Dear Trading Partners and Submitters:

A new managed care start reason code (MCSTARTRSN$XX) became effective May 1, 2024. The reason code was added to the 270/271 Companion Guide which relates to eligibility date spans.

Prior to this change, the eligibility date spans returned the requested **eligibility from date** and the **eligibility to date** sent on the 270 request. Following the change, the new returned date spans will return the **full benefit plan date spans**.

Note: Managed Care Assignment Details effective and end dates will continue to display the date or date range of the eligibility request.

Visit the EDI Support web page to review the 270/271 Companion Guide. The reason codes appear in the Health Care Eligibility Benefit Response (271) section.

Contact the Provider Services Call Center with any questions.

Thank you,

Department of Health Care Policy & Financing