

Critical Incident Form

Definition: A Critical Incident is an actual or alleged event or situation that creates a significant risk of substantial or serious harm to the health or welfare of a client that could have, or has had, a negative impact on the mental and/or physical well-being of a client in the short or long term. A critical incident includes accidents, suspicion of abuse, neglect, or exploitation, and criminal activity.

Member Information		
Last Name:	First Name:	M.I.:
Medicaid ID#:	Date of Birth:	
Mailing Address:		
HCBS Waiver Program:		

Critical Incident Reporting		
Date of Incident:	Time of Incident:	
Case Manager Notification Date:	Case Manager Incident Notification Time:	
Entry Date:	Entry Time:	
Case Manager Name:		
Case Manager Agency Name:		
Case Manager Phone Number:		
Case Manager Email Address:		
Entered By:		
Phone Number of Contact Person:		
Email Address of Contact Person:		

Reporter Information
Name of Person Reporting Incident to CMA:
Did the member report this incident? \Box Yes \Box No
Name of Provider Agency or PASA who Reported incident to Case Manager:
Is the Provider Agency reporting the incident an Alternative Care Facility (ACF)? Yes
Was a Provider involved in the Critical Incident? 🗆 Yes 🛛 No
Provider Type:
Name of Provider:

Reporter Information
Was anyone other than the client involved in the incident? \Box Yes \Box No
Has this critical incident been substantiated? □Yes □No
Was a Referral Made to APS/CPS? □Yes □No
Was Law Enforcement involved in this CIR? UYes No
Incident Info
Incident Type: Unsafe Housing
Location of Incident:
Location Address:
If applicable Facility Name:
Did this incident involve Restrictive Interventions? Yes No
Type of Intervention:
Explanation of Intervention:
Was this incident referred to the Human Rights Committee (HRC) for review? Yes No
Was the use of Restrictive Intervention used Appropriately? Yes No
Did the incident result in an admission and/or treatment in the Emergency Room? Yes No
Did the Incident Result in Hospitalization? Yes No
If applicable - Type of Hospital:
If applicable - Name of Hospital:
Did this incident result in a Skilled Nursing Facility Rehab Stay? 🗆 Yes 🛛 No
Did this incident result in Nursing Facility placement? Yes No
Did this incident result in a change and/or additional waiver services? □Yes □No
Explanation of additional waiver services:

Incident Info
Did this incident result in Reverse Deinstitutionalization (RDI)? 🗆 Yes 🛛 🗆 No
Did the incident require an occurrence report to CDPHE? Yes No
Could this critical incident have been prevented? \Box Yes \Box No
What could be done to prevent this type of incident in the future?
What was the client's health status prior to this Critical Incident?

Activity Type:

Unsafe housing is any home or living space which does not provide a safe and healthy environment. Conditions include, but are not limited to, excess cold, excess heat, mold, pollutants, poor or inadequate sanitation or water supply, food safety, and environmental hazards such as electrical or gas. Displacement is the removal of the client from a home or living space due to natural disaster (fire, flooding, etc. ...) or eviction.

Social environment hazards, which are the culture that the member lives in and the people and institutions with whom the member interacts, would include family, roommates, facility staff and providers which jeopardize the health and welfare of the member.

Incident Type
What is the Root Cause of the Critical Incident?
Incident Type: Unsafe Housing
Is the client currently homeless? Yes No
What is being done to place the client in safe housing?
Description of Incident:

Incident Type

Unsafe housing/displacement:

Provide details of the Unsafe housing/displacement: