



COLORADO
Department of Health Care
Policy & Financing

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Electronic Visit Verification (EVV) Address Confidentiality Program Guidance during EVV Soft Launch

Fact Sheet December 2019

Address Confidentiality Program

The Address Confidentiality Program (ACP) provides a confidential address and telephone number that may be used instead of actual locations for the provision of services in Colorado. Participants are issued documentation certifying their involvement in ACP. Full program information is available at www.colorado.gov/dcs/acp

Electronic Visit Verification Soft Launch

The State EVV Solution and Data Aggregator launched on September 30, 2019. Providers can now verify service provision through EVV by transmitting data from the State EVV Solution and Provider Choice systems to the Department. Provider participation in EVV is voluntary until EVV is mandated by Colorado Code of Regulation Rule. The Department anticipates mandating EVV in the Summer of 2020. EVV information is available at www.colorado.gov/hcpf/evv

ACP locations in EVV during Soft Launch

The Providers using Electronic Visit Verification (EVV) are responsible for assuring that any locations recorded electronically and submitted to the Department of Health Care Policy and Financing (the Department) comply with ACP requirements, regardless whether the provider is utilizing a **Provider Choice System** or the **State EVV Solution**.

Providers using Provider Choice Systems

When a program participant submits a current and valid ACP authorization card to a provider, the provider must submit the ACP-provided address and phone number or, during the Soft Launch, omit that specific EVV record completely. Any locations that may be used to infer or deduce actual locations in the EVV tool must be either deleted or manually entered using an ACP address.



Providers using the State EVV Solution

To avoid having location information for ACP participants in the State EVV Solution, providers should not enter a known ACP participant into the EVV system during the initial administrative upload of information into the system.

When a program participant submits a current and valid ACP authorization card to a provider *after their location information has already been entered in the system*, all location information must be modified for ACP compliance:

- All location information and telephone numbers in administrative fields (client address, secondary addresses, etc.) must be converted to an ACP address and phone number or deleted entirely.

During the Soft Launch, no EVV entries are required. If an EVV is entered, it must be ACP compliant:

- The Mobile Application must not be used, as it records a GPS location at the time of service, even if other information is later added.
- All EVV information submitted for an ACP participant must utilize an ACP address as the location via a manual entry, without any other locations recorded or notated.
- Any locations that may be used to infer or deduce actual locations in the EVV tool must be either deleted or manually entered using an ACP address.

Future Guidance

Address Confidentiality Program Participants will always be able to receive services that will require EVV. This guidance addresses solutions for compliance during the Soft Launch period of EVV implementation. Additional guidance will be released for Colorado EVV closer to the mandated use in the Summer of 2020.

For more information contact

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www.Colorado.Gov.HCPF.EVV

