



February 2020

Dear Provider,

Durable Medical Equipment (DME) providers in Colorado may begin using Electronic Visit Verification (EVV) for required services. DME providers should be aware of the EVV program in Colorado and the initial [implementation delay](#). Colorado is implementing EVV for federally required services and additional services that are similar in nature and service delivery, as listed in the [EVV Service Code Inclusion List](#) found on the [EVV web page](#). DME specified in the EVV Service Code Inclusion List that requires an in-home visit or set-up must utilize EVV.

To allow providers the opportunity to engage with EVV before it is mandated later this year, the Department of Health Care Policy & Financing (the Department) is offering a Soft Launch period. During this time, providers may begin to verify service provision through EVV and transmit data from the State EVV Solution or a Provider Choice Solution to the Department. Until EVV is mandated by the Colorado Code of Regulation Rule, participation in EVV is voluntary. However, the Department strongly recommends that providers and caregivers participate in EVV during the Soft Launch, as it is an opportunity to:

- Test and interface Provider Choice Systems
- Familiarize providers with EVV prior to claims integration - claims will continue to pay and EVV errors will appear on remittance advice
- Help the Department identify and develop supplemental training materials
- Facilitate EVV participation by caregivers and members

After EVV is mandated, all EVV-appropriate claims without a corresponding EVV record will be subject to recoupment.

Colorado Implementation

The Colorado EVV program will deploy a **hybrid model**. A hybrid model means that a provider agency may choose to use the State EVV Solution at no cost or utilize a Provider Choice EVV Solution.

Providers who choose to utilize the **State EVV Solution** must register for training before accessing the system. Visit the [Sandata Registration web page](#) to complete training through the Self-Paced eLearning. You may begin training at this time.

Providers who choose to utilize a **Provider Choice Solution** must complete the interface process to ensure that their system is configured to Colorado EVV rules and requirements. Technical specification requirements are located on the [Electronic Visit Verification Provider Choice Systems Information web page](#). A list of EVV vendors who have already interfaced with Sandata is available on the [Electronic Visit Verification-Alternate Vendors web page](#). The Department does not endorse any vendor, but interface time may be reduced by choosing a vendor from this list. Providers utilizing a Provider Choice Solution may begin training at this time. However, training is not required until after interface testing is complete. Visit the [Provider Choice System Registration web page](#) for training registration.

Contact Sandata Technologies at cocustomer@sandata.com or 855- 871-8780 with any questions. To contact the Department, email EVV@state.co.us.

Thank you,

Department of Health Care Policy & Financing