Who is a Direct Care Worker?

DCWs play a vital role in enhancing the lives of individuals requiring assistance due to age, disability, or illness. Qualifications to become a direct care worker can widely vary based on the type of care required. But the only true requirement is to have compassion and empathy.

DCWs can have:

- CNA certification
- High school diploma
- Bachelor's degree
- Knowledge of medical terminology
- Exceptional customer service
- No medical experience or skills

DCWs do:

- Support recreation and leisure activities
- Prepare meals and snacks
- Administer medication(s)
- Coordinate care with others (social workers, physicians, family members, etc.)
- Monitor health status and vital signs
- Teaching skills to expand a person's independence
- Help with personal grooming and hygiene
- Assisting with housekeeping and laundry

DCWs' Career Path(s):

- Behavioral or Mental Health Care (counselors or therapists, as example careers)
- Advocacy and Service Support (case management and benefits planning, as example career paths)
- Specialized Care (acupuncture, dental, and occupational therapy, as example career paths)
- Higher Level Medical Care (medical assistant or respiratory therapist as example careers)
- Trade and Technical Care (pharmacy technician and IT technician as example careers)

DCWs, providing support that improves lives.

Learn more about DCW, its impacts, and how to become one.

Visit HCPF.Colorado.gov/Direct-Care-Spotlight