

Critical Incident Form

Definition: A Critical Incident is an actual or alleged event or situation that creates a significant risk of substantial or serious harm to the health or welfare of a client that could have, or has had, a negative impact on the mental and/or physical well-being of a client in the short or long term. A critical incident includes accidents, suspicion of abuse, neglect, or exploitation, and criminal activity.

Member Information		
Last Name:	First Name:	M.I.:
Medicaid ID#:	Date of Birth:	
Mailing Address:		
HCBS Waiver Program:		

Critical Incident Reporting		
Date of Incident:	Time of Incident:	
Case Manager Notification Date:	Case Manager Incident Notification Time:	
Entry Date:	Entry Time:	
Case Manager Name:		
Case Manager Agency Name:		
Case Manager Phone Number:		
Case Manager Email Address:		
Entered By:		
Phone Number of Contact Person:		
Email Address of Contact Person:		

Reporter Information
Name of Person Reporting Incident to CMA:
Did the member report this incident? \Box Yes \Box No
Name of Provider Agency or PASA who Reported incident to Case Manager:
Is the Provider Agency reporting the incident an Alternative Care Facility (ACF)? Second Seco
Was a Provider involved in the Critical Incident? 🗆 Yes 🛛 No
Provider Type:
Name of Provider:

Reporter Information
Was anyone other than the client involved in the incident? \Box Yes \Box No
Has this critical incident been substantiated? Yes No
Was a Referral Made to APS/CPS? □Yes □No
Was Law Enforcement involved in this CIR? UYes No
Incident Info
Incident Type: Death
Location of Incident:
Location Address:
If applicable Facility Name:
Did this incident involve Restrictive Interventions? Yes No
Type of Intervention:
Explanation of Intervention:
Was this insident referred to the Human Bights Committee (HDC) for review2 \Ver \
Was this incident referred to the Human Rights Committee (HRC) for review? Yes No
Was the use of Restrictive Intervention used Appropriately? Yes No
Did the incident result in an admission and/or treatment in the Emergency Room? □Yes □No
Did the Incident Result in Hospitalization? Yes No
If applicable - Type of Hospital:
If applicable - Name of Hospital:
Did this incident result in a Skilled Nursing Facility Rehab Stay? \Box Yes \Box No
Did this incident result in Nursing Facility placement? Yes No
Did this incident result in a change and/or additional waiver services? □Yes □No
Explanation of additional waiver services:

Incident Info
Did this incident result in Reverse Deinstitutionalization (RDI)? Yes No
Did the incident require an occurrence report to CDPHE? □Yes □No
Could this critical incident have been prevented? \Box Yes \Box No
What could be done to prevent this type of incident in the future?
What was the client's health status prior to this Critical Incident?

Death:

Any and all deaths are required to be reported as critical incidents and entered in the BUS.

Any and all deaths, no matter what the cause of death, whether they are accidental, intentional, of a suspicious nature, involve law enforcement or simply due to natural causes, are considered a critical incident and should be recorded in the BUS. Any death must be reported to HCPF as a critical incident by the next business day.

Reporting critical incidents to HCPF does not relieve the facility or case management agency from the reporting requirements of other regulatory or law enforcement agencies.

Incident Type What is the Root Cause of the Critical Incident? Incident Type: Death Description of Incident:

Incident Type
Death Type:
Will there be an investigation completed by the CCB? \Box Yes \Box No
Was the investigation completed by the CCB? \Box Yes \Box No
Did the CCB investigation determine the allegation to be substantiated? \Box Yes \Box No