



EVV BILLING ERROR: SELECTING THE INCORRECT GROUP CODE FOR SERVICES

Example of Error



1. Physical Therapy services delivered.
2. **Group code 111 or HHPT** selected when recording EVV.
3. Billing provider submits claim for Physical Therapy service, **procedure code 97116**.

Once the Remittance Advice (RA) is downloaded from the provider portal, the billing provider would see EOB 3054 next to the claim line for procedure code 97116

Guidance



1. Determine the list of services you bill for by reviewing your RA and referencing your billing manual.
2. Review [EVV Crosswalk of Codes](#) to identify which group codes you should select, based on the relevant procedure or revenue codes you bill with.

Summary

From the example above, the provider would have found procedure code 97116 on the [EVV Crosswalk of Codes](#) and seen they should have selected group code 119 or PT, and not 111/HHPT.

Providers using a State Solution may create schedules for employees allowing them to populate the group code prior to service delivery.

If caregivers are selecting the wrong group code, please reference the [State Solution Materials](#) of the EVV Resources Webpage for more information.

If you have questions about the billing manual, contact Gainwell 1-844-235-2387

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