

Department Updates for PIAC

March 2023

Contract Amendment Cycle

- Contract formation and amendment process
 - Phase II - July 1, 2018 - June 30, 2025
 - Bi-annual amendments (July/December) (rates/annual renewal/policy amendments/language clean up)
 - Negotiated with MCEs and Federal approval required
 - <https://hcpf.colorado.gov/health-first-colorado-managed-care-contracts>
- July 2022 Amendments
 - ~40 amendments approved
 - Effective 10/2022
- December 2022 amendment cycle
 - ~30 amendments
 - Negotiations almost complete

Key Contract Amendments (7/22)

- **Section 10.3.11** - Health Equity Plan deliverable, due July 31
- **Section 7.3.10** - Notice to member when provider terminated from network for any reason
- **Section 11.3** - Require active use of ADT data feeds in care coordination
- **Section 12.12** - Strengthen requirements to promote prescriber tool
- **Section 17.1.5.10** - Recoupment limitations
- **Section 14.8.3** - Requires SUD medical necessity determinations be based only on ASAM criteria
- **Sections 7.3 and 7.4** - Communications with members re PHE unwind
- **Sections 2.1.114 and 9.3.3** - Use of the universal contract

More Key Contract Amendments (7/22)

- Exhibit O - SOW for High Intensity Outpatient Services project
- Section 12.8 - Requirements for provider support phone line
- Section 10.4 - Required funding for crisis line
- Sections 14.5.3.2 and 14.8.2 - Increased responsibility for coordinating EPSDT services
- Exhibits B and E - Admin PMPM increase for base plus incentive
- Section 7.3.3 - Member call line requirements and standards

Key Contract Amendments (December Cycle)

Amendments still under negotiations

- System migrations for Regions 1,3 and 5
- Coding changes
- Audit tools
- Independent assessment process
- Language assistance requirements
- Working with entities outside the U.S.
- Corrective actions
- Performance improvement projects
- KPI withhold amount
- Contracting and credentialing
- Call center requirements and updates

Other Key ACC Areas of Focus

- ACC Phase 3 planning
- End of continuous coverage/PHE unwind
- Coordination with BHA
- Ongoing operations
- Legislative session