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Compendium of Resources

PROVIDER AMBASSADOR PROGRAM
UPDATED JULY 2025

Provider Ambassador Program

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Compendium of Resources

Introduction

This compendium includes resources (and their descriptions) available to help Colorado's 3.2-WM providers transition to the American Society of Addiction Medicine (ASAM) Fourth Edition Criteria. The collection of resources include ASAM guidelines, state-specific resources, and tools for staying updated on withdrawal management standards. This compendium centralizes materials to assist providers in making informed decisions about their level of care transition pathway. This tool formerly served as a resource library to identify gaps and develop necessary resources for providers that were not already publicly available.

Publicly Available Resources

A comprehensive list of publicly available resources can be found in [Appendix A](#) of this document. Resources are categorized under various headings including Assessment, ASAM Criteria, Education, Funding, Licensing and Approvals, Networking, Readiness, Regulatory, Strategy, Subscription Services, and Treatment. Each resource is listed with its name, category, date (if known), author, public-facing link, and a brief description. In this section, you will find an overview of resources represented in the compendium along with the links and brief descriptions.

Assessment Tools

[ASAM Criteria Fourth Edition Assessment Guide](#)

This guide is designed to help clinical interviewers collect information to make appropriate level of care recommendations. It includes patient-directed and interviewer assessment questions, risk rating tables, and appendices to support decision-making. This resource is essential for ensuring that individuals receive the right level of care based on their specific needs.

[ASAM Level of Care Assessment](#)

This guide describes three types of multidimensional assessments (Level of Care, Treatment Planning, and Reassessment) used at different points along an individual's journey through the continuum of care. It is a comprehensive tool for evaluating the appropriate level of care for all individuals.

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ASAM Treatment Planning Assessment

Once the individual begins treatment, this assessment is used for individualized treatment planning. It helps in creating a tailored treatment plan that addresses the unique needs of each individual, ensuring effective and individualized care.

ASAM Criteria Resources

About the ASAM Criteria

Personnel visiting this page will learn about the ASAM Criteria, a critical tool for assessing and managing individuals with substance use and co-occurring disorders. They will understand how the criteria support clinical decision-making by evaluating individuals across six key dimensions of care, ensuring individualized and appropriate treatment placements. The page highlights the importance of using the ASAM Criteria for ongoing assessments, treatment planning, and adjustments as individuals progress. It also emphasizes the role of personnel in utilizing the criteria to improve individual outcomes and align care with best practices in addiction treatment.

The ASAM Criteria and Utilization Management + Case Examples

The presentation on utilization management focuses on understanding the ASAM criteria for entrance, continued stay, and discharge in addiction treatment settings. It highlights how these criteria are used to assess individuals' needs and guide decisions regarding their care. Special populations, such as older adults, adolescents, and pregnant and parenting individuals, are given specific consideration due to their unique challenges and needs in treatment. Additionally, the presentation reviews the expectations for ASAM treatment planning, emphasizing the importance of tailored care and individualized treatment goals.

Capacity Building

Removing Structural and Organizational Barriers to Access: Addressing Workforce and Geography

This pre-recorded training focuses on identifying opportunities to address key structural and organizational barriers to access: workforce shortages and geographic challenges. Examples of national innovations and best practices will be shared with the participants as a jumping off point to further their own ideas about what opportunities their organization may be able to pursue.

Building Enhanced Referral & Care Compact Relationships: Improving Outcomes Through Effective Collaboration

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This training provides an overview of two types of collaboration that can enhance care for individuals and families, especially when there are multiple providers engaged in treatment. These examples are distinct from care coordination and focus on provider activities that can enhance treatment outcomes and reduce burden and confusion for provider organizations and individuals in care. The training gives an overview of the best practices for care compacts and outlines the continuum of care compacts from two providers to multiple providers and system approaches. The training also introduces enhanced referral as another type of collaboration between partners and provides information on key components and steps in building enhanced referral relationships.

[We Can't Do It Alone and We Don't Have To: Advancing Mental Wellbeing and Connecting Communities to Care with Behavioral Health Workforce Extenders](#)

This pre-recorded training reviews the roles played by community health workers, peers, crisis professionals, and qualified behavioral health (BH) assistants, including the differences in their respective roles and information and resources that support the extender role in Colorado. Options for expanding the workforce and the pros and cons of "building vs. buying" extended capacity are discussed. The training includes effective workforce recruitment and retention strategies for BH workforce extenders, including best practices in recruiting extenders who are representative of targeted populations. The best practices in how to supervise and support retention for extenders are also discussed.

[Behavioral Health Workforce: Meeting Today's Needs and Building the Pipeline for the Future](#)

This training describes the need for behavioral health professionals and the impacts of workforce shortages while sharing a framework for approaching the workforce, including recruitment, retention, and building a pipeline for training future employees. Tailored strategies to meet geographical needs of Colorado are provided, including approaches to addressing workforce challenges affecting behavioral health providers in rural and frontier areas.

[Incorporating Inclusivity: Strategies for Cultural Humility in Action](#)

This training is intended for all behavioral health personnel. This training is designed to empower behavioral health personnel with the knowledge and skills necessary for understanding and fostering cultural humility in their practice. The content focuses on three key objectives: understanding cultural humility, recognizing personal biases and assumptions, and effective communication strategies. Viewers will be better



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prepared to create culturally responsive and inclusive environments, ultimately improving the quality of care and support they provide to individuals who have been marginalized or disadvantaged.

[Don't Go at It Alone - The Benefits of An Effective Team in Serving Persons with Complex Needs](#)

This training provides an overview of the importance and effectiveness of using teams in caring for individuals with complex needs in the Medicaid program, including the disciplines needed on the team to best serve their populations, and the steps to implement teams in their organization and communities.

Care Continuum

[Ensuring a Full Continuum of SUD Benefits](#)

The Department of Health Care Policy and Financing (HCPF) ensures a full continuum of care as outlined by the ASAM Criteria. This includes guidelines for what services are available at each level of care and a uniform approach to identifying the most appropriate level of care for a member based on their individual needs.

Education

[ASAM Sponsored Live Courses](#)

The ASAM events page provides information about a variety of upcoming events related to addiction medicine. These include Continuing Medical Education (CME) events, conferences, and chapter-specific events, as well as national activities like National Addiction Treatment Week. The page offers a search tool to filter events based on date, delivery method, specialty, audience, and location, making it easier for providers and other stakeholders to find relevant educational opportunities. Additionally, it highlights ASAM's annual conference and other educational programs designed to support professionals in the field of addiction medicine.

[The ASAM Criteria- Speaking the Same Language](#)

This updated toolkit focuses on strengthening patient-centered addiction care in the United States and is inclusive of all ASAM Criteria, Fourth Edition updates.

[Safety Net Provider Training Library](#)

This page features recordings of live trainings and links to pre-recorded trainings available for behavioral health providers. The focus is on expanding benefits and services, improving access to care, and elevating quality. The Provider



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Communication Toolkit is available in English and Spanish to help you share training resources across your networks. The toolkit includes easy-to-use content and graphics for social media, newsletters, presentations, and more.

Funding

[State Behavioral Health Billing Manual](#)

This document outlines billing procedure code requirements for behavioral health services covered by HCPF and the Behavioral Health Administration (BHA). The State Behavioral Health Services Billing Manual is updated regularly to ensure alignment with Managed Care Entities contracts, BHA contracts, State Plan Amendments, the 1915(b)(3) waiver, and coding guidelines.

[Medicaid Billing for Evidence-Based Practices and Intensive Services](#)

This training will introduce coverage of Evidence-Based Practices (EBPs) and Intensive Services under Health First Colorado and the Behavioral Health Administration (BHA). Participants will learn about the importance of EBPs and Intensive Services and resources available to help guide them on EBPs (e.g., the SAMSHA Evidence-Based Practices Resources Centers) and adaptations of EBPs to meet population-specific needs. Providers will also learn how to use the State Behavioral Health Services Billing Manual, with a focus on how to submit encounters/claims for EBPs and Intensive Services, including specific billing codes for EBPs.

[Cost-Reporting: Capturing What's Important for Your Business to Provide What's Important for Your Patients](#)

This pre-recorded 25-minute training is intended for all behavioral health organizations interested in participating as a comprehensive provider or other providers who want to understand cost reporting even if they will not be creating cost reports. Cost reporting in general, as well as an explanation of how cost reporting is intended to support the alternative payment model of a Prospective Payment System (PPS), is provided. An overview is provided of the basic concepts of cost reporting including allowable and unallowable costs, where to find existing resources for cost reporting, behavioral health cost reporting, how cost reports inform the PPS rate, and timeline considerations for implementing a cost reporting process or transitioning current cost reporting processes to align with future behavioral health PPS rate development cycles.

[Introduction to Alternative Payment Models \(APM\) for Behavioral Health Providers](#)

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The training provides an understanding of the different BH payment models that are available for different types of providers. The audience will understand how these models were developed, and how they have been operationalized for provider payment. The training highlights questions to raise with managed care entities (MCEs) during the contracting process and describes provider responsibilities when participating in APMs.

Paying Differently in Colorado

The training introduces the concept of APMs and explains how this payment approach varies from the current Fee for Service (FFS) approach to payment. The training helps practices understand why payment models are shifting from volume driven payment to value driven payment and how these changes in payment align with changes in clinical models as well as personnel roles in achieving quality outcomes. The training provides illustrative examples of APMs in action and support providers in understanding how the change in payment also aligns with their core values as providers. The training walks through the different levels of value-based payment and provides examples of each kind of payment model to bring different payment incentives to life.

Prospective Payment System Reconciliation

An overview of the HCPF prospective payment system reconciliation process and relevant timelines, including when the reconciliation process applies and for which providers; the fiscal implications; and how providers work with MCEs to minimize potential financial challenges.

Licensing and Approvals

Behavioral health licensing, designation and approvals

The page outlines Colorado's ongoing transition to a new behavioral health licensing structure, which includes the Behavioral Health Entity (BHE) licensing system. It provides information about the updated provider rules, resources for agencies navigating the transition, and a dashboard for tracking progress on BHE licenses and safety net approvals. Personnel can access tools and guides tailored to different stages of the transition, including resources for new providers and detailed instructions for BHE endorsement. The page also highlights the state's commitment to supporting both new and long-standing personnel through this process and invites feedback for improvement.

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Networking and Strategy

[Colorado Association of Addiction Professionals \(CAAP\)](#)

Membership and Advocacy Organization specifically focused on the needs of certified addiction professionals.

[Partners as Assets: Developing an Organizational Strategy to Optimize Partnerships to Advance Community Wellbeing and Health](#)

This pre-recorded training focuses on why an organizational partnership strategy is vital for strategic planning to facilitate connections to BH care, advance BH equity, support whole person care, and promote organizational growth and fiscal stability.

[Building a Harm Reduction Philosophy](#)

This pre-recorded training provides an overview of a harm reduction philosophy and how that manifests as risk reduction tools, an approach to care, and a policy platform. The basics of harm reduction principles are reviewed, including considering our own biases and assumptions and how we prevent them from influencing our care for others. The training explores different harm reduction strategies, their evidence base, and how they can be applied in unique settings.

Readiness

[Organizational Self-Assessment: Readiness for ASAM IV Tool](#)

This tool is designed for providers to self-assess the alignment of their current addiction treatment programs and services with the ASAM levels of care. It helps identify areas for improvement and readiness for transition.

[ASAM Implementation Tools](#)

This page provides a comprehensive framework for states and providers implementing the ASAM Criteria, including the upcoming 4th Edition.

For 3.2-WM providers, this resource is especially valuable as it:

- Clarifies fair use guidelines, allowing integration of ASAM Criteria into state policies without licensing barriers.
- Supports training and technical assistance, helping providers build the skills needed to deliver care aligned with ASAM standards.
- Offers tools and templates to streamline implementation and ensure regulatory compliance.

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[ASAM Criteria FAQ](#)

Frequently asked questions on the Fourth Edition release and changes.

[Optum FAQ for Commercial plans](#)

ASAM Fourth Edition Implementation FAQ developed for commercial health plans.

[ASAM Training](#)

Live and online courses that are designed to meet the needs of providers and personnel in using ASAM Criteria.

[ASAM 4th Edition Summary- HCPF Developed](#)

A brief overview of ASAM Fourth Edition.

[ASAM Fourth Edition One Page Brief- BHA Developed](#)

One page brief on the transition to ASAM Fourth Edition.

[Regulatory](#)

[Behavioral Health Administration Laws and Rules](#)

ASAM Fourth Edition Standards Alignment.

[BHA One Page Fact Sheet on BHA Rules](#)

One page fact sheet on BHA System Rules, BHA Provider Rules and BHA Administrative Rules.

[Safety Net Providers: Reaching Those That Need Your Help](#)

This training covers what it means to be a safety net provider, the types of safety net providers and safety net provider requirements, as well as the benefits and the approval process.

[State Agency Roles in Colorado Behavioral Health Services-Video](#)

This pre-recorded 35-minute training is intended for all behavioral health personnel and other community partners such as counties, county associations, provider associations, and advocacy organizations. This training will provide an overview of the public sector behavioral health in Colorado including the roles and responsibilities of the BHA and HCPF, funding sources for Medicaid and non-Medicaid services, regulatory and statutory accountability and how the BHA and HCPF work together to support the public behavioral health system. This is a good introduction for new



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providers and for personnel within large provider systems to gain understanding of the system design and how federal funds and federal authorities translate to Colorado's system of care.

What is a RAE and a BHASO in Colorado's BH System

This pre-recorded 30-minute training is intended for all behavioral health personnel and other community partners such as counties, county associations, provider associations, and advocacy organizations. In this training, an introduction to the purpose and role of intermediaries in Colorado's behavioral health system is provided including the roles and responsibilities of the Regional Accountable Entities (RAEs) and the Behavioral Health Administrative Service Organizations (BHAs), how they work with BHA and the HCPF, how they work with behavioral health providers, and what role they play in regional supports to the community including counties and other partners.

Introduction to Behavioral Health Entity Licensure: On your Mark, Get Set... Go!

This pre-recorded training will introduce the Behavioral Health Entity (BHE) licensure, what it means to be a BHE, and the process for becoming a BHE.

Treatment

Co-Occurring Disorders

This pre-recorded training will provide a comprehensive overview of co-occurring mental health, substance use, and physical health disorders and evidence for providing integrated and whole-person care. We will review the best practices for screening and assessing and models of integrated care.

Medications for Addiction Treatment (MAT)

The pre-recorded training will provide an overview of the biology of addiction and why medications are essential in treating substance use disorders. The training will also include a history of the use of MAT; the FDA-approved medications and the settings where each can be delivered; and how qualified personnel can deliver MAT directly and through partnerships.

I Can Help You! Serving Populations with Complex Behavioral Health Needs

This pre-recorded training provides an overview of the complex needs that behavioral health providers in Colorado may encounter among the populations they serve. The training explores the challenges behavioral health providers may experience when

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serving populations who have one or more complex needs. Finally, the training will identify best practice approaches for behavioral health providers to utilize while serving individuals with one or more complex needs.

[Wrap Around Supports: A 360 Degree Approach](#)

This pre-recorded training will provide an overview of wrap around supports for individuals living with behavioral health conditions including an exploration of the components, models, and implementation of wrap around supports.

["Get Out & Stay Out!" Maintaining Care After Discharge](#)

This pre-recorded training reviews current practices for discharge, intake, and transition from institutional settings such as jails and hospitals as well as highlight emerging best practices and innovations supporting individuals after they leave an institution. The training will review the elements that make good transitions through examples of effective innovations and will provide insight into how these elements can be integrated into the organization's service delivery approach. The training also examines which elements of current practice may be discouraging continuity of care for those transitioning to community care.

[All Hands on Deck: Best Practice Strategies in Integrated Care](#)

This pre-recorded training covers evidence-based models and strategies for successfully integrating behavioral health, physical health, and social determinants of health services in healthcare settings. There is an overview of the more commonly practiced integrated care models, evidence on the benefits of integrated care, awareness of their entity's current level of integration, quick action strategies to stimulate integrated transformation at the clinical, operational, financial, and training levels, and integrating methods of MAT into primary care settings.

Subscription Services

[Subscribe to the ASAM Weekly](#)

ASAM Weekly is a source of timely, useful news briefings of top stories for addiction medicine combined with ASAM developments in education, advocacy, state chapter news and more. ASAM Weekly is a great way to keep informed and is delivered to the inboxes of ASAM members every Tuesday.

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Resources Developed for the Provider Ambassador Program

Service Transformation Toolkit & Guide

This document is intended to support personnel navigating the transition to a new, aligned level of care under the Provider Ambassador Program. It outlines what a shift from 3.2-WM to the chosen provider pathway entails, highlights key updates in the Fourth Edition (where applicable), and provides tools and guidance to help agencies align with Colorado's evolving system of care- while continuing to meet the needs of the communities they serve.

To effectively use this tool, start with the Service Type Comparison tool and the Implementation Workflow to identify the areas with the most urgent gaps in compliance. From here, based on your agency's identified needs, prioritize the use of the other tools outlined in this guide to ensure your agency is working toward meeting compliance with this level of care.

Comprehensive Transition Planning Tool

This self-assessment tool is designed to help agencies evaluate whether they are implementing comprehensive transition planning and closed-loop referral pathways in alignment with the ASAM Fourth Edition. ASAM emphasizes that discharge and transition planning should begin at admission and include coordination with medical, mental health, substance use, housing, and recovery support services. Closed-loop referrals require follow-up to confirm that services were not only referred but accessed and integrated into the individual's recovery plan.

Service Type Comparison Tool

This crosswalk and gap analysis tool is designed to support providers in understanding the key differences between ASAM Level 3.2-WM from the Third Edition of The ASAM Criteria and ASAM Fourth Edition Criteria that corresponds with each provider pathway option.

This tool serves two purposes: (1) to compare and clarify the distinctions between these two levels of care across editions, and (2) to help organizations delivering 3.2-WM services identify what changes are needed to transition to an aligned level of care. Providers can use this resource for strategic planning, operational improvement, workforce development, and communication with payers or regulatory bodies. By engaging in a thorough comparison, organizations can make informed decisions about which service type best fits their mission, capacity, and the needs of the populations they serve.

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ASAM Policy and Procedure Alignment Tool

This tool is designed to help agencies evaluate whether their current policies and procedures align with the ASAM Fourth Edition standards for the aligned level of care pathway they have chosen to adopt through this program. Each item reflects a critical domain for service delivery. Use this tool to identify where documentation exists, what needs revision, and where policies still need to be created to ensure program fidelity and regulatory readiness.

Implementation Workflow Tool

The ASAM Fourth Edition Criteria introduces updated standards for substance use disorder treatment. The residential pathways require agencies to provide a structured therapeutic environment for individuals with complex needs. The crisis pathways are designed to stabilize individuals experiencing acute mental health and substance use crises before they enter treatment.

Providers can use this tool to assess current operations, identify alignment gaps, and take strategic action toward full compliance with the ASAM Fourth Edition standards by following the steps outlined in the introduction of the tool.

Monthly Curriculum Planning- Residential 3.5 Level of Care

To ensure services meet the needs of all individuals within the 3.5 Level of Care, services should be designed to be both **habilitative** (services that help you, often for the first time, learn or improve skills and functioning for daily living) and **rehabilitative** (services that help you keep, get back, or improve skills and functioning for daily living that have been lost or impaired due to sickness, injury, or disability) in nature. Rehabilitative and habilitative services may include the same activities but with modifications for individuals who need to relearn skills and for those who had not learned the skills in the first place.

Additionally, there should be services that address each of the six dimensions. While the primary dimensional drivers of Level 3.5 are Dimensions 3, 4, and 5, it is important to have services that address Dimensions 1 and 2. These may include chronic disease management, education on mental health disorders, or psychoeducation on addiction medications, including medications for tobacco cessation.

Monthly Curriculum Planning- Residential 3.1 Level of Care

To ensure services meet the needs of all individuals within the 3.1 Level of Care, programs should offer between 9-19 hours of structured clinical services per week. Additionally, structured services selected by master's level clinical personnel should



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be available seven days per week. Services should be designed to support the recovery of individuals with SUD and co-occurring disorders. They should also include daily activities that allow individuals to further develop, practice, and incorporate coping and recovery management skills while reintegrating into the community. Programming and services should be provided in an amount, frequency, and intensity appropriate to the individual's needs and level of functioning according to the ASAM dimensions.

Formally affiliated external addiction treatment providers (e.g. Opioid Treatment Programs) may count toward the total hours, if care and billing are appropriately documented. When treatment services are offered off-site, the agency is required to provide access to safe and reliable transportation.

Service Element Planning Tool ¹

This tool is designed to help agencies evaluate their readiness to implement or expand a Crisis Stabilization Unit (CSU) or Behavioral Health Crisis Center (BHCC) in alignment with SAMHSA's 2025 Model Definitions. For each required service element, agencies can assess whether it is currently in place and note any actions needed to achieve compliance or enhance service delivery.

Physical Plant Requirements Tracking Tool

This tracking tool is designed to help agencies evaluate and document compliance with ASAM Fourth Edition physical plant requirements for the level of care pathway they have chosen to implement. Use the table within the tool to review each "requirement area" (e.g. sleeping areas, bathrooms, etc.) to assess current alignment, identify gaps, and assign follow-up actions.

Personnel Crosswalk

As provider agencies consider transitioning from ASAM Level 3.2-WM (Third Edition) to an aligned level of care under the ASAM Fourth Edition criteria, understanding the personnel implications is critical. Each level of care carries distinct requirements for medical oversight, ratios, and the integration of peer support and therapeutic services.

This crosswalk provides a comparison of personnel standards and expectations between the two levels, including typical ratios where applicable. It is designed to help agencies plan effectively for workforce needs, compliance, and service delivery as they explore whether this level of care is right for their agency. The column

¹ Applicable to CSU and BHCC Pathways only.



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entitled “Next Steps/Needs” should be utilized to note what agencies currently have compared to what they need to fulfill requirements and/or recommendations.

Integration Self-Assessment Tool: Medical, Psychiatric, and MAT Services

This self-assessment tool helps providers evaluate their integration of medical, psychiatric, and medication-assisted treatment (MAT) services with requirements of the aligned level of care the agency has chosen to implement. This tool ensures comprehensive and integrated care for individuals.

These resources are categorized to provide a structured approach for providers participating in the Provider Ambassador Program. Each category includes detailed narratives to help providers understand the purpose and application of each resource, ensuring they can effectively utilize them in their practice.

Conclusion

This compendium of resources will help Colorado 3.2-WM providers stay informed and best equipped to navigate the changes that come with the ASAM Fourth Edition Criteria transition, ensuring that they maintain best practices in withdrawal management and addiction treatment.

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Appendix A- Resource Matrix

Provider Ambassador Program- Compendium of Resources, Resource Matrix					
Resource	Category	Date	Author	Public-Facing Link	Brief Description
ASAM Criteria Fourth Edition Assessment Guide	Assessment	Updated-2025	ASAM	Fourth Edition Assessment Guides	This guide helps clinical interviewers collect information to make appropriate level of care recommendations. It includes patient-directed and interviewer assessment questions, risk rating tables, and appendices to support decision-making.
ASAM Level of Care Assessment	Assessment	NA	ASAM	Download the Level of Care Assessment Guide	The Fourth Edition of ASAM Criteria describes three types of multidimensional assessment (Level of Care, Treatment Planning and Reassessment) and are used at different points along a patients journey through the continuum of care.
ASAM Treatment Planning Assessment	Assessment	NA	ASAM	ASAM Criteria 4th Edition Treatment Planning Template	Once the patient begins treatment, a Treatment Planning Assessment is used to for individualized treatment planning. It intends to assist clinicians in preparing treatment plans
About the ASAM Criteria	ASAM Criteria	Updated-2025	ASAM	https://www.asam.org/asa-m-criteria/about-the-asam-criteria	Providers visiting this page will learn about the ASAM Criteria, a critical tool for assessing and managing patients with substance use and co-occurring disorders. They will understand how the criteria support clinical decision-making by evaluating patients across six key dimensions of care, ensuring individualized and appropriate treatment placements. The page highlights the importance of using the ASAM Criteria for ongoing assessments, treatment planning, and adjustments as patients progress. It also emphasizes the role of providers in utilizing the criteria to improve patient outcomes and align care with best practices in addiction treatment.

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Provider Ambassador Program- Compendium of Resources, Resource Matrix					
Resource	Category	Date	Author	Public-Facing Link	Brief Description
Removing Structural and Organizational Barriers to Access: Addressing Workforce and Geography	Capacity Building	6/7/2024	HCPF/BHA	Removing Structural and Organizational Barriers to Access: Addressing Workforce and Geography	YouTube Video on Addressing Workforce and Geography barriers to access
Building Enhanced Referral & Care Compact Relationships: Improving Outcomes Through Effective Collaboration	Capacity Building	5/31/2024	HCPF/BHA	https://youtu.be/FxZer83xRig	This training provides an overview of two types of collaboration that can enhance care for individuals and families, especially when there are multiple providers engaged in treatment. These examples are distinct from care coordination and focus on provider activities that can enhance treatment outcomes and reduce burden and confusion for provider organizations and individuals in care. The training gives an overview of best practices for care compacts and outline the continuum of care compacts from two providers to multiple providers and system approaches. The training also introduces enhanced referral as another type of collaboration between partners and provides information on key components and steps in building enhanced referral relationships.

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Provider Ambassador Program- Compendium of Resources, Resource Matrix					
Resource	Category	Date	Author	Public-Facing Link	Brief Description
We Can't Do it Alone and We Don't Have To: Advancing Mental Wellbeing and Connecting Communities to Care with Behavioral Health Workforce Extenders	Capacity Building	6/7/2024	HCPF/BHA	https://youtu.be/xMu8FbrJ5k	This pre-recorded training reviews the roles played by community health workers, peers, crisis professionals, and qualified behavioral health assistants including the differences in their respective roles and information and resources that support the extender role in Colorado. Options for expanding the workforce and the pros and cons of "building vs buying" extender capacity are discussed. The training includes effective workforce recruitment and retention strategies for BH workforce extenders, including best practices in recruiting extenders who are representative of targeted populations. Best practices in how to supervise and support retention for extenders is also discussed.
Behavioral Health Workforce: Meeting Today's Needs and Building the Pipeline for the Future	Capacity Building	7/1/2024	HCPF/BHA	https://youtu.be/mrpUKHE599I	This training describes the need for behavioral health professionals and the impacts of workforce shortages while sharing a framework for approaching workforce, including recruitment, retention, and building a pipeline for training future employees. Tailored strategies to meet geographical needs of Colorado are provided, including approaches to addressing workforce challenges affecting behavioral health providers in rural and frontier areas.

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Provider Ambassador Program- Compendium of Resources, Resource Matrix					
Resource	Category	Date	Author	Public-Facing Link	Brief Description
Incorporating Inclusivity: Strategies for Cultural Humility in Action	Capacity Building	7/16/2024	HCPF/BHA	https://youtu.be/GnniVmF4lcA	This training is intended for all behavioral health providers. This training is designed to empower behavioral health providers with the knowledge and skills necessary for understanding and fostering cultural humility in their practice. The content focuses on three key objectives: understanding cultural humility, recognizing personal biases and assumptions, and effective communication strategies. Participants will be better prepared to create culturally responsive and inclusive environments, ultimately improving the quality of care and support they provide to individuals who have been marginalized or disadvantaged.
Don't Go At It Alone - The Benefits of An Effective Team in Serving Persons with Complex Needs	Capacity Building	7/31/2024		https://youtu.be/hIGa8-lzdmc	This training provides an overview of the importance and effectiveness of using teams in caring for persons with complex needs in the Medicaid program, including the disciplines needed on the team to best serve their populations, and the steps to implement teams in their organization and communities.
Ensuring a Full Continuum of SUD Benefits	Funding	Updated-2025	HCPF	Ensuring Full Continuum SUD Benefits Department of Health Care Policy and Financing	The Department of Health Care Policy and Financing (HCPF) ensures a full continuum of care as outlined by the ASAM Criteria. This includes guidelines for what services are available at each level of care and a uniform approach to identifying the most appropriate level of care for a member based on their individual needs.
State Behavioral Health Billing Manual	Funding	Updated 1/2025	HCPF/BHA	State Behavioral Health Billing Manual	This document outlines billing procedure code requirements for behavioral health services covered by HCPF and the Behavioral Health Administration (BHA). The State Behavioral Health Services Billing Manual is updated regularly to ensure alignment

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Provider Ambassador Program- Compendium of Resources, Resource Matrix					
Resource	Category	Date	Author	Public-Facing Link	Brief Description
					with Managed Care Entities contracts, BHA contracts, State Plan Amendments, the 1915(b)(3) waiver, and coding guidelines. (updated quarterly)
Medicaid Billing for Evidence-Based Practices and Intensive Services	Funding	9/16/2024	HCPF/BHA	Medicaid Billing for Evidence-Based Practices and Intensive Services	YouTube Video on Medicaid Billing
Cost-Reporting: Capturing What's Important for Your Business to Provide What's Important for Your Patients	Funding	4/8/2024	HCPF/BHA	https://youtu.be/MgpKI68ZQmo	This pre-recorded 25-minute training is intended for all behavioral health providers interested in participating as a comprehensive provider or other providers who want to understand cost reporting even if they will not be creating cost reports. Cost reporting in general, as well as an explanation of how cost reporting is intended to support the alternative payment model of a Prospective Payment System (PPS), is provided. An overview is provided of the basic concepts of cost reporting including allowable and unallowable costs, where to find existing resources for cost reporting, behavioral health cost reporting, how cost reports inform the PPS rate, and timeline considerations for implementing a cost reporting process or transitioning current cost reporting processes to align with future behavioral health PPS rate development cycles. Provider infrastructure needs to support cost reporting is also discussed.

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Provider Ambassador Program- Compendium of Resources, Resource Matrix					
Resource	Category	Date	Author	Public-Facing Link	Brief Description
Introduction to Alternative Payment Models (APM) for Behavioral Health Providers	Funding	8/30/2024	HCPF/BHA	https://youtu.be/lFEmtwz37yk	The training provides an understanding of the different BH payment models that are available for different types of providers. The audience will understand how these models were developed, and how they have been operationalized for provider payment. The training highlights questions to raise with MCEs during the contracting process and describe provider responsibilities when participating in APMs.
Paying Differently in Colorado	Funding	9/30/2024	HCPF/BHA	https://youtu.be/l83DQnVJMdA	The training introduces the concept of alternative payment models and explains how this payment approach varies from the current Fee for Service approach to payment. The training helps providers understand why payment models are shifting from volume driven payment to value driven payment and how these changes in payment align with changes in clinical models as well as provider roles in achieving quality outcomes. The training provides illustrative examples of alternative payment models in action and support providers in understanding how the change in payment also aligns with their core values as providers. The training walks through the different levels of value-based payment and provide examples of each kind of payment model to bring different payment incentives to life.
Prospective Payment System Reconciliation	Funding	9/30/2024	HCPF	https://youtu.be/TfQqqFcOaM8	An overview of the HCPF prospective payment system reconciliation process and relevant timelines, including when the reconciliation process applies and for which providers; the fiscal implications; and how providers work with MCEs to minimize potential financial challenges.

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Colorado Association of Addiction Professionals (CAAP)	Networking	NA	CAAP	CAAP caap	Membership and Advocacy Organization specifically focused on the needs of addiction professionals.
Organizational Self-Assessment: Readiness for ASAM IV Tool	Readiness	Updated 12/2024	ASAM	Access the Organizational Self-Assessment Tool	This tool is designed for providers to self-assess the alignment of their current addiction treatment programs and services with the ASAM levels of care. It helps identify areas for improvement and readiness for transition.
ASAM Implementation Tools	Readiness	Updated-2025	ASAM	The ASAM Criteria & State Implementation	These resources should help you assess your current delivery model and prepare for the transition to the ASAM Fourth Edition and other service models.
ASAM Criteria FAQ	Readiness	NA	ASAM	Criteria FAQ	Frequently asked questions on the Fourth Edition Release and Changes.
Optum FAQ for Commercial plans	Readiness	Updated-2024	Optum	The ASAM Criteria 4th Edition FAQ	ASAM Fourth Edition Implementation FAQ developed for commercial health plans.
ASAM Training	Readiness	NA	ASAM	Training	Live and online courses designed to meet the needs of providers and staff in using ASAM Criteria
ASAM 4th Edition Summary	Readiness	NA	ASAM	ASAM-Fourth-Ed-Disseminate-Summary (1).pdf	A brief overview of ASAM Fourth Edition.
ASAM Fourth Edition One Page Brief	Readiness	10/1/2024	BHA	ASAM 4th ed. transition one pager 10.17.24.pdf - Google Drive	One page brief on upcoming transition to ASAM Fourth Edition.

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Behavioral Health Administration Laws and Rules	Regulatory	Updated March, 2025	BHA	Laws and rules Behavioral Health Administration	ASAM Fourth Edition Standards Alignment.
BHA One Page Fact Sheet on BHA Rules	Regulatory	October, 2024	BHA	V.2 BHA RULES Fact Sheet (System, Provider, Administrative).pdf - Google Drive	One page fact sheet on BHA System Rules, BHA Provider Rules and BHA Administrative Rules.
Safety Net Providers: Reaching Those That Need Your Help	Regulatory	9/30/2024	BHA	https://youtu.be/APxp_q8rz64	This training covers what it means to be a safety net provider, the types of safety net providers and safety net provider requirements, as well as the benefits and the approval process.
State Agency Roles in CO BH Services-Video	Regulatory	2/1/2024	HCPF/BHA	Who's on First? Understanding State Agency Roles in Colorado's Behavioral Health Services	This pre-recorded 35-minute training is intended for all behavioral health providers as well as other stakeholders such as counties, county associations, provider associations, and advocacy organizations. This training will provide an overview on public sector behavioral health in Colorado including the roles and responsibilities of the Behavioral Health Administration (BHA) and the Department of Health Care Policy and Financing (HCPF), funding sources for Medicaid and non-Medicaid services, regulatory and statutory accountability and how the BHA and HCPF work together to support the public behavioral health system. This is a good introduction for new providers and for staff within

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					large provider systems to gain understanding of the system design and how federal funds and federal authorities translate to Colorado's system of care.
What is a RAE and a BHASO in Colorado's BH System	Regulatory	2/1/2024	HCPF/BHA	Who's on Second? What's a RAE and BHASO, Why Do They Matter for Colorado Behavioral Health Services?	This pre-recorded 30-minute training is intended for all behavioral health providers as well as other stakeholders such as counties, county associations, provider associations, and advocacy organizations. In this training, an introduction to the purpose and role of intermediaries in Colorado's behavioral health system is provided including the roles and responsibilities of the Regional Accountable Entities (RAEs) and the Behavioral Health Administrative Service Organizations (BHASOs), how they work with the Behavioral Health Administration (BHA) and the Department of Health Care Policy and Financing (HCPF), how they work with behavioral health providers, and what role they play in regional supports to the community including counties and other partners.

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Introduction to Behavioral Health Entity Licensure: On your Mark, Get Set... Go!	Regulatory	9/30/2024	HCPF/BHA	https://youtu.be/myyF3u1_HRI	This training will introduce the Behavioral Health Entity (BHE) licensure, what it means to be a BHE, and the process for becoming a BHE.
Partners as Assets: Developing an Organizational Strategy to Optimize Partnerships to Advance Community Wellbeing and Health	Strategy	4/8/2024	HCPF	Partners as Assets	This pre-recorded training focuses on why an organizational partnership strategy is vital for strategic planning to facilitate connections to BH care, advance BH equity, support whole person care, and promote organizational growth and fiscal stability.
Building a Harm Reduction Philosophy	Strategy	5/31/2024	HCPF/BHA	https://youtu.be/YLEQbhhO6C0	This pre-recorded training provides an overview of a harm reduction philosophy and how that manifests as risk reduction tools, an approach to care, and a policy platform. The basics of harm reduction principles are reviewed, including considering our own biases and assumptions and how we prevent them from influencing our care for others. The training explores different harm reduction strategies, their evidence base, and how they can be applied in unique settings. The barriers of harm reduction in our own programs is also be identified.
Co-Occurring Disorders	Treatment	3/29/2024	HCPF/BHA	https://youtu.be/LQBz2UW9LXg	This training will provide a comprehensive overview of co-occurring mental health, substance use, and physical health disorders and the evidence for providing integrated and whole-person care. We will review best practices for screening and assessing and models of integrated care.

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Medications for Addiction Treatment	Treatment	3/29/2024	HCPF/BHA	https://youtu.be/_QH4qJLEt4A	The training will provide an overview of the biology of addiction and why medications are essential in treating substance use disorders. The training will also include a history of the use of medications for addiction treatment (MAT); the FDA-approved medications and the settings where each can be delivered; and how providers can deliver MAT directly and through partnerships.
I Can Help You! Serving Populations with Complex Behavioral Health Needs	Treatment	4/16/2024	HCPF/BHA	https://youtu.be/yfQMP7Q0h6o	This training provides an overview of the complex needs that behavioral health providers in Colorado may encounter among the populations they serve. The training explores the challenges behavioral health providers may experience when serving populations who have one or more complex needs. Finally, the training will identify best practice approaches for behavioral health providers to utilize while serving individuals with one or more complex needs.
Wrap Around Supports: A 360 Degree Approach	Treatment	4/30/2024	HCPF/BHA	https://drive.google.com/file/d/1mNswKEn82MULA0jCP0ur6Fadox5EcegL/view	This training will provide an overview of wrap around supports for individuals living with behavioral health conditions including an exploration of the components, model, and implementation of wrap around supports.

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"Get Out & Stay Out!" Maintaining Care After Discharge	Treatment	5/22/2024	HCPF/BHA	https://youtu.be/mGCzK80wrRo	This training reviews current practices for discharge, intake, and transition from institutional settings such as jails and hospitals as well as highlight emerging best practices and innovations supporting individuals after they leave an institution. The training will review the elements that make for good transitions through examples of effective innovations and will provide insight into how these elements can be integrated into the organization's service delivery approach. The training also examines which elements of current practice may be discouraging continuity of care for those transitioning to community care.
All Hands on Deck: Best Practice Strategies in Integrated Care	Treatment	5/31/2024	HCPF/BHA	https://youtu.be/VkNm25RUkLw	This pre-recorded training covers evidence-based models and strategies for successfully integrating behavioral health, physical health, and social determinants of health services in healthcare settings. There is an overview of the more commonly practiced integrated care models, evidence on the benefits of integrated care, awareness of their entity's current level of integration, quick action strategies to stimulate integrated transformation at the clinical, operational, financial, and training levels, and integrating methods of Medically Assisted Treatment into primary care settings.

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The ASAM Criteria and Utilization Management + Case Examples	ASAM Criteria	6/5/2024	HCPF	https://hcpf.colorado.gov/asamtraining	The presentation on Utilization Management focuses on understanding the ASAM (American Society of Addiction Medicine) criteria for entrance, continued stay, and discharge in addiction treatment settings. It highlights how these criteria are used to assess patients' needs and guide decisions regarding their care. Special populations, such as older adults, adolescents, and pregnant and parenting individuals, are given specific consideration due to their unique challenges and needs in treatment. Additionally, the presentation reviews the expectations for ASAM treatment planning, emphasizing the importance of tailored care and individualized treatment goals.
Behavioral health licensing, designation and approvals	Licensing and Approvals	2/28/2025	BHA	https://bha.colorado.gov/or-service-providers/licensing-and-contracting/behavioral-health-licensing-designation-and	The page outlines Colorado's ongoing transition to a new behavioral health licensing structure, which includes the Behavioral Health Entity (BHE) licensing system. It provides information about the updated provider rules, resources for agencies navigating the transition, and a dashboard for tracking progress on BHE licenses and safety net approvals. Providers can access tools and guides tailored to different stages of the transition, including resources for new providers and detailed instructions for BHE endorsement. The page also highlights the state's commitment to supporting both new and long-standing providers through this process and invites feedback for improvement.
Ensuring Full Continuum of SUD Benefit	Care Continuum	Updated-2025	HCPF/BHA	https://hcpf.colorado.gov/ensuring-full-	This reference page gives providers all the information they need on ensuring full continuum of SUD member benefits for patients.

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				continuum-sud-benefits	
Subscribe to the ASAM Weekly	Subscription Service	NA	ASAM	Click to sign-up to receive the ASAM Newsletter	ASAM Weekly is a source of timely, useful news briefings of top stories for addiction medicine combined with ASAM developments in education, advocacy, state chapter news and more. ASAM Weekly is a great way to keep informed and is delivered to the inboxes of ASAM members every Tuesday.
ASAM Sponsored Live Courses	Education	Updated-2025	ASAM	https://www.asam.org/events	The ASAM Events page provides information about a variety of upcoming events related to addiction medicine. These include CME (Continuing Medical Education) events, conferences, and chapter-specific events, as well as national activities like National Addiction Treatment Week. The page offers a search tool to filter events based on date, delivery method, specialty, audience, and location, making it easier for providers and other stakeholders to find relevant educational opportunities. Additionally, it highlights ASAM's annual conference and other educational programs designed to support professionals in the field of addiction medicine.
The ASAM Criteria-Speaking the Same Language	Education	Updated-2025	ASAM	https://www.asam.org/asm-criteria/implementation-tools/toolkit	This updated toolkit focuses on strengthening patient-centered addiction care in the United States and is inclusive of all ASAM Criteria, Fourth Edition updates.

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Safety Net Provider Training Library	Education	Updated 2024	HCPF/BHA	https://hcpf.colorado.gov/safetynetprovider-training-library	This page features recordings of live trainings and links to pre-recorded trainings available for behavioral health providers. The focus is on expanding benefits and services, improving access to care, and elevating quality. Our Provider Communication Toolkit is available in English and Spanish to help you share training resources across your networks. The toolkit includes easy-to-use content and graphics for social media, newsletters, presentations, and more.