

Title of Rule: Revision to the CHP Plus Rule Concerning Changes to add Gender Affirming Care and other Technical Updates, 10 CCR 2505-03
Rule Number: CHP 23-05-09-A
Division / Contact / Phone: Health Policy Office / Amy Ryan / 720-201-8215

STATEMENT OF BASIS AND PURPOSE

1. Summary of the basis and purpose for the rule or rule change. (State what the rule says or does and explain why the rule or rule change is necessary).

SB22-052 increased the eligibility level for children and pregnant women under the children's basic health plan from to up to 250% of the federal poverty line to up to 260%. The Act increased the Medicaid income eligibility level for pregnant women from 185% of the federal poverty level to 195% of the federal poverty level, adjusted for family size. Therefore, the rule that govern the children's basic health plan 10 CCR 2505-3, Sections 110.1 E and F, Section 170.1, and 320.1 are being updated. The authority for this rule is contained in CRS Title 25.5 article 8. Additionally, terminology in Sections 180.2 A and 210 are being updated to reflect current programs available to eligible members and federal parity compliance for the Colorado children's basic health plan.

2. An emergency rule-making is imperatively necessary

- to comply with state or federal law or federal regulation and/or
 for the preservation of public health, safety and welfare.

Explain:

3. Federal authority for the Rule, if any:

42 C.F.R 457

42 CFR 438

4. State Authority for the Rule:

25.5-1-301 through 25.5-1-303, C.R.S. (2023);
10 CCR 2505-3;

10 CCR 2505-10 8.735
CRS Title 25.5 article 8
CRS 25.5-8-107(1)(a)(IV)
25.5-8-103 4(b)(ii)

Initial Review
Proposed Effective Date

08/11/23
10/30/23

Final Adoption
Emergency Adoption

09/08/23

DOCUMENT #01

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REGULATORY ANALYSIS

1. Describe the classes of persons who will be affected by the proposed rule, including classes that will bear the costs of the proposed rule and classes that will benefit from the proposed rule.

The rule update will clarify benefits for all members who are found eligible and enrolled in CHP+, children's basic health plan. There are no projected negative impacts to any classes of persons with these proposed rule changes.

Members with diagnoses of gender dysphoria will benefit from the proposed rule through improved access to care. Providers of gender-affirming care will benefit through reduced administrative burden.

2. To the extent practicable, describe the probable quantitative and qualitative impact of the proposed rule, economic or otherwise, upon affected classes of persons.

The proposed rule technical updates have little impact, except to comply with state legislature. The rule update will advance equity in health outcomes by including new covered services, such as gender-affirming care.

The provision of gender affirming care will benefit eligible members by increasing their access to care and reducing their risk for suicide and being victims of violence.

Providers of gender affirming care will see reduced administrative burden and will have the ability to bill CHP+ for the care they provide to eligible members.

3. Discuss the probable costs to the Department and to any other agency of the implementation and enforcement of the proposed rule and any anticipated effect on state revenues.

The Department does not anticipate substantial additional costs related to this rule change. The new service being covered has costs that can be absorbed into the current budget.

4. Compare the probable costs and benefits of the proposed rule to the probable costs and benefits of inaction.

The probable costs of adopting the components of the proposed rule that are *not* statutorily mandated are restricted to the costs of the new benefit. These costs are not expected to be significant and will be incorporated into the existing budget.

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The probable costs of not adopting the proposed rule include potential litigation due to being out of compliance with state statute.

Additionally, the adoption of the new benefit is necessary to promote equity between Medicaid members and CHP+ beneficiaries. Gender-affirming care available to Medicaid and commercial members would not be equitably offered to CHP+ beneficiaries. Moreover, transgender and gender diverse people are at far greater risk of suicide and being victims of violence than the general public, and inability to access care can exacerbate these risks.

The probable benefits of adopting the proposed regulation include compliance with statute, providing more eligible Coloradans with access to more services, and ensuring equity the children's basic health plan is not offering eligible members a lower benefit package than Medicaid or the Colorado essential health benefits (EHB) in the case of gender-affirming care. Additionally, members requiring gender-affirming care will experience better outcomes.

5. Determine whether there are less costly methods or less intrusive methods for achieving the purpose of the proposed rule.

There are no less costly methods of implementing SB22-052, SB22-1269, aligning with CRS 25.5-8-107(1)(a)(IV), and adding this service.

6. Describe any alternative methods for achieving the purpose for the proposed rule that were seriously considered by the Department and the reasons why they were rejected in favor of the proposed rule.

There were no alternative methods considered for the proposed rule.

1 **50 DEFINITIONS**

- 2 50.1 “Applicant” shall mean a person applying or re-applying for benefits on behalf of a child and/or
3 themselves.
- 4 50.2 “CBMS” shall mean Colorado Benefits Management System is the computer system that
5 determines an applicant’s eligibility for public assistance in the state of Colorado.
- 6 50.3 “Child” means a person who is less than nineteen years of age.
- 7 50.4 “Cost sharing” shall mean payments, such as copayments that are due on behalf of the enrollee.
- 8 50.5 “Department” shall mean the Colorado Department of Health Care Policy and Financing which is
9 responsible for administering the Colorado Medical Assistance Program and Children’s Basic
10 Health Plan as well as other State-funded health care programs.
- 11 50.6 “Dependent child” shall mean a child who lives with a parent, legal guardian, caretaker relative or
12 foster parent and is under the age of 18, or, is age 18 and a full-time student, and expected to
13 graduate by age 19
- 14 50.7 “Effective Date” shall mean the first day of eligibility which is the date the application is received
15 and date-stamped by the Eligibility site or the date the application was received and date-
16 stamped by an Application Assistance site or Presumptive Eligibility site. In the absence of a
17 date-stamp, the application date is the date that the application was signed by the client.
- 18 50.8 “Eligibility Site” shall mean a location outside of the Department that has been deemed by the
19 Department as eligible to accept applications and determine eligibility for applicants.
- 20 50.9 “Enrollee” shall mean an eligible person who is enrolled in the Children’s Basic Health Plan.
- 21 50.10 “Essential Community Provider” means a healthcare provider that:
- 22 A. Has historically served medically needy or medically indigent patients and demonstrates
23 a commitment to serve low-income and medically indigent populations who make up a
24 significant portion of its patient population, or in the case of a sole community provider,
25 serves medically indigent patients within its medical capability; and
- 26 B. Waives charges or charges for services on a sliding scale based on income and does not
27 restrict access or services because of a client’s financial limitations.
- 28 50.11 “Evidence of Coverage” or “EOC” shall mean any certificate, agreement, or contract issued to an
29 enrollee from time-to-time by a Managed Care Organization (MCO) setting out the coverage to
30 which the enrollee is or was entitled under the Children’s Basic Health Plan.
- 31 50.12 “Grievance Committee” shall mean a conference with the Department or its Designee in which a
32 contested decision regarding an applicant or enrollee is reexamined.
- 33 50.13 “Household” shall be determined by relationships to the tax filer as declared on the Single
34 Streamlined Application and as required in 10 CCR 2505-10-8.100.4.E.
- 35 50.14 “Income” shall be any compensation from participation in a business, including wages, salary,
36 tips, commissions and bonuses. The Modified Adjusted Gross Income is a methodology used to
37 determine eligibility as required in 10 CCR 2505-10-8.100.4.C.

1 50.15 "Managed Care Organization" or "MCO" shall mean:

2 A. A carrier which meets the definition in §10-16-102 (8), C.R.S. with which the Department
3 contracts to provide health care or dental services covered by the Children's Basic Health
4 Plan; or,

5 B. Essential community providers and other health care and dental service providers with
6 whom the Department contracted to provide health care services under the Children's
7 Basic Health Plan using a managed care model.

8 50.16 "Presumptive Eligibility" shall mean children and pregnant women who have applied and appear
9 to be eligible for the Children's Basic Health Plan shall be presumed eligible and may receive
10 immediate temporary medical coverage.

11 50.17 "Unearned Income" shall be the gross amount received in cash or kind that is not earned from
12 employment or self-employment.

13 50.18 "Woman" shall mean a female who is 19 years in age or older.

14 **100 ELIGIBILITY**

15 **110 INDIVIDUALS ASSISTED UNDER THE PROGRAM**

16 110.1 To be eligible for the Children's Basic Health Plan, an eligible person shall:

17 A.

18 1. Be less than 19 years of age; or

19 2. Be a pregnant woman

20 B. Fall into one of the following categories:

21 1. Be a citizen or national of the United States, the District of Columbia, Puerto
22 Rico, Guam, the United States Virgin Islands, the Northern Mariana Islands,
23 American Samoa, or Swain's Island; or

24 2. Be a lawfully admitted non-citizen who entered the United States prior to August
25 22, 1996, or

26 3. Be a non-citizen who entered the United States on or after August 22, 1996 and
27 is applying for Medical Assistance who falls into one of the following categories:

28 a. Lawfully admitted for permanent residence under the U.S. Immigration
29 and Nationality Act (hereafter referred to as the "INA"); or

30 b. Paroled into the United States for at least one year under 8 U.S.C §
31 1182(d)(5); or

32 c. Granted conditional entry under Section 203(a)(7) of the INA, as in effect
33 prior to April 1, 1980; or

34 d. determined by the Eligibility site, in accordance with guidelines issued by
35 the U.S. Attorney General, to be a spouse, child, parent of a child, or

1 child of a parent who, in circumstances specifically described in 8 U.S.C.
2 §1641(c), has been battered or subjected to extreme cruelty which
3 necessitates the provision of Medical Assistance (Children's Basic
4 Health Plan); or

5 4. Be a non-citizen who arrived in the United States on any date, who falls into one
6 of the following categories:

7 a. Lawfully residing in Colorado and is an honorably discharged military
8 veteran; or

9 1. A spouse of such military veteran; or

10 2. An unremarried surviving spouse of such military veteran; or

11 3. An unmarried dependent child of such military veteran.⁷

12 b. Lawfully residing in Colorado and is on active duty in the United States
13 Armed Forces, excluding military training; or

14 1. A spouse of such individual; or

15 2. An unremarried surviving spouse of such individual; or

16 3. An unmarried dependent child of such individual.

17 c. Granted asylum under Section 208 of the INA; or

18 d. Refugee under Section 207 of the INA; or

19 e. An individual with deportation withheld:

20 1. Under Section 243(h) of the INA, as in effect prior to September
21 30, 1996; or

22 2. Under Section 241(b)(3), as amended by P.L. 104-208 of the
23 INA.

24 f. A Cuban or Haitian entrant, as defined under Section 501(e) of the U.S.
25 Refugee Education Assistance Act of 1980; or

26 g. An individual who:

27 1. Was born in Canada and possesses at least 50 percent
28 American Indian blood; or

29 2. Is a member of an Indian tribe, as defined in 25 U.S.C. Section
30 450(b)e.

31 h. Admitted into the United States as an Amerasian immigrant under
32 Section 584 of the U.S. Foreign Operations, Export Financing, and
33 Related Programs Appropriation Act of 1988, as amended by P.L. 100-
34 461; or

- 1 i. A lawfully admitted, permanent resident, who is a Hmong or Highland
2 Lao veteran of the Vietnam conflict; or
- 3 j. An alien who was admitted in the United States on or after December 26,
4 2007 who is an Iraqi Special Immigrant under section 101(a)(27) of the
5 INA; or
- 6 k. An alien who was admitted in the United States on or after December
7 26,2007 who is an Afghan Special Immigrant under section 101(a)(27) of
8 the INA; and
- 9 5. Be a lawfully admitted non-citizen in the United States who falls into one of the
10 categories:
- 11 a. granted temporary resident status in accordance with section 8 U.S.C.
12 1160 or 1255a; or
- 13 b. granted Temporary Protected Status (TPS) in accordance with section 8
14 U.S.C 1254a and pending applicants for TPS granted employment
15 authorization;
- 16 c. granted employment authorization under section 8 CFR 274a.12(c);or
- 17 d. Family Unity beneficiary in accordance with section 301 of Pub. L. 101-
18 649, as amended.
- 19 e. Deferred Enforced Departure (DED), pursuant to a decision made by the
20 President
- 21 f. Granted Deferred Action status (excluding Deferred Action for Childhood
22 Arrivals (DACA)) as described in the Secretary of Homeland Security's
23 June 15,2012 memorandum;
- 24 g. Granted an administrative stay of removal under section 8 CFR 241; or
- 25 h. Beneficiary of approved visa petition who has a pending application for
26 adjustment of status.
- 27 i. Pending an application for asylum under section 8 U.S.C. 1158, or for
28 withholding of removal under section 8 U.S.C. 1231, or under the
29 Convention Against Torture who-
- 30 1. as been granted employment authorization; or
- 31 2. Is under the age of 14 and has had an application pending for at
32 least 180 days.
- 33 j. Granted withholding of removal under the Convention Against Torture;
- 34 k. Citizens of Micronesia, the Marshall Islands, and Palau; or
- 35 l. Is lawfully present American Samoa under the immigration of laws of
36 American Samoa.

- 1 m. A non-citizen in a valid nonimmigrant status, as defined in section 8
- 2 U.S.C. 1101(a)(15) or under section 8 U.S.C. 1101(a)(17); or
- 3 n. A non-citizen who has been paroled into the United States for less than
- 4 one year under section U.S.C. 1182(d)(5), except for an individual
- 5 paroled for prosecution, for deferred inspection or pending removal
- 6 proceedings; or
- 7 o. A child who has a pending application for Special Immigrant Juvenile
- 8 status under 8 U.S.C 1101(a)(27)(J).

9 C. For determinations of eligibility for the Children’s Basic Health Plan, legal immigration
 10 status must be verified. This requirement applies to a non-citizen individual who meets
 11 the criteria of any category defined at 110.1.B and has declared that he or she has a
 12 legal immigration status.

- 13 1. The Verify Lawful Presence (VLP) interface will be used to verify immigration
- 14 status as required in 10 CCR 2505-10-8.100.3.G.2
- 15 2. If the state cannot verify immigration status the individual will receive a
- 16 Reasonable Opportunity Period as required in 10 CCR 2505-10-8.100.3.H.9

17 D. Be a resident of Colorado; and residence shall be retained until abandoned. A person
 18 temporarily absent from the state, inside or outside the United States, retains Colorado
 19 residence. Temporarily absent means that at the time he/she leaves, the person intends
 20 to return.

21 E. Have a household income greater than 142% but not exceeding 260% of the Federal
 22 Poverty Level , adjusted for household size for children under the age of 19; or

23 F. Have a household income greater than 195% but not exceeding 260% of the Federal
 24 Poverty Level , adjusted for household size for pregnant women.

25 G. Failure to complete an application or to provide required documentation in Section 130
 26 will result in the denial of the incomplete application or individual applicant (s).

27 **120 INSUFFICIENT ACCESS TO OTHER HEALTH COVERAGE**

28 120.1 To be eligible for the Children’s Basic Health Plan, an eligible person shall not:

- 29 A. Be covered under a group health plan or under health insurance coverage excluding
- 30 Consolidated Omnibus Budget Reconciliation Act (COBRA); or
- 31 B. Be eligible to receive assistance under Title XIX of the Social Security Act; or
- 32 C. Be an inmate of a public institution or a patient in an institution for mental diseases.

33 120.2 The Department shall not require that applicants be uninsured for any period of time prior to
 34 becoming eligible for the Children’s Basic Health Plan.

35 **130 VERIFICATION REQUIREMENTS**

36 130.1 To be eligible for the Children’s Basic Health Plan, an applicant shall provide minimal verification
 37 as required in 10 CCR 2505-10-8.100.4.B.

1 **140 REDETERMINATION**

2 140.1 “Redetermination of eligibility” means a case review and necessary verification to determine
3 whether the member continues to be eligible to receive Medical Assistance. “Reconsideration
4 period” means the 90-day period following termination of eligibility. Eligibility shall be
5 redetermined at least every twelve (12) months since the last eligibility determination. An
6 Eligibility site may redetermine eligibility through telephone, mail, or online electronically.

7 A. Ex Parte Review: A redetermination form will not be sent to the member if all current
8 eligibility requirements can be verified by reviewing information from another assistance
9 program or if this information can be verified through an electronic data source – this
10 process is referenced as Ex Parte Review. The use of telephonic or electronic
11 redeterminations shall be noted in the case record. When applicable, the eligibility site
12 shall redetermine eligibility based solely on information already available. If verification or
13 information is available for any of the six months prior to the redetermination month, and
14 all other eligibility requirements are met, then an approval notice will be sent for all
15 eligible members of the household who are requesting assistance. This approval notice
16 shall include directions on how to view the information used to determine eligibility.

17 B. If all required information is not available and/or the information received does not
18 support a finding of eligibility, a redetermination form will be issued to the household at
19 least 30 days prior to the end of the eligibility period. The redetermination form shall be
20 prepopulated with the current information on file and sent to the household at least 30
21 days prior to the redetermination period ending. As part of the ex parte review, the
22 member will be informed of any verification needed to determine eligibility.

23 The redetermination form shall direct members to verify that the information provided is
24 accurate or to report any changes to the information. Members must complete and return
25 the redetermination form with necessary verifications and the signature form. If a member
26 fails to sign the signature form or comply with any failure to complete the redetermination
27 process.

28 C. Members who return properly completed redetermination forms and requested
29 information during the reconsideration period shall not be required to submit a new
30 application of eligibility. If redetermination forms and requested information are not
31 returned within 90 days after the termination, the member must submit a new application
32 to obtain enrollment in the program. For individuals who are determined to be eligible for
33 Medical Assistance within the reconsideration period, the effective date of coverage will
34 be the first day of the month in which the redetermination form was returned. If the
35 member has a gap in coverage due to submitting the redetermination within the
36 reconsideration period, the member can request up to three months in retro coverage.

37

38

39 D. Due to the Coronavirus COVID-19 Public Health Emergency, required through the
40 Federal CARES Act for the Maintenance of Effort (MOE), the Department will continue
41 eligibility for all Medical Assistance categories regardless of changes made for a
42 redetermination or additional documentation for current CHP+ enrollee and allow them to
43 continue eligibility through the emergency declaration. Once the emergency declaration
44 has concluded, the Department will process the redetermination and /or changes for all
45 members whose eligibility was maintained during the emergency declaration. Effective
46 May 11, 2023 the coronavirus COVID-19 pandemic federal emergency has been
47 declared to end. To ensure the Department Maintains access to State and Federal

1 funding provided by the Federal "Families First Coronavirus Response Act" Pub.L. 116-
 2 127, and the Federal "Consolidated Appropriations Act, 2023", the Department will
 3 process eligibility redeterminations and take appropriate action for all members whose
 4 eligibility was maintained during the emergency declaration. By May 2024 all members
 5 whose eligibility has been maintained due to the Public Health Emergency will have
 6 completed the renewal process. A member's eligibility may no longer be maintained after
 7 May 31, 2023 if they have completed the renewal process and/or a change is reported,
 8 and they are found ineligible. Members whose eligibility has been maintained during the
 9 Public Health Emergency and whose renewal is not due yet will remain in their current
 10 category until their renewal due month, regardless if there is a change reported that
 11 makes them ineligible.

12 **150 CALCULATION OF HOUSEHOLD INCOME**

13 150.1 Calculation of income for the Children's Basic Health Plan shall be determined as required in 10
 14 CCR 2505-10-8.100.4.C

15 150.2 Income disregards for the Children's Basic Health Plan shall be determined as required in 10
 16 CCR 2505-10-8.100.4.D

17 **160 [Repealed eff. 12/30/2012]**

18 **170 PRESUMPTIVE ELIGIBILITY**

19 170.1 A pregnant applicant or a child under the age of 19 may apply for presumptive eligibility for
 20 immediate temporary medical services through designated presumptive eligibility sites.

21 A. To qualify for presumptive eligibility, a child under the age of 19 shall have a declared
 22 household income that shall be greater than 142% but not exceed 260% of Federal
 23 Poverty Level ; or

24 B. To qualify for presumptive eligibility, a pregnant women shall have an attested
 25 pregnancy, declare that her household's income shall be greater than 195% but not
 26 exceed 260% of the Federal Poverty Level ; and

27 C. He/she shall be a United States citizen or a documented immigrant as defined in Section
 28 110.

29 170.2 Presumptive eligibility sites shall be certified by the Department of Health Care Policy and
 30 Financing to make presumptive eligibility determinations. Sites shall be re-certified by the
 31 Department of Health Care Policy and Financing every 2 years to remain approved presumptive
 32 eligibility sites.

33 A. The presumptive eligibility site shall forward the application to the county within five
 34 business days of the received date.

35 170.3 The presumptive eligibility period begins on the date the applicant(s) is determined eligible and
 36 ends with the day an eligibility determination for Medical Assistance is made for the applicant(s).

37 170.4 The county or Medical Assistance site shall make an eligibility determination within 45 days from
 38 the date of application.

1 A. Presumptively eligible clients may appeal the county or Medical Assistance site's failure
2 to act on an application within 45 days from date of application or the denial of an
3 application. Appeal procedures are outlined in Section 600.

4 B. A presumptively eligible client may not appeal the end of a presumptive eligibility period.

5

6 **180 Express Lane Eligibility**

7 Express Lane Eligibility shall allow for automatic initiation of Medical Assistance enrollment by using
8 available data and findings from other programs as listed below.

9 180.1 Free/Reduced Lunch Program

10 A. Recipients of the Free/Reduced Lunch Program who have submitted a Free/Reduced
11 Lunch application at a participating school district

12 1. Families will be given the option to opt into Medical Assistance coverage for their
13 potentially eligible child.

14 2. Children who meet all necessary eligibility requirements as outlined in this
15 volume will be automatically enrolled.

16 3. Children who meet all necessary eligibility requirements except verification of
17 U.S. citizenship and identity will receive 90 days of eligibility while awaiting this
18 verification.

19 4. Any additionally required verification will be requested from the client through
20 CBMS prior to being automatically enrolled.

21 5. Eligibility is based on income declared on the Free/Reduced Lunch application as
22 well as eligibility requirements outlined in section 150.

23 6. If it would be found that a child does not satisfy an eligibility requirement for
24 Medical Assistance, the child's eligibility will be evaluated using the application
25 for Medical Assistance.

26 B. Recipients of the Free/Reduced Lunch Program who were not required to submit a
27 Free/Reduced Lunch application at a participating school district

28 1. Families who are automatically enrolled Free/Reduced Lunch recipient children
29 will not be forwarded to the Department for Express Lane Eligibility in compliance
30 USDA confidentiality guidelines.

31 2. These families must apply for Medical Assistance in order to give consent for
32 request of benefits.

33

34 180.2 Direct Certification

35 A. When an application for Food Stamps Supplemental Nutrition Assistance Program
36 (SNAP) or Colorado Works (Temporary Assistance for Needy Families Program (TANF))

1 has been submitted, families will be given the option to opt into Medical Assistance
2 coverage for their potentially eligible children.

- 3 1. Children who meet all necessary eligibility requirements as outlined throughout
4 sections 100 through 180 will be automatically enrolled,
- 5 2. Children who are only missing verification of U.S. citizenship and identity will
6 receive 90 days of coverage while waiting for this verification.
- 7 3. Any additionally required verification will be requested from the client through
8 CBMS prior to being automatically enrolled.
- 9 4. Eligibility is determined based on income declared on the Food Stamp or
10 Colorado Works application as well as eligibility requirements outlined throughout
11 this volume.
- 12 5. If it would be found that a child does not satisfy an eligibility requirement for
13 Medical Assistance, the child's eligibility will be evaluated using the Single
14 Streamlined application for Medical Assistance.
- 15 6. Individuals whose eligibility is not determined through Express Lane Eligibility
16 may also submit a separate Single Streamlined Application for Medical
17 Assistance to determine eligibility.

18 **200 BENEFITS PACKAGE**

19 **210 The following are covered benefits including any applicable limitations:**

- 20 A. Emergency Care and Urgent/After Hours Care;
- 21 B. Emergency Transport/Ambulance Services;
- 22 C. Hospital/Other Facility Services Including:
 - 23 1. Inpatient;
 - 24 2. Physician;
 - 25 3. Outpatient/Ambulatory;
- 26 D. Medical Office Visits Including:
 - 27 1. Physician;
 - 28 2. Mid-Level Practitioner;
 - 29 3. Specialist;
- 30 E. Diagnostic Services;
- 31 F. Preventative, Routine and Family Planning Services Including:
 - 32 1. Immunizations;

- 1 2. Well-child visits;
- 2 3. Health maintenance visits;

3 G. Maternity Care Including:

- 4 1. Prenatal;
- 5 2. Delivery and inpatient well-baby care;
- 6 3. Postpartum care

7 4. Lactation Services & Support

8 H. Mental Illness Treatments such as:

9 1. Neurobiologically-based mental illness ~~including:~~

- 10 a. ~~Schizophrenia;~~
- 11 b. ~~Schizoaffective disorder;~~
- 12 c. ~~Bipolar affective disorder;~~
- 13 d. ~~Major depressive disorder;~~
- 14 e. ~~Specific obsessive compulsive disorder;~~
- 15 f. ~~Panic disorder;~~

16 2. Mental disorders ~~including:~~

- 17 a. ~~Post traumatic stress disorder~~
- 18 b. ~~Drug and alcohol disorders~~
- 19 c. ~~Dysthymia~~
- 20 d. ~~Cyclothymia~~
- 21 e. ~~Social phobia~~
- 22 f. ~~Agoraphobia with panic disorder~~
- 23 g. ~~General anxiety~~
- 24 h. ~~Anorexia Nervosa exclusive of residential treatment~~
- 25 i. ~~Bulimia exclusive of residential treatment~~

26 3. All other mental illness;

- 27 a. ~~Inpatient coverage;~~

~~b. Outpatient coverage;~~

- 1
- 2 I. Physical Therapy, Speech Therapy and Occupational Therapy shall be limited to 30 visits
3 per diagnosis per year. Effective November 1, 2007, Physical, Speech and Occupational
4 Therapy services shall be unlimited for children from birth up to the child's third birthday.
- 5 J. Durable Medical Equipment shall be limited to the lesser of the purchase price or rental
6 price for medically necessary durable medical equipment that shall not exceed two
7 thousand dollars per year.
- 8 K. Transplants must be medically necessary and are limited to:
- 9 1. Liver;
- 10 2. Heart;
- 11 3. Heart/lung;
- 12 4. Cornea;
- 13 5. Kidney;
- 14 6. Bone marrow which shall be limited to the following conditions:
- 15 a. Aplastic anemia;
- 16 b. Leukemia;
- 17 c. Immunodeficiency disease;
- 18 d. Neuroblastoma;
- 19 e. Lymphoma;
- 20 f. High risk stage ~~II~~ and ~~III~~ breast cancer;
- 21 g. Wiskott aldrich syndrome;
- 22 7. Peripheral stem cell support which shall be limited to the following conditions:
- 23 a. Aplastic anemia;
- 24 b. Leukemia;
- 25 c. Immunodeficiency disease;
- 26 d. Neuroblastoma;
- 27 e. Lymphoma;
- 28 f. High risk stage II and III breast cancer;
- 29 g. Wiskott aldrich syndrome;

- 1 L. Home health care;
- 2 M. Hospice care;
- 3 N. Prescription medication;
- 4 O. Kidney dialysis shall be excluded only if the member is also eligible for Medicare;
- 5 P. Skilled nursing facility care must be provided only when there is a reasonable expectation
6 of measurable improvement in the members' health status.
- 7 Q. Vision services shall be limited to:
 - 8 1. Vision screenings for age appropriate preventative care;
 - 9 2. Referral required for refraction services;
 - 10 3. Minimum fifty dollar benefit for eyeglasses;
- 11 R. Audiology services shall be limited to:
 - 12 1. Hearing screenings for age appropriate preventative care;
 - 13 2. Hearing aids without financial limitation for enrollees age 18 and under no more
14 than once every five years unless medically necessary including:
 - 15 a. A new hearing aid when alterations to the existing hearing aid cannot
16 adequately meet the needs of the child
 - 17 b. Services and supplies including, but not limited to, the initial assessment,
18 fitting, adjustments, and auditory training that is provided according to
19 accepted professional standards.
- 20 S. Intractable pain;
- 21 ~~T. Autism;~~
- 22 T. Gender-affirming care (see 10 CCR 2505-10, 8.735)
- 23 U. Case management is covered only when medically necessary;
- 24 V. Dietary counseling/nutritional services shall be limited to:
 - 25 1. Formula for metabolic disorders;
 - 26 2. Total parenteral nutrition;
 - 27 3. Enterals and nutrition products;
 - 28 4. Formulas for gastrostomy tubes;
- 29 W. Dental services are limited to:

- 1 1. Those dental services described in the Children's Basic Health Plan dental
2 Evidence of Coverage booklet provided to enrollees, who are less than nineteen
3 years of age. Beginning October 1, 2019, the dental services listed below are
4 covered benefits for enrolled pregnant women of any age, excepting Limited
5 Orthodontic services under Section 210.W.1.h for pregnant women age nineteen
6 and above. Children's Basic Health Plan dental services are provided by the
7 dental MCO (or its designee) with which the Department has contracted for the
8 applicable plan year to provide the following dental services;
- 9 a. Diagnostic
10 b. Preventive
11 c. Restorative
12 d. Endodontic
13 e. Periodontic
14 f. Prosthodontic
15 g. Oral and Maxillofacial Surgery
16 h. Limited Orthodontic, excepting pregnant women age nineteen and
17 above.
18 i. Adjunctive General Services
- 19 2. Orthodontic and prosthodontic treatment for cleft lip or cleft palate in newborns
20 (covered as a medical service in accordance with section 10-16-104, C.R.S.);
21 and
- 22 3. Treatment of teeth or periodontium required due to accidental injury to naturally
23 sound teeth (covered as a medical service in accordance with section 10-16-104,
24 C.R.S.). A physician or legally licensed dentist must perform treatment within 72
25 hours of the accident.
- 26 X. Therapies covered shall include:
- 27 1. Chemotherapy;
28 2. Radiation;
- 29 Y. The following are not covered benefits:
- 30 1. Acupuncture;
31 2. Artificial conception;
32 3. Biofeedback;
33 4. Storage Costs for umbilical blood;
34 5. Chiropractic care;

- 1 6. Convalescent care or rest cures;
- 2 7. Cosmetic surgery;
- 3 8. Custodial care;
- 4 9. Domiciliary care;
- 5 10. Duplicate coverage;
- 6 11. Government institution or facility services;
- 7 12. Hair loss treatments;
- 8 13. Hypnosis;
- 9 14. Infertility services;
- 10 15. Maintenance therapy;
- 11 16. Nutritional therapy unless specified otherwise;
- 12 17. Elective termination of pregnancy, unless the elective termination is to save the
- 13 life of the mother or if the pregnancy is the result of an act of rape or incest;
- 14 18. Personal comfort items;
- 15 19. Physical exams for employment or insurance;
- 16 20. Private duty nursing services;
- 17 21. Routine foot care;
- 18 ~~22. Sex change operations;~~
- 19 ~~23. Sexual disorder treatments;~~
- 20 ~~24.~~ Taxes;
- 21 ~~235.~~ Temporomandibular joint (TMJ) treatment, unless it has a medical basis;
- 22 ~~246.~~ Other therapies and treatments which are not medically necessary;
- 23 ~~257.~~ Vision services unless specified otherwise;
- 24 ~~268.~~ Vision therapy;
- 25 ~~279.~~ War-related conditions;
- 26 ~~2830.~~ Weight-loss programs;
- 27 ~~2934.~~ Work-related conditions;

28 **300 ENROLLMENT FEES AND COPAYMENTS**

1 **310** [Repealed eff. 10/30/2022]

2 **320** **COPAYMENTS**

3 320.1 The following copayments shall be due for enrollees at the time of service:

4 A. For families with income, at the time of eligibility determination, less than 101% of the
5 Federal Poverty Level (MAGI-equivalent), all copayments shall be waived, except for
6 emergency and care, which shall be \$3.00 per use and urgent/after hours care, which
7 shall be \$1.00 per use.

8 B. For families with income, at the time of eligibility determination, between 101% and 150%
9 of the Federal Poverty Level (MAGI-equivalent), the copayment shall be:

10 ~~1. Effective until June 30, 2012:~~

11 ~~a. \$2.00 per office visit;~~

12 ~~b. \$2.00 per outpatient mental health or substance abuse visit;~~

13 ~~c. \$1.00 per generic or brand name prescription;~~

14 ~~d. \$2.00 per physical therapy, occupational therapy or speech therapy visit;~~

15 ~~e. \$2.00 per vision visit;~~

16 ~~f. \$3.00 per use of emergency care and urgent/after hours care;~~

17 12. Effective July 1, 2012:

18 a. \$2.00 per office visit;

19 b. \$2.00 per outpatient mental health or substance abuse visit;

20 c. \$1.00 per generic or brand name prescription;

21 d. \$2.00 per physical therapy, occupational therapy or speech therapy visit;

22 e. \$2.00 per vision visit;

23 f. \$3.00 per use of emergency care (co-payment is waived if client is
24 admitted to the hospital);

25 g. \$1.00 per use of urgent/after hours care;

26 h. \$2.00 per trip for emergency transport/ambulance services;

27 i. \$2.00 per inpatient hospital visit;

28 j. \$2.00 per inpatient hospital visit for physician services in the hospital;

29 k. \$2.00 per outpatient hospital or ambulatory surgery center visit.

1 C. For families with income, at the time of eligibility determination, between 151% and 200%
2 of Federal Poverty Level (MAGI-equivalent), the copayment shall be:

3 ~~1. Effective until June 30, 2012:~~

4 ~~a. \$5.00 per office visit;~~

5 ~~b. \$5.00 per outpatient mental health or substance abuse visit;~~

6 ~~c. \$3.00 per generic prescription;~~

7 ~~d. \$5.00 per brand name prescription;~~

8 ~~e. \$5.00 per physical therapy, occupational therapy or speech therapy visit;~~

9 ~~f. \$5.00 per vision visit;~~

10 ~~g. \$15.00 per use of emergency care and urgent/after hours care~~

11 1. Effective July 1, 2012:

12 a. \$5.00 per office visit;

13 b. \$5.00 per outpatient mental health or substance abuse visit;

14 c. \$3.00 per generic prescription;

15 d. \$10.00 per brand name prescription;

16 e. \$5.00 per physical therapy, occupational therapy or speech therapy visit;

17 f. \$5.00 per vision visit;

18 g. \$30.00 per use of emergency care ((co-payment is waived if client is
19 admitted to the hospital)

20 h. \$20.00 per use of urgent/after hours care;

21 i. \$5.00 per date of service for laboratory and radiology/imaging services

22 j. \$15.00 per trip for emergency transport/ambulance services;

23 k. \$20.00 per inpatient hospital visit;

24 l. \$5.00 per inpatient hospital visit for physician services;

25 m. \$5.00 per outpatient hospital or ambulatory surgery center visit.

26 3. Due to the Coronavirus COVID-19 Public Health Emergency, members who are
27 eligible for Children's Basic Health Plan will have waived laboratory copayments,
28 specifically as it relates to laboratory copayments associated with COVID-19
29 testing. Copayments will continue to be waived after May 11, 2023 the ending of
30 Coronavirus COVID-19 Public Health Emergency.

1 D. For families with income, at the time of eligibility determination, between 201% and
2 ~~265~~50% of Federal Poverty Level (MAGI-equivalent), the copayment shall be:

3 ~~1. Effective until June 30, 2012:~~

4 ~~a. \$10.00 per office visit;~~

5 ~~b. \$10.00 per outpatient mental health or substance abuse visit;~~

6 ~~c. \$5.00 per generic prescription;~~

7 ~~d. \$10.00 per brand name prescription;~~

8 ~~e. \$10.00 per physical therapy, occupational therapy or speech therapy
9 visit;~~

10 ~~f. \$10.00 per vision visit;~~

11 ~~g. \$20.00 per use of emergency care and urgent/after hours care.~~

12 1. Effective July 1, 2012:

13 a. \$10.00 per office visit;

14 b. \$10.00 per outpatient mental health or substance abuse visit;

15 c. \$5.00 per generic prescription;

16 d. \$15.00 per brand name prescription;

17 e. \$10.00 per physical therapy, occupational therapy or speech therapy
18 visit;

19 f. \$10.00 per vision visit;

20 g. \$50.00 per use of emergency care (co-payment is waived if client is
21 admitted to the hospital);

22 h. \$30.00 per use of urgent/after hours care;

23 i. \$10.00 per date of service for laboratory and radiology/imaging services

24 j. \$25.00 per trip for emergency transport/ambulance services;

25 k. \$50.00 per inpatient hospital visit;

26 l. \$10.00 per inpatient hospital visit for physician services;

27 m. \$10.00 per outpatient hospital or ambulatory surgery center visit.

28 3. Due to the Coronavirus COVID-19 Public Health Emergency, members who are
29 eligible for Children's Basic Health Plan will have waived laboratory copayments,
30 specifically as it relates to laboratory copayments associated with COVID-19

1 testing. Copayments will continue to be waived after May 11,2023 the ending of
2 Coronavirus COVID-19 Public Health Emergency.

3 **330 COST SHARING LIMITATIONS**

4 330.1 American Indians and Alaskan Natives shall be exempt from cost sharing requirements.
5 American Indian shall mean a member of a federally recognized Indian tribe, band, or group, or a
6 descendant in the first or second degree of any such member. Alaskan Native shall mean an
7 Eskimo or Aleut or other Alaska Native enrolled by the Secretary of the Interior.

8 330.2 The maximum yearly cost sharing requirements for families of enrollees shall be 5% of income.

9 330.3 No copayments shall apply to preventive services. For the purpose of this section, preventive
10 services shall mean:

- 11 A. All healthy newborn and newborn inpatient visits, including routine screening whether
12 provided on an inpatient or outpatient basis;
- 13 B. Routine examinations;
- 14 C. Immunizations and related office visits; and
- 15 D. Routine preventive and diagnostic dental services.

16 330.4 Prenatal Care Program clients shall be exempt from cost sharing requirements.

17 **400 ENROLLMENT**

18 400.1 An applicant found eligible for Children’s Basic Health Plan can elect to be enrolled the Children’s
19 Basic Health Plan.

20 **410 SELECTION OF A MANAGED CARE ORGANIZATION**

21 410.1

- 22 A. Once eligibility has been determined, an eligible person shall have the opportunity to
23 select a participating MCO in the county of the eligible person’s residence. If there is only
24 one participating MCO available in the county of the eligible person’s residence, the
25 eligible person shall be enrolled in that MCO.
- 26 B. In the event the Department contracts with an MCO to provide dental services to
27 Children’s Basic Health Plan enrollees, an enrollee automatically will be enrolled with
28 such MCO. No separate MCO election will be required.

29 410.2 MCO SELECTION

- 30 A. Upon determination of eligibility for the Children’s Basic Health Plan program, if the
31 eligible person has notified the Department or its designee of his/her chosen MCO prior
32 to the last business day of the month in which eligibility was determined, the Department
33 or its designee shall enroll the eligible person in that MCO.
- 34 B. Upon determination of eligibility for the Children’s Basic Health Plan program, if the
35 eligible person has not chosen an MCO, the Department or its designee shall enroll the
36 eligible person in an MCO selected by the Department or its designee. In areas of the

- 1 state where there is only one participating MCO available, the Department or its designee
2 shall select that MCO and enroll the eligible person.
- 3 C. The Department or its designee shall notify the enrollee of the MCO selected. If the
4 enrollee wants to change MCOs, the enrollee shall contact the Department or its
5 designee within 90 days from the effective date of the MCO enrollment. An enrollee may
6 also change a pending MCO enrollment before the effective date.
- 7 D. For renewal applications, the Department or its designee shall reassign the eligible
8 person to the participating MCO the applicant approved for the previous enrollment
9 period. If the eligible person wishes to change MCO enrollment, he/she shall notify the
10 Department or its designee within his/her re-enrollment period.
- 11 410.3 In counties in which a participating MCO as defined in section 50.14.A is not available, the eligible
12 person shall be enrolled in an MCO as defined in section 50.14.B.
- 13 410.4 Once an enrollee has selected an MCO or upon expiration of the timeframe to change, the
14 enrollee shall remain enrolled in that MCO for the remainder of his/her eligibility period, unless the
15 eligible person meets any of the disenrollment criteria set forth in section 440.
- 16 410.5 An eligible person shall have an opportunity to change to a different MCO serving the eligible
17 person's geographic region, if one is available, during the applicant's annual redetermination
18 period.
- 19 **420 ENROLLMENT OF ALL ELIGIBLE PERSONS IN A FAMILY**
- 20 420.1 If one eligible child from a family is enrolled in the Children's Basic Health Plan, all eligible
21 children in that family must be enrolled in the Children's Basic Health Plan.
- 22 420.2 All eligible children in a family must be enrolled in the same MCO.
- 23 **430 ENROLLMENT DATE**
- 24 430.1 Eligibility for the Children's Basic Health Plan shall be effective on the latter of:
- 25 A. The first day of the month of application for Medical Assistance; or
- 26 B. The first day of the month the person becomes eligible for the Children's Basic Health
27 Plan program.
- 28 430.2 Upon being enrolled in the Children's Basic Health Plan, continuous eligibility applies to children
29 under the age of 19, who through an eligibility determination, reassessment or redetermination
30 are found eligible for the Children's Basic Health Plan program. The continuous eligibility period
31 may last for up to 12 months and will begin on the month of application or from the authorization
32 date.
- 33 A. The continuous eligibility period applies without regard to changes in income or other
34 factors that would otherwise cause the child to be ineligible.
- 35 i) A 14-day no fault period shall begin on the date the child is determined eligible
36 for Medical Assistance. During the 14-day period, updates or corrections may be
37 made to the child's case. Any changes to the child's case made during the 14-
38 day no fault period may impact his or her eligibility for Medical Assistance.

- 1 B. A child's continuous eligibility period will end effective the earliest possible month, if any
2 of the following occur:
- 3 i) Child is deceased
- 4 ii) Becomes an inmate of a public institution
- 5 iii) The child states that she/he has moved out of the household permanently
- 6 iv) Is no longer a Colorado resident
- 7 v) Is unable to be located based on evidence or reasonable assumption
- 8 vi) Requests to be withdrawn from continuous eligibility
- 9 vii) Fails to provide documentation during a reasonable opportunity period as
10 specified in section 8.100.3.H.9
- 11 viii) Fails to provide a reasonable explanation or paper documentation when self-
12 attested income is not reasonably compatible with income information from an
13 electronic data source, by the end of the 90-day reasonable opportunity period.
14 This exception only applies the first-time income is verified following an initial
15 eligibility determination or an annual redetermination.
- 16 ix) An eligible person shall not be enrolled in other health insurance coverage
- 17 430.3. If determined eligible, the enrollment date of a pregnant woman shall be effective as of the first of
18 the month of the date of application or the first day of the month the pregnant woman becomes
19 eligible. The enrollment span shall end on the last day of the month 12 months after the birth of
20 the child or termination of the pregnancy. Once eligibility has been approved, coverage must be
21 provided regardless of changes in the woman's financial circumstances, once the income
22 verification requirements are met.
- 23 A. A pregnant women's eligibility period will end effective the earliest possible month, if any
24 of the following occur:
- 25 i) Fails to provide a reasonable explanation or paper documentation when self-
26 attested income is not reasonably compatible with income information from an
27 electronic data source, by the end of the 90-day reasonable opportunity period.
28 This exception only applies the first-time income is verified following an initial
29 eligibility determination or an annual redetermination.
- 30 430.4 An eligible person's enrollment date in the selected MCO shall be no later than:
- 31 A. The first of the month following eligibility determination and MCO selection if eligibility is
32 determined before the 17th of the month.
- 33 B. The first of the second month following eligibility determination and MCO selection if
34 eligibility is determined on or after the 17th of the month.
- 35 430.5 A child born to a mother who is enrolled in the Children's Basic Health Plan at the time of the
36 child's birth is guaranteed coverage for one year.

- 1 A. To receive Medical Assistance under the Children's Basic Health Plan, the birth must be
 2 reported verbally or in writing to the County Department of Human Services or Eligibility
 3 site. Information provided shall include the baby's name, date of birth, and mother's name
 4 or Medical Assistance number. A newborn can be reported at any time by any person.
 5 Once reported, a newborn meeting the above criteria shall be added to the mother's
 6 Medical Assistance case, or his or her own case if the newborn does not reside with the
 7 mother, according to timelines defined by the Department. If adopted, the newborn's
 8 agent does not need to file an application or provide a Social Security Number or proof of
 9 application for a Social Security Number for the newborn.

10 **440 DISENROLLMENT**

11 440.1 An enrollee shall be disenrolled from an MCO for the following reasons:

- 12 A. Administrative error on the part of the Department, the Department's designee, or the
 13 MCO, including but not limited to enrollment of a person who does not reside in the
 14 MCO's service area; or,
 15 B. A change in the enrollee's residence to an area not in the MCO's service area; or,
 16 C. When an enrollee's coverage is terminated as described in section 440.1A.

17 440.2 If an enrollee is disenrolled from an MCO for any of the reasons stated in section 440.1 and there
 18 is another participating MCO available in the enrollee's county of residence, the enrollee shall be
 19 allowed to select a new MCO.

20 440.3 If the enrollee is enrolled in a MCO as defined in section 50.15B and a MCO as defined in section
 21 50.15A becomes available in the child's county of residence, the enrollee will be disenrolled from
 22 the MCO as defined in section 50.15 B and enrolled in the MCO as defined in section 50.15A.

23 440.4 An enrollee may be disenrolled from both an MCO and/or the Children's Basic Health Plan for the
 24 following reasons:

- 25 A. Fraud or intentional misconduct, including but not limited to knowing misuse of covered
 26 services, knowing misrepresentation of membership status; or,
 27 B. An enrollee's receipt of other health care coverage; or,
 28 C. The admission of an enrollee into any federal, state, or county institution for the treatment
 29 of mental illness, ~~substance use disorder, narcoticism, or alcoholism~~, or into any
 30 correctional facility; or,
 31 D. Ineligibility for the program, based on the guidelines set forth in the Children's Basic
 32 Health Plan eligibility rules; or,
 33 E. Failure to comply with cost sharing requirements (copayments) set forth in the Children's
 34 Basic Health Plan cost sharing rules; or,
 35 F. There is not another participating MCO as defined in section 50.14 available in the
 36 enrollee's county of residence.

37 440.5 If an eligible person or an eligible person's family displays an ongoing pattern of behavior that is
 38 abusive to provider(s), staff or other patients; or, disruptive to the extent that the provider's ability
 39 to furnish services to the child or other patients is impaired, the eligible person may be disenrolled

1 from his/her managed care organization. If there is another participating MCO available in the
2 eligible person's county of residence, the Department may allow the eligible person to select a
3 new MCO. If there is not another MCO available in the eligible person's county, the eligible
4 person may be disenrolled from the Children's Basic Health Plan.

5 **500 FINANCIAL MANAGEMENT**

6 The Children's Basic Health Plan, being a non-entitlement program, must manage to its legislative
7 appropriation. The Department shall track expenditures, caseload, and other financial information to make
8 informed decisions on spending its appropriation. Expenditures may exceed State appropriations with
9 approval of the Governor, but any General Fund over expenditure shall be limited to \$250,000.

10 **510** The Department shall make quarterly assessments of projected expenditures. If it appears the
11 program may overspend its appropriation due to changes in enrollment, health care costs,
12 funding, legislation, or other factors, the Department shall consider if adjustments to the program
13 are necessary. The program may use, but is not limited to, any of the following financial
14 management tools: waiting lists, adjustments of eligibility criteria and/or levels, instituting open
15 enrollment periods, or temporary closure of the program.

16 **600 APPEALS PROCESS**

17 600.1 Applicants shall be notified of any action regarding the eligibility and enrollment status and cost
18 sharing requirements for the enrollees' participation in the Children's Basic Health Plan and
19 appeal rights regarding those actions by the Department or its designee.

20 600.2 The Department or its designee shall notify the applicant within ten (10) business days of a
21 decision regarding eligibility, enrollment and cost sharing. The notice shall:

- 22 A. Be in writing;
- 23 B. Be in his/her primary language, to the extent practicable;
- 24 C. Describe to the applicant the reasons for the decision;
- 25 D. Document the authority for the decision (e.g. rule citation); and
- 26 E. Inform the applicant of his/her rights and responsibilities regarding the decision.

27 600.3 An applicant who disagrees with a denial regarding eligibility, enrollment, or cost sharing
28 requirements may appeal in writing to the Children's Basic Health Plan Eligibility Vendor within
29 thirty (30) calendar days of the date of the notification of denial of eligibility, enrollment, or cost
30 sharing. The appeal shall be reviewed and processed within thirty (30) calendar days of receipt
31 and the results of the appeal shall be communicated to the applicant within ten (10) business
32 days of the review. The following guidelines shall apply to the appeal process:

- 33 A. The Children's Basic Health Plan Eligibility Vendor will coordinate the appeals process
34 with the county or Eligibility site that determined the initial eligibility, enrollment, or cost
35 sharing decision within ten (10) business days after receipt of the appeal.
- 36 B. The county or Eligibility site that determined the initial eligibility, enrollment, or cost
37 sharing decision shall:

- 1 1. Review the data entry of the application in the Department's eligibility system for
2 accuracy and completeness within ten (10) business days after receipt of the
3 appeal from the Children's Basic Health Plan Eligibility Vendor;
 - 4 2. Correct or complete information in the Department's eligibility system if it is found
5 to be incomplete or incorrect and re-run eligibility;
 - 6 3. Maintain the original denial, if the information in the Department's eligibility
7 system is complete and correct; and
 - 8 4. Notify the applicant and the Children's Basic Health Plan Eligibility Vendor in
9 writing once the review is complete with the results of the data entry review and
10 the option of forwarding the appeal to the Grievance Committee.
- 11 600.4 If the applicant disagrees with the results of the appeal, the applicant may have their appeal
12 reviewed by the Grievance Committee. The Grievance Committee's decision shall be final.
- 13 A. The Grievance Committee shall be conducted by an independent panel appointed by the
14 Executive Director of the Department. The panel shall include at least three people from
15 the Department or its designee not previously involved with the grievance. A person
16 previously involved with the grievance may be present at the conference and appear
17 before the panel to present information and answer questions, but shall not have a vote.
18 The Department shall ensure that those appointed to the panel have sufficient experience
19 to make an informed decision regarding the grievance under review.
 - 20 B. The applicant may attend the Grievance Committee in person or by telephone.
 - 21 C. The applicant may be represented by the person of the applicant's choice (i.e. legal
22 counsel, friend, family member, etc.) during the Grievance Committee.
 - 23 D. The applicant may have access to documents that were used by the Department or its
24 designee in making the decision under appeal.
- 25 600.5 An enrollee who disagrees with a denial of benefits shall submit an appeal to the MCO he/she is
26 enrolled in and shall follow the MCO's appeal process.
- 27 **610 [Repealed eff.12/30/2012]**
- 28