



Dear Home & Community-Based Services (HCBS) Case Manager,

The General Assembly and Joint Budget Committee approved a rate increase effective for dates of service on or after January 1, 2021. The increase applies to services rendered to members living in the City and County of Denver for select Home and Community-Based Waiver Services. Additional information and impacted rates by service category are provided in [Operational Memorandum 20-089](#).

Residence is based on information recorded on the member's profile in the Colorado Benefits Management System (CBMS), which is then transmitted to the Colorado interChange. Providers can verify member city and zip code in the [Provider Web Portal](#). Providers may need to verify the county of residence with members directly before billing.

Providers must bill at the higher rate in order to receive the increased reimbursement for impacted services with dates of service on or after January 1, 2021. Revisions to members' prior authorizations are not needed. Rates for these services will be posted under the HCBS Rate Schedule drop-down section on the [Provider Rates & Fee Schedule web page](#).

Contact the [CCMHelpdesk@DXC.com](mailto:CCMHelpdesk@DXC.com) with any questions about how this change impacts any prior authorizations.

Thank you,

Department of Health Care Policy & Financing

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