



NOTES

Doula Advisory Committee

<https://us02web.zoom.us/j/86972392066>

Wednesday, May 14, 2025

12:00 - 2:00 p.m.

Meeting Resources:

- The meeting notes and recording will be available on the Department's website.

1) Welcome, Roll Call, Updates (slides 1 - 6)

a) DAC members in attendance:

1. Amy Barcnas
2. Britt Westmoreland (arrived at 12:30 PM)
3. Ebony White
4. Elizabeth Simmons
5. Erin Ross
6. Hannah Saona
7. Helena Santos
8. Kaja Rumney
9. Koryn Holden (arrived at 12:38 PM)
10. Laurel Hicks
11. Nicki Dunnavant
12. Phoebe Montgomery
13. Sydney Comstock
14. Whitney Buckendorf
15. Wivine Ngongo

b) DAC members absent:

1. Amy Du

c) Updates

d) HCPF Department Representatives

1. Susanna Snyder - Child and Family Health Division Director, HCPF
2. Sarah Martinez - Reproductive Health Unit Program Coordinator, HCPF
3. Laura James - Project Manager, Strategic Unit, HCPF
4. Annette Dayley - Reproductive Health Implementation Specialist, HCPF

2) Recap (slides 7 - 10)

- ##### a) What's been done to date with the Health First Colorado Doula benefit, the purpose and goals of the DAC, and DAC responsibilities
1. No comments from the DAC.

3) DAC Follow-Up Topics (slides 11 - 20)

a) Scholarship update and DAC Q&A (slides 12 - 16)

1. No additional questions or comments from the DAC.



- b) Meeting evaluation highlights (slide 17)
 - 1. No comments from the DAC.
- c) Outreach and communication summary (slide 18)
 - 1. No comments from the DAC.
- d) Standing order update (slide 19)
 - 1. The Department will continue researching ways to remove the barrier, but is not moving forward with a standing order.
 - 2. The Department thanks the DAC for today's conversation because it is now clearer where the Department needs to provide additional guidance and clarity.

4) Health First Colorado Doula Billing and Reimbursement (slides 21 - 23)

- a) A presentation on the Health First Colorado Doula Billing and Reimbursement
 - 1. [Doula Training Video](#)* (start at 27:30) and [Spanish version of the training video](#)
**This video was created before the recommendation/referring provider NPI requirement was implemented. The video will be updated.*
 - 2. Additional billing guidance: <https://hcpf.colorado.gov/gen-info-manual>
 - 3. [Billing Doula Manual](#)
 - 4. [This image](#) goes through the billing payout process. It comes from [the provider billing training](#) and that assumes you have an electronic funds transfer set up. Claims processed by 6:30 pm Friday should be paid out on Thursday of the following week if everything is filled out entirely and no denials.
 - 5. [Provider Training](#) schedule and sign up
 - 6. Visit the Department's [Doula webpage](#)

5) Department Doula Resources: What's next? (slides 24 - 31)

- a) Share and discuss what's coming
- b) [Regional Accountable Entity \(RAE\)](#) is a designated organization responsible for coordinating care for Health First Colorado (HFC) members within a specific geographic region. They play a crucial role in ensuring HFC members access physical and behavioral health services and in developing regional strategies to serve them.
- c) [Child Health Plan Plus \(CHP+\)](#) is public, low-cost health insurance for certain children and pregnant women. It is for people who earn too much to qualify for [Health First Colorado](#) (Colorado's Medicaid program), but not enough to pay for private health insurance.

6) General Public Comment

- a) General public comment
 - 1. No comments
- b) Submit written comments and questions directly to:
hcpf_maternalchildhealth@state.co.us
- c) **June 18, 2025, from Noon - 2:00 PM is the final DAC Meeting**
 - 1. Topics will include: Doula data and dashboard (data known to date), and evaluation of the DAC

Please visit the [Department's Doula benefit webpage](#) for more information and to view all resources shared during today's meeting.



Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Board Coordinator at 303-866-4764 or Shay.Lyon@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week before the meeting to make arrangements.

