

Denver Health Medical Plan

ACC PIAC Provider and Community Experience
Subcommittee

8/10/2023

Health Neighborhood Activities

DHMP has partnered with FindHelp to provide an electronic community resource social care platform for our staff and patients at Denver Health and members at DHMP, in order to better meet their health-related social needs and track the referrals that are made. FindHelp is available to Denver Health staff and patients via MyChart for a self-service referral option, as well as in Epic when staff are completing assessments with patients/families and need to provide community resources on the After Visit Summary. Internal teams created and implemented a new standard work to assess patients for their health-related social needs upon visits and is providing the resources for patients to search for this information on their own via Aunt Bertha's connection through DH. This work helps support Denver Health's social determinants of health organizational metrics and is in alignment with the anchor institution work.

Health Neighborhood Activities

The DHMP Care Management team invites health neighborhood partners to all staff meetings – this allows for us to better understand the full scope of services and how to appropriately refer and use services. Likewise, it gives our partners a chance to understand our population, their needs, and our goals in serving them.



Questions

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