



COLORADO
Department of Health Care
Policy & Financing

Dear Case Managers,

The Bridge system has been updated to include a requirement for a Case Management Agency supervisor to review all Home and Community Based Service (HCBS) Developmental Disabilities (DD) waiver prior authorization requests with an effective date of March 1, 2023 or after. It is the responsibility of each case manager and supervisor authorizing the prior authorization request to ensure the accuracy of the services being approved. This includes completion of Risk Factors, Support Level Override, Support Level History and selecting the correct service line to match the member's calculated Support Level. Refer to the [Support Level Verification Process with screenshots](#).

The system is also being updated to implement an authorization limit of 366 units for Individual and Host Home Residential services in the HCBS-DD waiver.

We appreciate your diligence in continuing to review all HCBS-DD and HCBS-Support Living Services (SLS) member records and the integrity of the data.

Thank you,

Department of Health Care Policy & Financing

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