



Dear Pediatric Behavioral Therapy Provider,

Pediatric behavioral therapy services are based in the home and community, as are Electronic Visit Verification (EVV) mandated services. Pediatric behavioral therapy providers will be required to collect EVV for Telehealth to streamline EVV requirements for providers and ensure services are delivered to members across service delivery methods.

Co-treatment is allowable and EVV helps the Department of Health Care Policy & Financing (the Department) to look at the whole treatment picture for the child or youth, such as comparing co-treatment plans in the prior authorization (PAR) system. The inclusion for pediatric behavioral therapy Telehealth will allow the Department to monitor across service delivery methods.

Effective October 1, 2022, pediatric behavioral therapy services performed in the following places of service will require EVV prior to claims processing. If EVV is incomplete or not present, the claim will not pay.

- 02 - Telehealth Provided Other than in Patient's Home
- 10 - Telehealth Provided in Patient's Home

Please note that pediatric behavioral therapy providers are not eligible for the Live-In Caregiver EVV Exemption and claims billed using the CMS 1500 billing methodology, Place of Service 99 requires EVV.

Providers are responsible to ensure that the member's location is correctly captured when services are rendered by Telehealth/Telemedicine. Guidance on Telehealth/Telemedicine and Alternate Location can be found in the [EVV Program Manual](#).

The EVV record must indicate the location of the member receiving services through Telemedicine or Telehealth, and many EVV technologies automatically record the location of the caregiver providing services. Provider Agencies may utilize the Alternate Location methodology as needed.

Newly enrolled pediatric behavioral therapy providers are not automatically enrolled in the EVV Program and are responsible to submit the [EVV Attestation form](#) for EVV enrollment. A 30-day grace period is given from the EVV requirement after enrollment to complete EVV

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setup.

Contact [evv@state.co.us](mailto:evv@state.co.us) with any EVV related questions.

### **Additional Information**

The [EVV Program Manual](#) continues to improve. EVV stakeholder meetings are held monthly; more information on these meetings can be found on the [EVV Stakeholder Workgroup web page](#). Visit the [EVV web page](#) for information about EVV implementation.

Contact [Gainwell Technologies](#) with questions regarding billing. Contact Sandata Technologies by phone 855-871-8780 or email [cocustomercare@sandata.com](mailto:cocustomercare@sandata.com) with questions regarding the State EVV Solution or connecting a Provider Choice EVV System. Contact the Department at [evv@state.co.us](mailto:evv@state.co.us) with all other questions.

Thank you,

Department of Health Care Policy & Financing

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