Web Portal.

Thank you,

Department of Health Care Policy & Financing

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Dear Provider,

The [Provider Services Call Center](#) live agents are currently experiencing connectivity issues. The issue is being researched and additional information will be provided when available. We apologize for the inconvenience.

Providers may check claims or member eligibility through the [Provider Services Call Center](#) virtual agent or through the Provider Web Portal.

Thank you,

Department of Health Care Policy & Financing