



CDASS Electronic Visit Verification Updates

October 26, 2022 - Handout not presented in PDPPC

EVV RESOURCES

EVV Recurring Meetings

Email evv@state.co.us for a calendar invite.

- General Stakeholder Meetings - Quarterly, third Tuesdays (January, April, July, October)

10:30 - 11:30 am

- EVV Listening Sessions - Monthly, first Thursdays

10:00 - 11:00 am

EVV Policy Questions?

Contact EVV Policy Advisor

Jillian Estes
 720.273.6967
EVV@state.co.us

Report EVV Tech Issues:

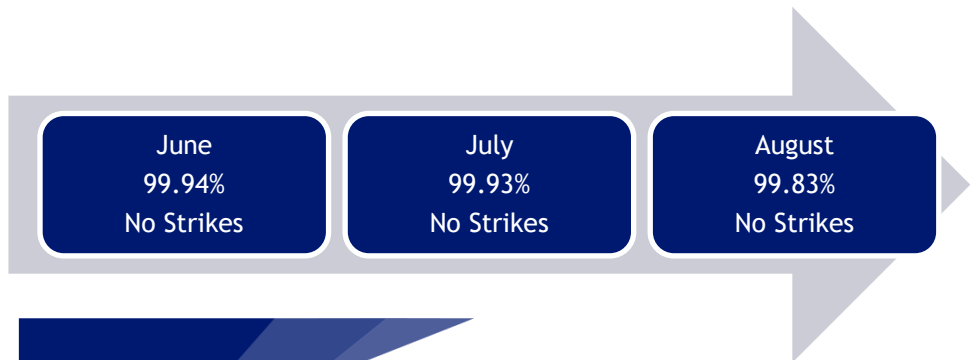
Complete form:
<https://sites.google.com/state.co.us/PDPIssues>

CDASS Questions?

Email:
HCPF_PDP@state.co.us

Visit:
<https://hcpf.colorado.gov/participant-directed-programs>

CDASS EVV Match Rate & Strikes Data



EVV Stakeholder Feedback & Improvements

What is going well?

- No EVV Compliance Protocol Strikes for the past 3 months.
- EVV Unit and Participant Directed Programs (PDP) Unit receiving issue reports with examples and needed details.

What is not going well?

- Stakeholders reporting ongoing technology issues: “ghost shifts,” missed clock-outs, shift data transfers to FMS Portal.

What improvements have been pursued?

- Accessibility for EVV issue reporting.
- Continued analysis of Sandata data.

What has been accomplished?

- Insight into EVV issues through review of Sandata data.

What improvements are planned?

- Continued work on the currently pursued improvements.

