



**Health First**  
**COLORADO™**

Colorado's Medicaid Program

For large print, braille or languages other than English or Spanish, call **303-839-2120**.

State Relay 711 for callers with hearing or speech disabilities.

[Date]

Your case number: XXXXX

Your member ID: XXXXX

**Informational only. You don't need to do anything to keep your coverage.**

Dear [member name],

As of July 1, 2025, your Health First Colorado (Colorado's Medicaid program) health plan is **Elevate Medicaid Choice**. Your benefits and services will **not** change.

Elevate Medicaid Choice manages your physical health care. **Colorado Access** is a Health First Colorado regional organization that manages your behavioral health care. This includes mental health and substance use care, if needed.

Health plan	Regional organization
Elevate Medicaid Choice 303-602-2116 <a href="http://dhmp.info/MCD">dhmp.info/MCD</a>	Colorado Access 800-511-5010 <a href="http://www.coaccess.com">www.coaccess.com</a>

**Change your health plan**

You can change from Elevate Medicaid Choice for any reason before **September 29, 2025**.

You can also change for any reason in the 60 days before the first day of your birth month. If you leave Elevate Medicaid Choice, you will stay in a Health First Colorado regional organization.

You can leave Elevate Medicaid Choice **at any time** for these reasons:

- You or your provider moved out of the plan area.
- Your provider left Elevate Medicaid Choice.
- You need a service that Elevate Medicaid Choice doesn't cover for moral or religious reasons.
- Elevate Medicaid Choice says you need more than one service they can't give you, and your provider says you need the services now.
- Other reasons such as poor care quality, not being able to get services or go to providers you need or being put in the wrong plan.



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To change from Elevate Medicaid Choice, go to [Enroll.HealthFirstColorado.com](https://Enroll.HealthFirstColorado.com). Or call Health First Colorado Enrollment Monday to Friday, 8 a.m. to 5 p.m. at 303-839-2120 or 888-367-6557 (State Relay 711).

### **Tips to access care**

- You can call your provider to make in-person or telehealth appointments.
- Read your Member Handbook to learn about your benefits. You can find the handbook at [HealthFirstColorado.com](https://HealthFirstColorado.com). Or go to [CO.gov/PEAK](https://CO.gov/PEAK). To get a free copy in the mail, call 303-839-2120 or 888-367-6557 (State Relay 711).
- Get your member ID card in the Health First Colorado mobile app. Create an account at [CO.gov/PEAK](https://CO.gov/PEAK). To get the app, scan the QR code. For help, call 800-250-7741 (State Relay 711). Your member ID card will also be mailed to you.
- Get member materials and take the member health survey at [Enroll.HealthFirstColorado.com](https://Enroll.HealthFirstColorado.com).

Thank you,

Health First Colorado Enrollment



Scan for  
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Colorado  
app