



HCPF/County Directors Monthly Support Meeting
12/20/2022
Agenda

- Welcome: 5 minutes
 - Platform: Zoom
 - Opening Remarks - Josh Montoya
 - Meeting Logistics
- Discussion Topic: **End of PHE & Pending Workload** - 30 minutes
 - Guest Presenter: Josh Montoya & Lisa Pera
 - Details: *The department will discuss needed preparation for the end of the PHE and the need to reduce pending work as soon as possible.*
- Discussion Topic: **Preparation for Customer Service Incentive** - 30 minutes
 - Guest Presenter: Josh Montoya & Terri Alexander
 - Details: *The department will answer questions and provide technical assistance as the customer service incentive is launched.*
- Hot Topics: 5 minutes
- Optional Breakout Rooms (30 minutes) - **NONE**
- Wrap Up: 2 minutes

Helpful Resources

Website	County Administration Resources Webpage
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