

**CONTRACT AMENDMENT NO. 13**

Original Contract Number 14-64254

**1. PARTIES**

This Amendment to the above-referenced Original Contract (hereinafter called the "Contract") is entered into by and between DXC Technology Services LLC, 1775 Tysons Blvd, Tysons, VA, 22102, (hereinafter called "Contractor"), and the STATE OF COLORADO, acting by and through the Department of Health Care Policy and Financing, 1570 Grant Street, Denver, Colorado 80203 (hereinafter called "Department" or "State.")

**2. EFFECTIVE DATE AND ENFORCEABILITY**

This Amendment shall not be effective or enforceable until it is approved and signed by the Colorado State Controller or designee (hereinafter called the "Effective Date.") The Department shall not be liable to pay or reimburse Contractor for any performance hereunder, including, but not limited to, costs or expenses incurred, or be bound by any provision hereof prior to the Effective Date.

**3. FACTUAL RECITALS**

The Parties entered into the Contract to develop and install the Colorado interChange and to provide services related to the Colorado interChange. The purpose of this Amendment is to update Section 7, PAYMENTS TO CONTRACTOR,; modify Exhibit C, REQUIREMENTS, to add development and installation of the Claims Editing Solution; and modify Exhibit C, Requirements, to provide for ongoing support for the Bridge application.

**4. CONSIDERATION**

The Parties acknowledge that the mutual promises and covenants contained herein and other good and valuable consideration are sufficient and adequate to support this Amendment.

**5. LIMITS OF EFFECT**

This Amendment is incorporated by reference into the Contract, and the Contract and all prior amendments thereto, if any, remain in full force and effect except as specifically modified herein.

**6. MODIFICATIONS**

The Contract and all prior amendments thereto, if any, are modified as follows:

**A. Section 7, PAYMENTS TO CONTRACTOR, subsection A., Maximum Amount, is hereby deleted in its entirety and replaced with the following:**

**A. Maximum Amount**

The maximum amount payable under this Contract to Contractor by the State is shown in the following table, as determined by the State from available funds. Payments to Contractor are limited to the unpaid obligated balance of the Contract at the rates set forth

in Exhibit E, Compensation and Quality Maintenance Payments. The maximum amount payable by the State to Contractor is:

State Fiscal Year 2013-14	\$9,201,096.00
State Fiscal Year 2014-15	\$25,491,547.00
State Fiscal Year 2015-16	\$25,851,971.00
State Fiscal Year 2016-17	\$24,876,103.97
State Fiscal Year 2017-18	\$38,194,346.17
State Fiscal Year 2018-19	\$35,905,806.14
State Fiscal Year 2019-20	\$27,063,410.55
State Fiscal Year 2020-21	\$26,829,655.50
State Fiscal Year 2021-22	\$9,980,589.33
State Fiscal Year 2022-23	\$2,966,212.50
State Fiscal Year 2023-24	\$1,041,245.50
<b>Total for All State Fiscal Years</b>	<b>\$227,401,983.66</b>

***Funding Changes in Contract Amendment 13***

Added \$3,821,780.11 to State Fiscal Year 2018-2019.

- \$1,404,206.55 for Claims Editing Solution
- \$159,280.00 for Bridge Helpdesk moved from Amendment 9
- \$1,962,417.96 enhancement hours moved from Amendment 9
- \$295,875.60 for new enhancement pool hours for Claims Editing Solution

Deducted \$41,053.00 from State Fiscal Year 2017-18, 2019-20, 2020-21, 2021-22

Added \$41,053.00 to State Fiscal Year 2018-19 for enhancement projects

Added \$1,183,502.40 to State Fiscal Year 2019-2020 for enhancement pool hours for Claims Editing Solution

Added \$2,478,343.75 to State Fiscal Year 2019-2020 for Claims Editing Solution

Added 690,376.40 to State Fiscal Year 2020-2021 for enhancement pool hours for Claims Editing Solution

Added \$2,908,512.50 to State Fiscal Year 2020-2021 for Claims Editing Solution

Added \$2,946,295.00 to State Fiscal Year 2021-2022 for Claims Editing Solution

Added \$2,966,212.50 to State Fiscal Year 2022-2023 for Claims Editing Solution

Added \$1,041,245.50 to State Fiscal Year 2023-2024 for Claims Editing Solution

The State Fiscal Year amounts in the table in this section are based on State appropriations. Based on the timing of the invoicing and payment, the Contractor may receive amounts paid in a different State Fiscal Year than when the amounts were actually earned by the Contractor.

Any changes to the maximum amount payable under the Contract or Quality Maintenance Payments Specified in Exhibit E, shall require a formal written amendment, in accordance with State Fiscal Rules and State Controller Policies and Guidelines

The Contractor shall work collaboratively with the Department throughout the activities of this amendment. The Contractor shall discuss issues, timelines, and prioritization of tasks with the Department and shall obtain the Department's approval on issue resolution or any changes. The Contractor shall discuss any changes to tasks or decisions that had already received approval and shall obtain the Department's approval on any changes.

**B. Exhibit C, REQUIREMENTS, Section 93., CLAIMS EDITING SOLUTION, is hereby added as follows:**

### **93. CLAIMS EDITING SOLUTION**

- 93.1. Reference Amendment 13-2019: The Contractor shall implement the Claims Editing Solution, consisting of the separate solutions Clear Claim Connection and ClaimsXten herein referred to as "Claims Editing Solution." The Claims Editing Solution shall be implemented for rules-based claims auditing that uses a library of clinical guidelines to increase speed and accuracy of claims editing for outpatient facility and professional claims. The Claims Editing Solution shall also implement a web Provider portal, which allows Providers the ability to search and view the clinical guidelines.
- 93.2. Reference Amendment 13-2019: The Contractor shall implement the Claims Editing Solution, using 16,720 enhancement pool hours.
- 93.2.1 Reference Amendment 13-2019: The Contractor shall submit an invoice quarterly that outlines the subcontractor's cost for implementation, not to exceed \$601,700.00.
- 93.3 Reference Amendment 13-2019: Implementation
- 93.3.1. Reference Amendment 13-2019: In the event the Contractor's Claims Editing Solution subcontractor, Change Healthcare, is acquired by another company, the Contractor shall ensure that any entity acquiring such subcontractor will assume all of such subcontractor's rights, duties and obligations with respect to this Agreement.
- 93.3.2. Reference Amendment 13-2019: The Contractor shall provide a Claims Editing Solution Project Plan to the Department. The Contractor shall provide the Claims Editing Solution Project Plan in a format determined by the Department and include, at a minimum, the following:
- 93.3.2.1. Reference Amendment 13-2019: Proposed tasks to be completed by the Contractor.
- 93.3.2.2. Reference Amendment 13-2019: Proposed tasks to be completed by the Contractor's subcontractor.
- 93.3.2.3. Reference Amendment 13-2019: Proposed tasks that the Contractor identifies to be completed by the Department.

- 93.3.2.4. Reference Amendment 13-2019: Business Rules development.
- 93.3.2.5. Reference Amendment 13-2019: Testing and training.
- 93.3.2.6. Reference Amendment 13-2019: System deployment.
- 93.3.2.7. Reference Amendment 13-2019: System improvements after the Go Live date.
- 93.3.2.8. Reference Amendment 13-2019: The scheduled start date and end date of each task.
- 93.3.2.9. Reference Amendment 13-2019: How the tasks outlined in the Claims Editing Solution Project Plan fit into all major implementation phases.

**DELIVERABLE:** Claims Editing Solution Project Plan

**DUE:** Within ten (10) Business Days after the execution of this Amendment a high-level project plan shall be delivered to the Department. Within ten (10) business days after design phase approval a full detailed project plan shall be delivered to the Department.

93.3.3. Reference Amendment 13-2019: The Contractor shall host a Claims Editing Solution System Implementation Project Kickoff Meeting at a location and time to be determined by the Department. The Contractor shall provide, include in a binder and/or discuss, at minimum, the following items at the Kickoff Meeting:

- 93.3.3.1. Reference Amendment 13-2019: Claims Editing Solution Project Plan.
- 93.3.3.2. Reference Amendment 13-2019: Project Schedule.
- 93.3.3.3. Reference Amendment 13-2019: Agenda.
- 93.3.3.4. Reference Amendment 13-2019: Necessary meeting materials as mutually determined by the Department and the Contractor.
- 93.3.3.5. Reference Amendment 13-2019: Project Charter.
- 93.3.3.6. Reference Amendment 13-2019: Project Communication and Escalation Plan.
- 93.3.3.7. Reference Amendment 13-2019: Facilitation of the meeting.
- 93.3.3.8. Reference Amendment 13-2019: Meeting notes and document action items.
- 93.3.3.9. Reference Amendment 13-2019: The Contractor shall ensure that the Contractor's and subcontractor's staff will be available for attendance and that any location resources are also available for any presenting needs.

**DELIVERABLE:** Claims Editing Solution System Implementation Project Kickoff Meeting Binder

**DUE:** Five (5) Business Days prior to the scheduled Kickoff Meeting

93.4. Reference Amendment 13-2019: Licensing for ThemePacks

93.4.1. Reference Amendment 13-2019: The Contractor shall provide a Claims Editing Solution for the following ThemePacks:

- 93.4.1.1. Reference Amendment 13-2019: ThemePack 1
- 93.4.1.2. Reference Amendment 13-2019: ThemePack 2
- 93.4.1.3. Reference Amendment 13-2019: ThemePack 3

93.4.2. Reference Amendment 13-2019: The Contractor shall develop the definition of Claims Editing Solution Systems Business Rules. The Department will support the Contractor in developing and have final approval of the definition of Claims Editing Solution Systems Business Rules.

93.4.3. Reference Amendment 13-2019: The Contractor shall host and facilitate Claims Editing Solution Business System Rules Meetings at a location and time to be determined by the Department. The Meeting shall include, but not be limited to, the following:

93.4.3.1. Reference Amendment 13-2019: The Contractor shall ensure that the Contractor's staff and subcontractor's staff, will be available for attendance and that any location resources are also available for any presenting needs.

93.4.3.2. Reference Amendment 13-2019: The Contractor shall present on Business Rules at the Meetings. The Department will have the opportunity to either approve or deny the Business Rules in the Business Rules Meetings with the Contractor.

93.4.3.3. Reference Amendment 13-2019: The Contractor shall create documentation of the agreed upon Business Rules.

93.4.3.4. Reference Amendment 13-2019: The Contractor shall create documentation of the agreed upon subsequent system configurations to accommodate the Business Rules.

DELIVERABLE: Approval of Business Rules for the Claims Editing Solution

DUE: At the deadline agreed upon between the Contractor and the Department in the Contractor's Claims Editing Solution Project Plan

93.4.4. Reference Amendment 13-2019: The Contractor shall develop the definition of Claims Editing Solution Systems Technical Specifications. The Department will support the Contractor in developing and have final approval of the definition of Claims Editing Solution Systems Technical Specifications.

93.4.4.1 Reference Amendment 13-2019: The Contractor shall host and facilitate Claims Editing Solution Technical Specifications Meetings at a location and time to be determined by the Department. The Meetings shall include, but not be limited to the following:

93.4.4.2. Reference Amendment 13-2019: The Contractor shall ensure that the Contractor's staff and subcontractor's staff, are available for attendance and that any location resources are also available for any presenting needs.

93.4.4.3. Reference Amendment 13-2019: The Contractor shall present the Technical Specifications.

93.4.4.4. Reference Amendment 13-2019: The Contractor shall create documentation of the agreed upon Technical Specifications.

93.4.4.5. Reference Amendment 13-2019: The Contractor shall create documentation of the agreed upon subsequent system configurations to accommodate the Technical Specifications.

DELIVERABLE: Approval of Technical Specification Document

DUE: On the date agreed upon between the Contractor and the Department in the Contractor's Claims Editing Solution Project Plan

93.4.5 Reference Amendment 13-2019: The Contractor shall integrate the Claims Editing Solution into iC and develop a system interpreter to communicate between iC and the Claims Editing Solution.

93.5. Reference Amendment 13-2019: Testing

- 93.5.1. Reference Amendment 13-2019: Upon completion of development and Contractor testing of the Claims Editing Solution, the Contractor shall provide, an agreed upon time frame, based on the approved Claims Editing Solution Project Plan with the Department and Department designees to complete UAT testing of the Claims Editing Solution.
- 93.5.2. Reference Amendment 13-2019: The Contractor shall conduct testing in accordance to the currently approved testing process, including defect tracking and management to ensure the Claims Editing Solution is working appropriately prior to permitting the Department to conduct testing.
- 93.5.3. Reference Amendment 13-2019: The Contractor shall resolve all Severity 1 and Severity 2 issues prior to successfully meeting the UAT requirements. The Contractor shall resolve any Severity 1 and 2 issues before UAT begins, unless agreed upon by the Department. Severity 3 issues, may be unresolved prior to successfully meeting the Deliverable so long as the Contractor provides a documented workaround a timeframe the fix shall be provided to the Department.
- 93.5.4. Reference Amendment 13-2019: The Contractor shall work with the Department to develop the following two weeks after approval of the Technical Specification Document:
- 93.5.4.1. Reference Amendment 13-2019: UAT Test Plan.
- 93.5.4.2. Reference Amendment 13-2019: UAT Test Scripts based on requirements to be tested.
- 93.5.4.3. Reference Amendment 13-2019: Adhere to existing testing process to track issues discovered during testing.
- 93.5.5. Reference Amendment 13-2019: The Department will conduct UAT to validate the Claims Editing Solution functions according to the Business Rule requirements and Technical Specifications and identify any defects.
- 93.5.6. Reference Amendment 13-2019: The Department will continue testing and the Contractor shall make all requested corrections for defects against approved design to the Claims Editing Solution until the Department provides written approval of the Claims Editing Solution.
- 93.5.7. Reference Amendment 13-2019: The Contractor shall provide support for the Department User Acceptance Testing (UAT) of Claims Editing Solution as described in the Colorado interChange and Service Test Plan.

DELIVERABLE: User Acceptance Testing for Claims Editing Solution

DUE: Severity 1 and 2 Issues are Resolved; and Severity 3 Issues have a written workaround and a timeframe when fix will be delivered

- 93.6. Reference Amendment 13-2019: Deployment
- 93.6.1. Reference Amendment 13-2019: The Claims Editing Solution at deployment, shall include:
- 93.6.1.1. Reference Amendment 13-2019: Interface between the Claims Editing Solution and interChange are in production.
- 93.6.1.2. Reference Amendment 13-2019: Interface of Claims Editing Solution and the "Interpreter" are in production.
- 93.6.1.3. Reference Amendment 13-2019: Interface between the Claims Editing Solution and Clear Claim Connect are in production.
- 93.6.2. Reference Amendment 13-2019: The Contractor shall provide the process for Providers to obtain access to the Claims Editing Solution.

DELIVERABLE: Deployment and Interfacing for Claims Editing Solution

DUE: On the date agreed upon between the Contractor and the Department in the Contractor's Claims Editing Solution Project Plan

93.7. Reference Amendment 13-2019: Hosting

93.7.1. Reference Amendment 13-2019: During the Claims Editing Solution scheduled downtime, the Contractor shall bring down the claims submission transaction on the portal, display messaging indicating the system is down for scheduled maintenance, and display the timeframe in which the system will be available.

93.7.2 Reference Amendment 13-2019: When hosting the Claims Editing Solution, the Contractor or subcontractor shall provide the following:

93.7.2.1. Reference Amendment 13-2019: Any VPN and encryption software required from the Department or the Contractor to securely connect with the Claims Editing Solution over the internet.

93.7.2.2. Reference Amendment 13-2019: A single five (5) user SAP Crystal Reports Client Access Licenses to access ClaimsXten reports.

93.7.3. Reference Amendment 13-2019: The Contractor or subcontractor's hosting of the Claims Editing Solution shall include:

93.7.3.1. Reference Amendment 13-2019: All network components, internet gateways, routers, load balancers, web servers.

93.7.3.2. Reference Amendment 13-2019: All server Hardware/Software, system configuration and ongoing maintenance.

93.7.3.3. Reference Amendment 13-2019: Claims Editing Solution software release upgrades and patches.

93.7.3.4. Reference Amendment 13-2019: System monitoring, error resolution, and data backups.

93.7.3.5. Reference Amendment 13-2019: Full Disaster Recovery.

93.7.3.6. Reference Amendment 13-2019: Ability to produce yearly scheduled maintenance calendar by October of every year.

93.7.4. Reference Amendment 13-2019: The Contractor shall provide documentation, evidence, and support to the Department during the process for certifying the Claims Editing Solution, for CMS. If the Department does not receive certification from CMS, the Contractor shall provide support in resubmitting the certification.

93.7.5. Reference Amendment 13-2019: The Contractor's ongoing support and maintenance of the Claims Editing Solution shall include the following:

93.7.5.1. Reference Amendment 13-2019: Existing call center that can resolve claim questions about the Claims Editing Solution.

93.7.5.2. Reference Amendment 13-2019: Escalation process consisting of the following priorities:

93.7.5.2.1. Reference Amendment 13-2019: Priority 1 – Critical: Contractor cannot operate a core business function due to a deficiency/defect with no reasonable workaround.

- 93.7.5.2.1.1. Reference Amendment 13-2019: The Contractor shall respond to these issues within thirty (30) minutes and produce progress reports every four (4) hours, with daily status reports as investigation into the issue continues.
- 93.7.5.2.2. Reference Amendment 13-2019: Priority 2 – High/Major: Operations impacted, slowed or hampered by deficiency/defect with a viable workaround allowing the continued use of the system.
- 93.7.5.2.2.1. Reference Amendment 13-2019: The Contractor shall respond to these issues within one (1) Business Day with daily status reports as the investigation into the issue continues.
- 93.7.5.2.3. Reference Amendment 13-2019: Priority 3 – Low/Minor: Deficiency/defect that impacts the ability to use the system with a viable workaround allowing the use of the product without material impact to efficiency or quality.
- 93.7.5.2.3.1. Reference Amendment 13-2019: The Contractor shall respond to these issues within one (1) week with monthly status updates as the investigation into the issue continues.
- 93.7.5.3. Reference Amendment 13-2019: Provider support for Claims Editing Solution.
- 93.7.5.4. Reference Amendment 13-2019: Password resets.
- 93.7.5.5. Reference Amendment 13-2019: Provide technical and operational support.
- 93.7.5.6. Reference Amendment 13-2019: Produce monthly savings analysis reports from Claims Editing Solution.
- 93.7.5.7. Reference Amendment 13-2019: Ongoing support and maintenance of Claims Editing Solution rule configurations.
- 93.8. Reference Amendment 13-2019: Training
- 93.8.1. Reference Amendment 13-2019: Provider Training
- 93.8.1.1. Reference Amendment 13-2019: The Contractor shall provide a Claims Editing Solution training program for Provider users that includes, at a minimum, the following:
  - 93.8.1.1.1. Reference Amendment 13-2019: A Claims Editing Solution Training Plan that describes, at a minimum, the following:
    - 93.8.1.1.1.1. Reference Amendment 13-2019: Various training materials and the topics or focus of each of the different types of training materials.
    - 93.8.1.1.1.2. Reference Amendment 13-2019: All of the different types of training modalities. Contractor shall provide training modality options for initial Claims Editing Solution training that include, but not limited to, the following:
      - 93.8.1.1.1.2.1. Reference Amendment 13-2019: Online user-specific training PowerPoint Presentation materials.
      - 93.8.1.1.1.2.2. Reference Amendment 13-2019: Specific training scenarios system demonstrations.
      - 93.8.1.1.1.2.3. Reference Amendment 13-2019: Reviews to confirm system and training competency.
      - 93.8.1.1.1.2.3.1. Reference Amendment 13-2019: The Contractor shall submit the training modality options for initial Claims Editing Solution training listed in Section



93.8.1.1.1.2 to the Department for review and approval as part of the Training Plan.

93.8.1.1.1.3. Reference Amendment 13-2019: The anticipated length of time it takes to complete the training provided by each of the different types of training modalities.

93.8.1.1.1.4. Reference Amendment 13-2019: Method by which users may obtain answers to questions not covered in the training materials.

93.8.1.1.1.5. Reference Amendment 13-2019: The Contractor shall conduct a maximum of ten (10) Provider training classes per phase implementation of the Claims Editing Solution not to exceed thirty (30) total classes. The Contractor shall conduct each class live at DXC Denver Training Facility, record them, and make the recordings available to Providers on the Department's Provider facing website.

93.8.1.2. Reference Amendment 13-2019: The Contractor shall include the ongoing Claims Editing Solution training in standard Provider trainings.

DELIVERABLE: Training Plan

DUE: Two Months Prior to First Scheduled Claims Editing Solution Training Session

93.8.1.3. Reference Amendment 13-2019: The Contractor shall create Training Materials, which shall include the following:

93.8.1.3.1. Reference Amendment 13-2019: System demos.

93.8.1.3.2. Reference Amendment 13-2019: Quick Reference Guides/Cards.

93.8.1.3.3. Reference Amendment 13-2019: System User Guides

93.8.1.3.4. Reference Amendment 13-2019: Training Presentation Decks used in instructor-led and webinar-based training.

DELIVERABLE: Training Materials for Department Review

DUE: Four Weeks Prior to First Scheduled Training Session

93.8.2. Reference Amendment 13-2019: Department Staff Training

93.8.2.1. Reference Amendment 13-2019: The Contractor shall provide "train the trainer" training on the Claims Editing Solution to Department staff and Department designees. The Contractor shall provide training to the Department staff or Department designees on new functionality of the Claims Editing Solution prior to the implementation of new functionality within the system. The "Train the Trainer" Training Materials shall include the following:

93.8.2.1.1. Reference Amendment 13-2019: System demos.

93.8.2.1.2. Reference Amendment 13-2019: System User Guides.

93.8.2.1.3. Reference Amendment 13-2019: Training Presentation Decks used in “train the trainer” training.

DELIVERABLE: “Train the Trainer” Training Materials for Department Review

DUE: Four Weeks Prior to First Schedule Training Session

93.8.3. Reference Amendment 13-2019: The Department may request changes to any of the Claims Editing Solution trainings. The Contractor shall have five (5) Business Days to make any changes, unless agreed upon ahead of time in writing.

93.8.4. The Contractor shall invoice the Department for each phase of the training described in Section 93.8. The Department will pay the Contractor \$10,000.00 per phase after the Department reviews and approves each phase of the training program.

**C. Exhibit C, REQUIREMENTS, Sections 40.15.2. through 40.15.4. are hereby deleted and replaced with the following:**

40.15.2. Reference Amendment 13-2019: The Contractor shall provide ongoing password and account support for up to three thousand five hundred (3,500) case managers for VITAL, Aerial and the Bridge. The Contractor’s ongoing support shall include all of the following:

40.15.2.1. Reference Amendment 13-2019: Password resetting.

40.15.2.2. Reference Amendment 13-2019: Setup and configuration of new user accounts.

40.15.2.3. Reference Amendment 13-2019: Deletion of an existing user account upon notification that a case manager no longer needs access.

40.15.2. Reference Amendment 13-2019: The Contractor shall reply to password and account support requests for Care and Case Management tools within two (2) Business Days of receipt of the request.

40.15.3. Reference Amendment 13-2019: The Contractor shall reply to password and account support requests between 8:00 AM and 5:00 PM on Business Days.

40.15.4. Reference Amendment 13-2019: The Contractor shall complete Sections 40.15.2. through 40.15.3 as part of the Ongoing Operations and Enhancement Contract Stage.

**D. Exhibit E, COMPENSATION AND QUALITY MAINTENANCE PAYMENTS, Section 1.1.3.6. is hereby deleted in its entirety and replaced with the following:**

1.1.3.6. Reference Amendment 13-2019: The funding for the Additional Enhancement Hours is as follows:

Date Range	Amount
State Fiscal Year 2017-18, July 1, 2017 through June 30, 2018 for interChange	\$6,100,000.00
State Fiscal Year 2018-19, July 1, 2018 through June 30, 2019 for interChange	\$2,062,000.00
State Fiscal Year 2018-19 July 1, 2018 through June 30, 2019 for MAPIR hours	\$150,000.00
State Fiscal Year 2018-19 July 1, 2018 through June 30, 2019 for Claims Editing Solution	\$690,376.40
State Fiscal Year 2018-19 July 1, 2018 through June 30, 2019 for enhancement projects	\$1,962,417.96
State Fiscal Year 2019-20 July 1, 2019 through June 30, 2020 for Claims Editing Solution	\$1,183,502.40
State Fiscal Year 2020-21 July 1, 2020 through June 30, 2021 for Claims Editing Solution	\$295,875.60
<b>TOTAL</b>	<b>\$12,444,172.36</b>

**E. Exhibit E, COMPENSATION AND QUALITY MAINTENANCE PAYMENTS, Section 1.1.7, Contract Amendment No. 9, is hereby deleted in its entirety and replaced with the following:**

ENHANCEMENT PROJECT	TOTAL PROJECT COST						
Exhibit C, REQUIREMENTS, Section 34.17.21. Extension of funding from Contract Amendment 9 through State Fiscal Year 2018-19 (SCR 37492) is being removed and repurposed as general enhancement hours.	\$83,746.33						
<table border="1" style="width: 100%;"> <tr> <td>Amendment 5 Total for SCR 37492</td> <td style="text-align: right;">\$142,490.00</td> </tr> <tr> <td>Paid Prior to Contract Amendment 9</td> <td style="text-align: right;">\$58,743.67</td> </tr> <tr> <td style="text-align: right;"><b>TOTAL REMAINING</b></td> <td style="text-align: right;"><b>\$83,746.33</b></td> </tr> </table>	Amendment 5 Total for SCR 37492	\$142,490.00	Paid Prior to Contract Amendment 9	\$58,743.67	<b>TOTAL REMAINING</b>	<b>\$83,746.33</b>	
Amendment 5 Total for SCR 37492	\$142,490.00						
Paid Prior to Contract Amendment 9	\$58,743.67						
<b>TOTAL REMAINING</b>	<b>\$83,746.33</b>						
\$83,746.33 deducted from Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2017-18							
\$83,746.33 and added to Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2018-19 for enhancement projects							
Exhibit C, REQUIREMENTS, Section 39.14.4.	\$159,989.42						

<p>Extension of funding from Contract Amendment 9 through State Fiscal Year 2018-19 (SCR 37619) is being removed and repurposed as general enhancement hours.</p> <table border="1" data-bbox="280 310 976 405"> <tr> <td>Amendment 5 Total for SCR 37619</td> <td>\$177,553.00</td> </tr> <tr> <td>Paid Prior to Contract Amendment 9</td> <td>\$17,563.58</td> </tr> <tr> <td><b>TOTAL REMAINING</b></td> <td><b>\$159,989.42</b></td> </tr> </table> <p>\$159,989.42 deducted from Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2017-18</p> <p>\$159,989.42 added to Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2018-19 for enhancement projects</p>	Amendment 5 Total for SCR 37619	\$177,553.00	Paid Prior to Contract Amendment 9	\$17,563.58	<b>TOTAL REMAINING</b>	<b>\$159,989.42</b>									
Amendment 5 Total for SCR 37619	\$177,553.00														
Paid Prior to Contract Amendment 9	\$17,563.58														
<b>TOTAL REMAINING</b>	<b>\$159,989.42</b>														
<p>Exhibit C, REQUIREMENTS, Section 44.9.4.5. Extension of funding from Contract Amendment 9 through State Fiscal Year 2018-19 (SCR 37367) is being removed and repurposed as general enhancement hours.</p> <table border="1" data-bbox="272 856 954 951"> <tr> <td>Amendment 5 Total for SCR 37367</td> <td>\$94,681.00</td> </tr> <tr> <td>Paid Prior to Contract Amendment 9</td> <td>\$19,766.83</td> </tr> <tr> <td><b>TOTAL REMAINING</b></td> <td><b>\$74,914.17</b></td> </tr> </table> <p>\$74,914.17 deducted from Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2017-18</p> <p>\$74,914.17 added to Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2018-19 for enhancement projects</p>	Amendment 5 Total for SCR 37367	\$94,681.00	Paid Prior to Contract Amendment 9	\$19,766.83	<b>TOTAL REMAINING</b>	<b>\$74,914.17</b>	\$74,914.17								
Amendment 5 Total for SCR 37367	\$94,681.00														
Paid Prior to Contract Amendment 9	\$19,766.83														
<b>TOTAL REMAINING</b>	<b>\$74,914.17</b>														
<p>Exhibit C, Sections 46.5. through 46.5.5. through State Fiscal Year 2018-19 (SCR 40991) is being removed and repurposed as general enhancement hours.</p> <table border="1" data-bbox="261 1371 1000 1644"> <tr> <td>Extra Storage for EDMS</td> <td>\$24,000.00</td> </tr> <tr> <td>Letter Production/Processing</td> <td>\$63,156.00</td> </tr> <tr> <td>Postage</td> <td>\$583,132.00</td> </tr> <tr> <td>To be invoiced based on actual hours worked</td> <td>325,874.00</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>\$996,162.00</b></td> </tr> <tr> <td>Postage removed from this total and added to Exhibit E, 1.1.2.1 Maximum Pass-Through Postage Table</td> <td>-\$583,132.00</td> </tr> <tr> <td><b>TOTAL WITHOUT POSTAGE</b></td> <td><b>\$413,030.00</b></td> </tr> </table> <p>\$413,030.00 deducted from Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2017-18</p> <p>\$996,162.00 added to Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2018-19 for</p>	Extra Storage for EDMS	\$24,000.00	Letter Production/Processing	\$63,156.00	Postage	\$583,132.00	To be invoiced based on actual hours worked	325,874.00	<b>TOTAL</b>	<b>\$996,162.00</b>	Postage removed from this total and added to Exhibit E, 1.1.2.1 Maximum Pass-Through Postage Table	-\$583,132.00	<b>TOTAL WITHOUT POSTAGE</b>	<b>\$413,030.00</b>	\$996,162.00
Extra Storage for EDMS	\$24,000.00														
Letter Production/Processing	\$63,156.00														
Postage	\$583,132.00														
To be invoiced based on actual hours worked	325,874.00														
<b>TOTAL</b>	<b>\$996,162.00</b>														
Postage removed from this total and added to Exhibit E, 1.1.2.1 Maximum Pass-Through Postage Table	-\$583,132.00														
<b>TOTAL WITHOUT POSTAGE</b>	<b>\$413,030.00</b>														

enhancement projects (\$583,132 was moved from postage to enhancement projects)															
Exhibit C, Section 46.5. through 46.5.5. State Fiscal Year 2018-19 (SCR 40991) is being removed and repurposed as general enhancement hours	\$371,260.00														
<table border="1"> <tr> <td>Extra Storage for EDMS</td> <td>\$36,000.00</td> </tr> <tr> <td>Letter Production/Processing</td> <td>\$63,156.00</td> </tr> <tr> <td>Postage</td> <td>\$583,132.00</td> </tr> <tr> <td>To be invoiced based on actual hours worked</td> <td>272,104.00</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>\$954,392.00</b></td> </tr> <tr> <td>Postage removed from this total and added to Exhibit E, 1.1.2.1 Maximum Pass-Through Postage Table</td> <td>\$583,132.00</td> </tr> <tr> <td><b>TOTAL WITHOUT POSTAGE</b></td> <td><b>\$371,260.00</b></td> </tr> </table>	Extra Storage for EDMS	\$36,000.00	Letter Production/Processing	\$63,156.00	Postage	\$583,132.00	To be invoiced based on actual hours worked	272,104.00	<b>TOTAL</b>	<b>\$954,392.00</b>	Postage removed from this total and added to Exhibit E, 1.1.2.1 Maximum Pass-Through Postage Table	\$583,132.00	<b>TOTAL WITHOUT POSTAGE</b>	<b>\$371,260.00</b>	
Extra Storage for EDMS	\$36,000.00														
Letter Production/Processing	\$63,156.00														
Postage	\$583,132.00														
To be invoiced based on actual hours worked	272,104.00														
<b>TOTAL</b>	<b>\$954,392.00</b>														
Postage removed from this total and added to Exhibit E, 1.1.2.1 Maximum Pass-Through Postage Table	\$583,132.00														
<b>TOTAL WITHOUT POSTAGE</b>	<b>\$371,260.00</b>														
Exhibit C, Sections 51.23 through 51.23.4. (SCR 37591) is being removed and repurposed as general enhancement hours.  \$242,397.00 deducted from Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2017-18  \$242,397.00 added to Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2018-19 for enhancement projects	\$242,397.00														
Exhibit C, Sections 63.15. through 63.15.2. (SCR 33230) is being removed and repurposed as general enhancement hours.  Annual amount \$12,316.00 Breakout: \$9,836.00 for Checks \$2,480.00 for 1099s	\$53,369.33														
<table border="1"> <tr> <td>SFY 2017-18</td> <td>\$12,316.00</td> </tr> <tr> <td>SFY 2018-19</td> <td>\$12,316.00</td> </tr> <tr> <td>SFY 2019-20</td> <td>\$12,316.00</td> </tr> <tr> <td>SFY 2020-21</td> <td>\$12,316.00</td> </tr> <tr> <td>SFY 2021-22 (July 1, 2021-Oct 31, 2021)</td> <td>\$4,105.33</td> </tr> <tr> <td><b>TOTAL</b></td> <td><b>\$53,369.33</b></td> </tr> </table>	SFY 2017-18	\$12,316.00	SFY 2018-19	\$12,316.00	SFY 2019-20	\$12,316.00	SFY 2020-21	\$12,316.00	SFY 2021-22 (July 1, 2021-Oct 31, 2021)	\$4,105.33	<b>TOTAL</b>	<b>\$53,369.33</b>			
SFY 2017-18	\$12,316.00														
SFY 2018-19	\$12,316.00														
SFY 2019-20	\$12,316.00														
SFY 2020-21	\$12,316.00														
SFY 2021-22 (July 1, 2021-Oct 31, 2021)	\$4,105.33														
<b>TOTAL</b>	<b>\$53,369.33</b>														
\$41,053.00 deducted from Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2017-18, 2019-20, 2020-21, 2021-22  \$41,053.00 added to Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2018-19 for enhancement projects															

Exhibit C, REQUIREMENTS, Section 75.12.4 Extension of funding from Contract Amendment 5 through State Fiscal Year 2018-19 (SCR 33713) is being removed and repurposed as general enhancement hours.		\$139,859.71						
<table border="1" style="width: 100%;"> <tr> <td>Amendment 5 Total for SCR 33713</td> <td style="text-align: right;">\$199,056.00</td> </tr> <tr> <td>Paid Prior to Contract Amendment 9</td> <td style="text-align: right;">\$59,196.29</td> </tr> <tr> <td style="text-align: center;"><b>TOTAL REMAINING</b></td> <td style="text-align: right;"><b>\$139,859.71</b></td> </tr> </table>		Amendment 5 Total for SCR 33713	\$199,056.00	Paid Prior to Contract Amendment 9	\$59,196.29	<b>TOTAL REMAINING</b>	<b>\$139,859.71</b>	
Amendment 5 Total for SCR 33713	\$199,056.00							
Paid Prior to Contract Amendment 9	\$59,196.29							
<b>TOTAL REMAINING</b>	<b>\$139,859.71</b>							
\$139,859.71 deducted from Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2017-18								
\$139,859.71 added to Section A, PAYMENTS TO CONTRACTOR for State Fiscal Year 2018-19								
16,720 new enhancement hours for Claims Editing Solution		\$2,169,754.40						
\$159,280.00 for Bridge Helpdesk moved from Amendment 9 enhancement hours to Bridge Helpdesk SOW		- \$159,280.00						
<b>TOTAL ENHANCEMENT PROJECT COSTS</b>		<b>\$ 4,132,172.36</b>						

**7. START DATE**

This Amendment shall take effect on its Effective Date.

**8. ORDER OF PRECEDENCE**

Except for the Special Provisions and the HIPAA Business Associates Addendum, in the event of any conflict, inconsistency, variance, or contradiction between the provisions of this Amendment and any of the provisions of the Contract, the provisions of this Amendment shall in all respects supersede, govern, and control. The most recent version of the Special Provisions incorporated into the Contract or any amendment shall always control other provisions in the Contract or any amendments.

**9. AVAILABLE FUNDS**

Financial obligations of the state payable after the current fiscal year are contingent upon funds for that purpose being appropriated, budgeted, or otherwise made available to the Department by the federal government, state government and/or grantor.

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**THE PARTIES HERETO HAVE EXECUTED THIS AMENDMENT**

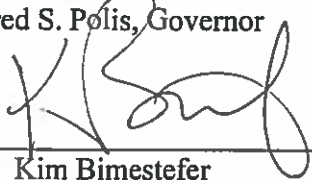
Persons signing for Contractor hereby swear and affirm that they are authorized to act on Contractor's behalf and acknowledge that the State is relying on their representations to that effect.

**CONTRACTOR:**

**STATE OF COLORADO:**

Jared S. Polis, Governor

By:   
Signature of Authorized Officer

By:   
Kim Bimestefer  
Executive Director  
Department of Health Care Policy and  
Financing

Date: March 6, 2019

Date: 4-9-19

David M. Hamilton  
Printed Name of Authorized Officer

**LEGAL REVIEW:**  
Phil Weiser, Attorney General

VP - GM Americas State + Local  
Printed Title of Authorized Officer

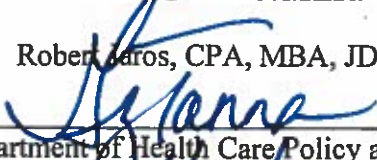
By: NA  
Date: \_\_\_\_\_

**ALL CONTRACTS REQUIRE APPROVAL BY THE STATE CONTROLLER**

CRS §24-30-202 requires the State Controller to approve all State Contracts. This Contract is not valid until signed and dated below by the State Controller or delegate. Contractor is not authorized to begin performance until such time. If Contractor begins performing prior thereto, the State of Colorado is not obligated to pay Contractor for such performance or for any goods and/or services provided hereunder.

**STATE CONTROLLER:**

Robert Jaros, CPA, MBA, JD

By:   
Department of Health Care Policy and Financing

Date: 4/12/19

