Division of Motor Vehicles (DMV) Interface

CBMS Project 1686 Implementation February 26, 2012



Objective

- Provide an overview of the DMV Identification Interface
 - Policy
 - Verification checklist
 - System modifications
 - Reports



Policy



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Identity Verification Policy

- All Medicaid and CHP+ clients who are U.S.
 citizens must have identity verified
 - Federal Deficit Reduction Act of 2005 (DRA) and Children's Health Insurance Program Reauthorization Act of 2009 (CHIPRA)
- Medicaid identity rules effective July 01, 2006
- CHP+ identity rules effective January 01, 2010
 - CBMS March 01, 2010



Identity Verification Policy

- Medicaid regulations
 - 10 CCR 2505-10, Section 8.100.3.H.
- CHP+ regulations
 - 10 CCR 2505-3 Section 130.1.B.
- Authorized by:
 - Title XIX of the Social Security Act
 - 42 U.S.C. §1396b(x)(3)(D)(ii)
 - 42 C.F.R.435.407(e)(1) and (2)



Interface Policy

- DMV interface is now available to verify Colorado residents identity
 - Positive match verifies identity
 - Interface will be used before requiring documents from applicants
 - Clients who do not match with the interface will be given the opportunity to provide original documents
 - Reduces administrative burden on clients, application sites and eligibility sites



Interface Policy

- Exempt groups
 - Presumptive Eligibility clients
 - Newborns of mothers receiving Medicaid or CHP+
 - Clients currently eligible for:
 - SSI
 - SSDI
 - Medicare
 - Foster care children



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Verification Checklist

- If the client's identity is verified through the DMV interface then they should not be asked to provide additional verification
- If the DMV interface does not verify the client's identity or, if the client is missing identity verification, then the eligibility worker will need to generate the verification checklist and request the identity verification



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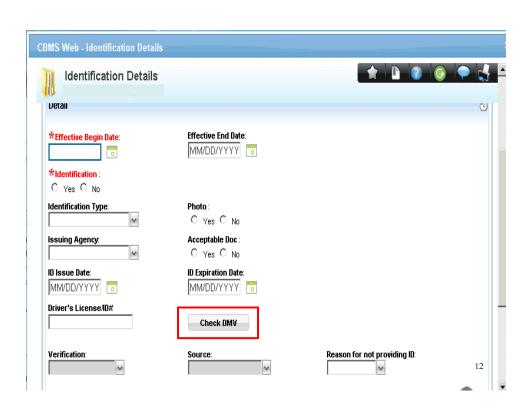
System Modifications



Identification Details Window

- New "Check DMV" button was added to the Identification Details window
 - User's with update access in CBMS will have access to the "Check DMV" button
 - If the client is verified by DMV with a Driver's license or DMV ID and Lawful presence, the "Check DMV" button will be disabled
 - Identification records posted by the DMV interface cannot be deleted, they can only be end dated

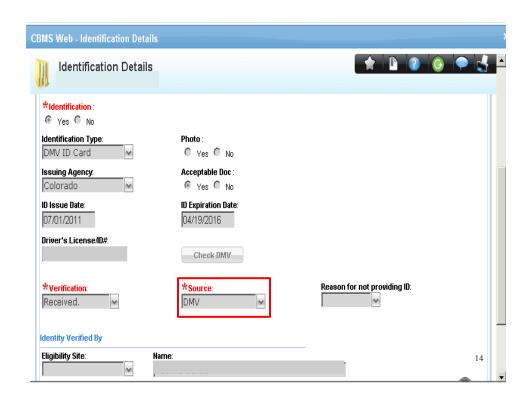




Identification Details Window

- New identification verification source was added to the Identification Details window
 - "DMV"
 - Value only used by the DMV interface
 - Value is not available in the drop down for the eligibility worker to select





DMV Request Process



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DMV Request Process

- The interface will provide identity information for clients who meet **all** the following criteria
 - Currently part of an Active Case (open or pending)
 - Requesting Assistance = Y (for any program)
 - Valid SSN (i.e., 777-77-777)
 - Valid Date Of Birth
 - Has a 'First' and 'Last name'



Automated

- An automatic request will be triggered if a client is added as "requesting assistance" through
 - Application Initiation and Case Clearance
 - PEAK Inbox
 - SDX Interface



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Automated

- An automatic request will be triggered if the following Individual Demographic information has been modified, even if identification is already validated through DMV
 - SSN
 - Date of Birth
 - Combination of Last Name and gender



Automated

- Individual's requesting assistance switch is changed from "N" to "Y" and the identification is not verified through DMV
- The automatic triggered request record is added to the interface queue which is run every 10 minutes



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On Demand

- If the client meets the selection criteria the "Check DMV" button can be clicked
 - Only if the automated request was not initiated



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DMV Interface



CBMS Posting



Identification Details Window

- When a DMV response record is received, the identification record will be posted automatically posted to the Identification Details window
 - No record with the same identification type:
 - New Identification Detail record will be inserted with earliest effective begin date or program request date
 - Existing record with the same identification type:
 - New Identification Detail record will be inserted with an effective begin date as of the first of the following month

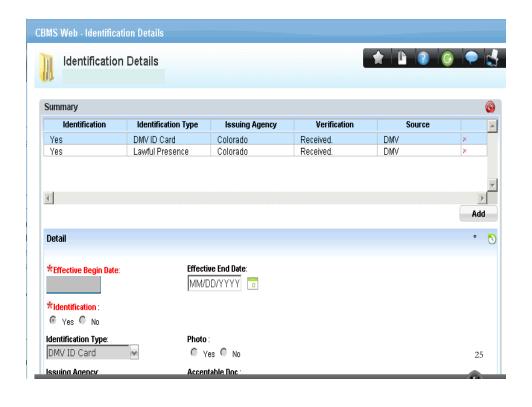
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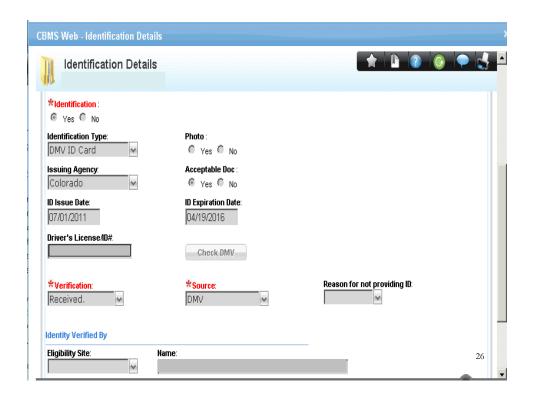
OMV Interface

Identification Details Window

- Upon receipt of verification from DMV, the following fields within the Identification Details window will be updated
 - Identification = Y
 - Identification Type = Driver's License, DMV ID Card, or Lawful Presence Affidavit
 - Issuing Agency = Colorado
 - Acceptable Doc = Y
 - Issue Date = Date Issued from DMV
 - Expiration Date = Expiration Date from DMV
 - ID Number = Number Issued from DMV
 - Verification and Source = Received/DMV









DMV Interface

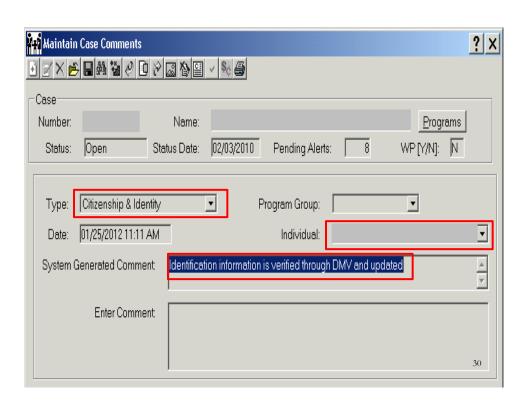
Case Comments



System Generated Case Comment

- A Case Comment will be generated only when an identification record has been posted to the Identification Details window by DMV
 - "Identification information is verified through DMV and updated"





Alerts



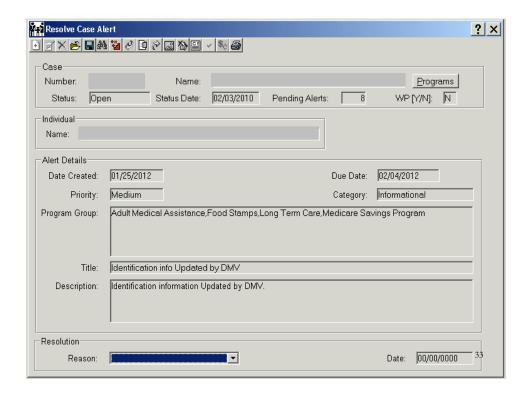
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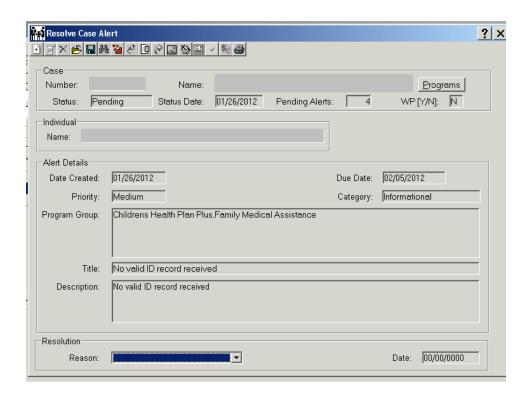
DMV Interface

Alert

- An alert will be generated for the following reasons
 - "Identification Information Updated by DMV"
 - "No Valid ID Record Received"







Error Message



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Error Messages

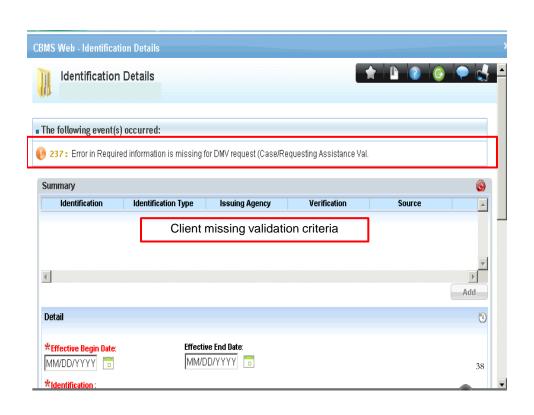
- If there is an error in the on demand DMV request, the following error messages will be displayed at the top of the of the Identification Details window when the "Check DMV" button is clicked
 - "DMV Transaction Failed"
 - "Error in Required information is missing for DMV request"
 - Invalid SSN
 - Case/Requesting Assistance



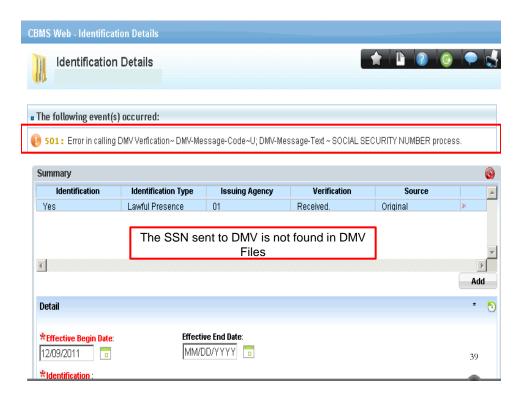
Error Messages

- Additional error messages
 - "Error in call DMV Verification DMV Message Code-U – DMV-Message-Test – SOCIAL SECURITY NUMBER process"
 - "Error in call DMV Verification DMV Message Code-U – DMV-Message-Test – NO MATCH FOUND FOR FIRST NAME OR LAST NAME OR DOB process"





DMV Interface February 2012







DMV Interface

Reports



New Reports

- Three new reports have been created for the DMV Interface
 - CBMS DMV Interface Detail List
 - CBMS DMV Interface County/Med Site Summary
 - CBMS DMV Interface State Report Ad hoc



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CBMS DMV Interface Detail List

• Purpose:

 The report will create a listing of CBMS cases that have the DMV data requested, response received, and posted to Interactive Interview for each user

• Location:

- Available in Cognos > 'Public Folders -> DMV'
- Weekly report

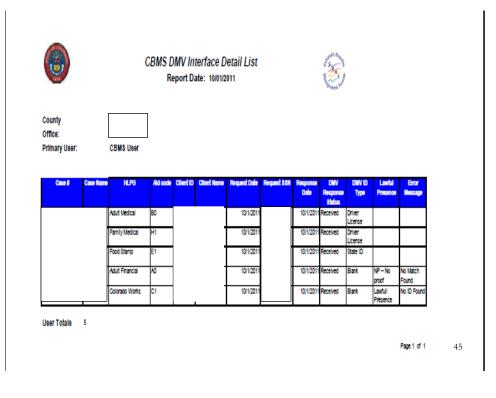
• Security Access:

 County supervisors, county workers, MA sites, and state workers



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CBMS DMV Interface County/Med Site Summary

• Purpose:

 The report will create a Summary of the Detail listing of DMV Request and Response Records for each county/med site

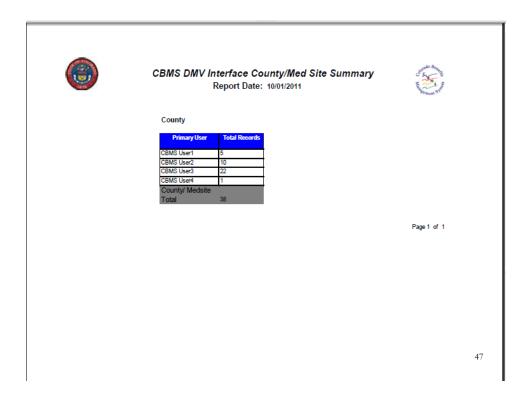
• Location:

- Available in Cognos > 'Public Folder > DMV'
- Weekly report

• Security Access:

 County supervisors, county workers, MA sites, and state workers



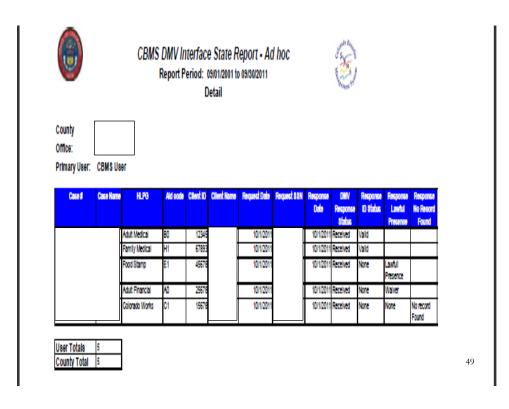


CBMS DMV Interface State Report –Ad hoc

• Purpose:

- The report will create a State Detail List and Summary of the Detail listing of CBMS DMV Request and Response Records by County/Med Site, HLPG, and Aid Code
- Location:
 - Available in Cognos > 'Public Folders > DMV'
- Security Access:
 - State worker







CBMS DMV Interface State Report - Ad hoc Report Period: 09/01/2011 to 09/30/2011

Summary

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JMV Interface

- Add detailed case comments each time there is an update made to your cases
- Review and resolve all Alerts timely
- Follow the field definition guide and all data entry documents located on the Department of Human Services Web Portal or by using Shift + F1 within CBMS
- Read all CBMS Communications
 - If you are not signed up for communications, contact <u>PC.HELPDESK@state.co.us</u>



Where to Get More Information

- HCPF Web site Colorado.gov/hcpf
- Medicaid Eligibility Email Address Medicaid.eligibility@hcpf.state.co.us
- CHP+ Eligibility Email Address CHP+.eligibility@hcpf.state.co.us



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Questions?



