



Effective September 25, 2020, pharmacies may request an early refill override for reasons related to COVID-19 by contacting the Magellan Pharmacy Support Center at 800-424-5725. Point-of-Sale (POS) overrides will no longer be available. Overrides may be approved after 50% of the medication day supply has lapsed since the last fill. If a member requires a refill before 50% of the day supply has lapsed, please provide the Pharmacy Support Center details of the extenuating circumstances. COVID-19 early refill overrides are not available for mail order pharmacies.

As a reminder, maintenance medications are eligible for coverage up to a 100 day supply. Schedule 2 through 5 prescriptions may be refilled after 85% of the previous fill is used. Non-scheduled prescriptions may be refilled after 75% of the previous fill is used.

Please see the Department's [COVID-19 web page](#) to stay current with ongoing changes.