# Continuous Eligibility (CE) Updates

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#### Our Mission:

Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

#### What We Do

The Department of Health Care Policy & Financing administers Health First Colorado (Colorado's Medicaid program), Child Health Plan *Plus* (CHP+) and other health care programs for Coloradans who qualify.

#### Purpose

The purpose is to provide an overview of continuous eligibility and eligibility updates that are projected for change based on recent federal policy guidance.

### Federal Policy

- Centers for Medicare and Medicaid Services issued State Health Official (SHO) Letter #23-004 released in September 2023.
  - Regarding Section 5112 Requirement for all States to Provide Continuous Eligibility to Children in Medicaid and CHIP under the Consolidated Appropriations Act, 2023.
  - > All states need to be in compliance with CE policies effective January 1, 2024.



## Continuous Eligibility



- Continuous eligibility (CE) is a policy that ensures eligible children under the age of 19 have Medicaid or CHP+ coverage for a period of up to 12 months, regardless of changes in their circumstances, with certain exceptions.
- CE protects families and children from coverage gaps. Studies have also shown that CE improves access to care, continuity of coverage, and the uninsured rate for children.
- CE's goal is to provide consistent access to care for eligible individuals so they have improved health outcomes.

#### Continuous Eligibility Updates

- CMS's guidance requires a change to our policy and system.
- CHP+ eligible children (<19 y/o) who had reported a decrease in income will now move from CHP to Medicaid *automatically* without needing to opt out.
- Children transitioning from CHP+ to Medicaid will receive a new 12-month eligibility period, and we will reset their renewal period upon enrollment in Medicaid.
- Because we don't automatically move children from CHP+ to Medicaid today, we created a notice that gives 10 days noticing, advising of the termination of CHP+ benefits and approximation.
- This change will go live March 8, 2025



## Opting In and Out

- Can members move back to CHP+ after being enrolled into Medicaid?
  - Members can opt out of any program at any time, but this will not guarantee that they will be placed back into their previous Medical Assistance Program.
  - Movement back into their previous program will be dependent on if they have a change in income, such as an increase that will place them back into CHP+, but members need to opt out of Medicaid to be moved.
  - Members who have fluctuating income and who opt in/out of their programs may experience flopping back and forth (churn).

## Other Programs Impacted

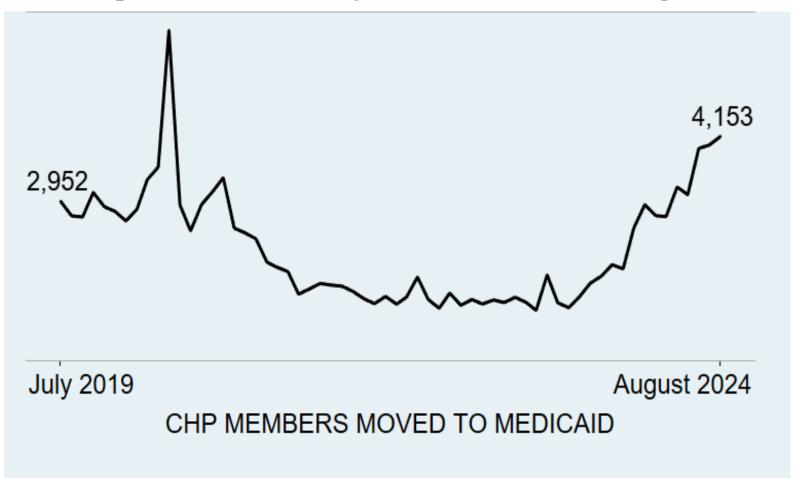
- The Family Planning (FP) aid code will be updated to allow children to receive the 12-month CE period
  - Members in the Family Planning (FP) aid code who become Incarcerated will be suspended (they are not eligible for limited incarceration benefits) until they are released.
  - The 12 months CE period, will be reinstated for the remainder of that CE period if released within the CE period
- Children in all other Medical Assistance (MA) Programs who are released from incarceration within their initial CE period will be placed back into their last MA program.

#### Member Impact



- To avoid an interruption in member services, members will need to verify if their current CHP+ provider accepts Health First Colorado.
- The Notice of Action (NOA) directs the member to confirm that their current provider accepts Medicaid and, if not, how to find a new provider.
- Health First Colorado welcome letter is sent to the member by the enrollment broker.

# How many members may be impacted by this change?





# Questions?

#### **Contact Information**

Email: hcpf\_membercomplaints@state.co.us

# Thank you!