



Dear Case Manager,

The previous communications below stated that PPA was Provider Participation Agreement. This instance should instead be Pre Prior Authorization.

Thank you,

Department of Health Care Policy & Financing

Dear Case Manager,

Effective January 23, 2020, case managers will have access to the Claim List tab in the Bridge via the Provider Participation Agreement (PPA) Search. The Claim List tab allows case managers to view Home and Community Based Services (HCBS) claims billed for members' Prior Authorization Requests (PARs).

Resources for the new functionality will be published in the coming weeks.

Case managers do not need to take action at this time.

Contact ccmhelpdesk@dxc.com with any questions.

Thank you,

Department of Health Care Policy & Financing

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