



July 31, 2019

Dear Durable Medical Equipment (DME) Provider,

Over the past year, DME providers should have received communication about Electronic Visit Verification (EVV) implementation. On January 1, 2020, the Department of Health Care Policy & Financing (the Department) will require Health First Colorado (Colorado's Medicaid Program) providers of EVV mandated home and community-based and state plan services to use EVV. Colorado is implementing EVV for federally required services and additional services that are similar in nature and service delivery. DME that requires an in-home visit or set-up is a service that must utilize EVV.

The DME benefit is significantly different from other EVV services in both complexity and scope. To ensure minimally burdensome EVV implementation, DME providers will have a delayed launch. DME providers will be able to register for EVV training April 1, 2020 and will be required to use EVV for mandated services on **May 1, 2020**. With this delay, DME providers will still have the opportunity for a "soft launch" where claims will not be impacted. The decision to delay the EVV requirement for DME is due to programmatic challenges and breadth of program size. For example, DME has over 2,000 billing codes and determining when each of these codes requires EVV has created challenges to EVV implementation.

All other EVV required services communicated by the Department will still require EVV on January 1, 2020.

Next Steps for DME Providers

DME providers should register for training beginning **April 1, 2020**. The Department will release the training registration link to all providers that bill EVV services in the next few days and **DME providers should disregard that communication**. The Department will outreach DME providers with additional information on training, implementation, and the EVV mandate in the future.

Learn More

Continue to reach out to evv@state.co.us with any questions or concerns. Information and updates about EVV are available on the [Electronic Visit Verification web page](#). Please check that the provider email address on file in the Provider Web Portal is up to date to ensure the receipt of important EVV communications.

Thank you,

Department of Health Care Policy & Financing