## Mee ng Chat Log

Name:	Comment:
Kendra Neumann	You can follow along with captioning here:
(CHI):	https://www.streamtext.net/player?event=LINGUABEE
Kendra Neumann	Again, you can follow along with captioning here:
(CHI):	https://www.streamtext.net/player?event=LINGUABEE
Kendra Neumann (CHI):	SEPs are Single Entry Points and CCBs are Community Centered Boards
Attendee:	I feel we are missing alternative payment models for providers.
Attendee:	Are virtual certified ASL interpreters allowed as per contracts with RAEs?
Attendee:	Also, how support to providers on equipment required for compliance and who is responsible.
Kendra Neumann	Here is a link to the ACC Phase III Concept Paper:
(CHI):	https://hcpf.colorado.gov/sites/hcpf/files/2023%20ACC%20Phase%20III%20Con
	cept%20Paper%209-7-23.pdf
Attendee:	I believe there s a need for a centralized system for medical professionals
	include RAEs to put into a sign language requests or RAEs to be fluent in ASL.
	There s a severe gap between the ASL communities and medical field. RAE s
	new to me so would love to learn and how it works with securing
	communication access with RAE
Attendee:	https://www.healthcoloradorae.com/members/join-a-team/ if you are in the
	Southeastern Colorado Region, you can join a member advisory council through the link
Attendee:	When you say connecting members to SNAP and WIC, will the RAE's help with applications?
Suman Mathur	Great question, [Attendee]. This is somewhere where HCPF is trying to
(she/her) - CHI:	understand what the RAEs roles might be here and where they can be most
	useful! @Brooke Powers or @Katie LoNigro - do you have more to add?
Katie LoNigro	Thanks for asking this, [Attendee]! We are still exploring ways that RAEs can
(HCPF):	support food-related assistance for members, and this could certainly be one way. We appreciate any feedback on how else RAEs could be of support.
Attendee:	When it is clear a member is confused and has complex care needs, it is critical
	that member gets connected to a complex care case manager immediately.
Attendee:	As a PCP, you are pright about the current situation and how the clinical community has not been taught to provide inclusive care
Attendee:	Writing so I don't forget. Well I know DCCHB. Why wasn't primary care providers including in the grant given that is a major issue and topic of this meeting. Or is it? Thanks.
Attendee:	It's disappointing but important to provide context for where the baseline is :(
Attendee:	I would appreciate if you could share the steering committee report, thank you.
Attendee:	Although, Cody, it's a wonderful idea to provide care to those who need it, Medicaid does not adequately fund Protective Oversight and Supervision - a profound need of people with IDD and Mental Health Challenges.
Kendra Neumann (CHI):	Here is the link to the report: <a href="https://drive.google.com/file/d/1iylH5ZztaEpeGscBFUDFzls2L79DrnZO/view">https://drive.google.com/file/d/1iylH5ZztaEpeGscBFUDFzls2L79DrnZO/view</a>

Attendee:	Thank you!
Attendee:	And staff
Attendee:	Questions:
, itteliucei	Will the course be required to some extent, so the state is support provider compliance through education? Will the name (DCCBH) be an issue. As a primary care provider, will they not pay attention?
	How does the department plan to market the course as well?
Attendee:	I think a list of providers who have completed the program would bring visibility for the community to seek out providers with that experience
Attendee:	Have to jump off at 10am, so adding here for documentation and something that can we add to a future meeting.
	Question re Taskforce mentioned in previous slides: How is the taskforce mentioned is separate or in collaboration with other taskforces, in hopes we are streamline efforts.  1. Department Health Equity Plan: <a href="https://hcpf.colorado.gov/health-equity#task-force">https://hcpf.colorado.gov/health-equity#task-force</a> 2. Create Task Force Study Rights Persons Disabilities: <a href="https://leg.colorado.gov/bills/hb23-1296">https://leg.colorado.gov/bills/hb23-1296</a>
Suman Mathur (she/her) - CHI:	Thank you, [Attendee]!
Cody Hickman (HCPF):	[Attendee], wonderful points. Much of what you discuss is focal to the DCCBH Training, and was highlighted in the Co-Occurring Disability and Behavioral Health Steering Committee Report shared out earlier. The role of "behavior" really resonates, as I hear that in Complex Cases every week, when in fact, it may be a trauma response, a physical ailment, mental/behavioral health symptom, or simply a difference in opinion regarding whether or not someone ought to be allowed to have the agency they desire. Thank you for raising this!
Attendee:	I have to jump. Thank you very much for the excellent information and discussion!
Suman Mathur (she/her) - CHI:	Thank you, [Attendee], for joining us!
Kendra Neumann (CHI):	Thanks for attending, [Attendee]!
Suman Mathur (she/her) - CHI:	IHSS = In-Home Support Services
Attendee:	There are similar issues with language (non ASL) access and equity and also contingency plan for patients when practices don't meet the expectations, there is a way to still get the care access they need. I would hate to see a patient have to wait for the provider community to catch up, a transition plan is needed now:(
Cody Hickman (HCPF):	Great points [Attendee]: thank you for sharing those.
Attendee:	Perhaps an administrator competency training
Cody Hickman (HCPF):	Another great point [Attendee]! The National Center for START Services refers to this as the "biopsychosocial" approach, and we agree, this is vital.
Attendee:	The START program in Colorado is underfunded

Suman Mathur ht	ttps://centerforstartservices.org/locations/colorado	
(she/her) - CHI:	ttps:// centerrorstartservices.org/locations/colorado	
	MHS START program is funded by Denver mill levy (IDDEAS Program)	
Attendee: O	Dh - that's right - Denver Mill Levy	
Attendee: I v	I would recommend that HCPF speak at the Colorado medical society, colorado PA academy and nurse practitioners annual meetings to build awareness and gauge what other barriers there are	
Attendee: So	o only people in City/.County Denver benefit	
	roviders want to know better how to support the disability population. it's just ot being prioritized for our patients inside our employer spaces	
Kendra Neumann Ho (CHI):	lere is the ACC Phase III webpage: <a href="https://hcpf.colorado.gov/accphase3">https://hcpf.colorado.gov/accphase3</a>	
Attendee: <u>ht</u>	ttps://www.rmhumanservices.org/start	
<u>D</u> 0 <u>S</u> 6	Denver mill levy - https://www.denvergov.org/Government/Agencies-Departments-Offices/Agencies-Departments-Offices-Directory/Denver-Human-Dervices/Be-Supported/Additional-Assistance/Disability-Services/IDDEAS-rogram-IDD-Mill-Levy	
	lere is a link to an open feedback form: <a href="https://forms.gle/vfehqRAQC5STjXmh9">https://forms.gle/vfehqRAQC5STjXmh9</a>	
	ou can register for this meeting here: <a href="https://hcpf.colorado.gov/acc-phase-iii-takeholder-engagement">https://hcpf.colorado.gov/acc-phase-iii-takeholder-engagement</a>	
Suman Mathur of (she/her) - CHI:	h sorry that date is incorrect! it is the 28th!	
Kendra Neumann Ho (CHI):	lere are Suman Mathur's email and phone number:	
<u>m</u>	nathurs@coloradohealthinstitute.org	
72	20.382.7092	
	hank you all for allowing me to come and speak to this group, as well as for our insights!	
Attendee: Th	hank you so much for the opportunity 🙂	
Attendee: Go	Good discussion and appreciate this	