

Community First Choice Council Meeting

May 1, 2024

Department of Health Care Policy and Financing



COLORADO

Department of Health Care
Policy & Financing

Welcome!

Meet the HCPF CFC Team

- **Eileen Saunders**, Waiver Innovation Unit Supervisor
- **Maddie Quartaro**, CFC Policy Advisor
- **Rachel MacLeish**, Federal Health Policy Advisor
- **Karolee Ring**, CFC Project Coordinator
- **Lana Eggers**, Waiver Innovation and Compliance Section Manager



Our Mission

Improving health care equity, access, and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



Agenda

- Housekeeping
- Updates to CFC Website
- Wellness Education Benefit Launch!
- Changes to Personal Care Provider Requirements
- Open Forum

Attendance

- Please complete the [Google Form](#)
- Call in attendance at 303-866-5472
 - Available between 8:00 a.m. to 4:00 p.m.
- **Disclaimer:** The information provided through this form will only be viewed by the Department of Health Care Policy & Financing (the Department) for the purpose of ensuring stakeholder representation on CFC implementation. The Department and its parties will adhere to the strictest privacy rules and policies when handling and discussing this information.

The screenshot shows a Google Form with the following fields and options:

- Name**: Short answer text field.
- Today's Date ***: Date selection field with a calendar icon.
- Population(s) represented ***: A list of checkboxes with the following options:
 - Individual with a disability
 - Representative/parent of individual with disability
 - Person over the age of 65 or their representative
 - Service provider
 - State employee
 - Other...

Meeting Etiquette and Ground Rules

- Do not share Protected Health Information (PHI)
- Mind E-Manners
- Stay solution-focused
- Respect each other's time and the meeting time
- Reasonable accommodations such as translation services and/or closed captioning please contact John Barry.
 - john.r.barry@state.co.us or 303-866-3173
 - Department's 504/ADA Coordinator at hcpf504ada@state.co.us at least one week prior to the scheduled meeting to make arrangements.



CFC Website Changes

- [CFC Website Link](#)



Wellness Education Benefit



Wellness Education Benefit (WEB)

- Launched today!
- Current CHCBS members will receive their first WEB by the end of the month, then monthly ongoing
- Case managers and members should work together to ensure the member's **preferred mailing address** is accurate
- [View our recent Case Manager Training](#)
 - Training slides include enrollment information for Case Managers, including how to update Preferred Mailing Address
- Contact hcpf_web@state.co.us



CFC and Personal Care Providers

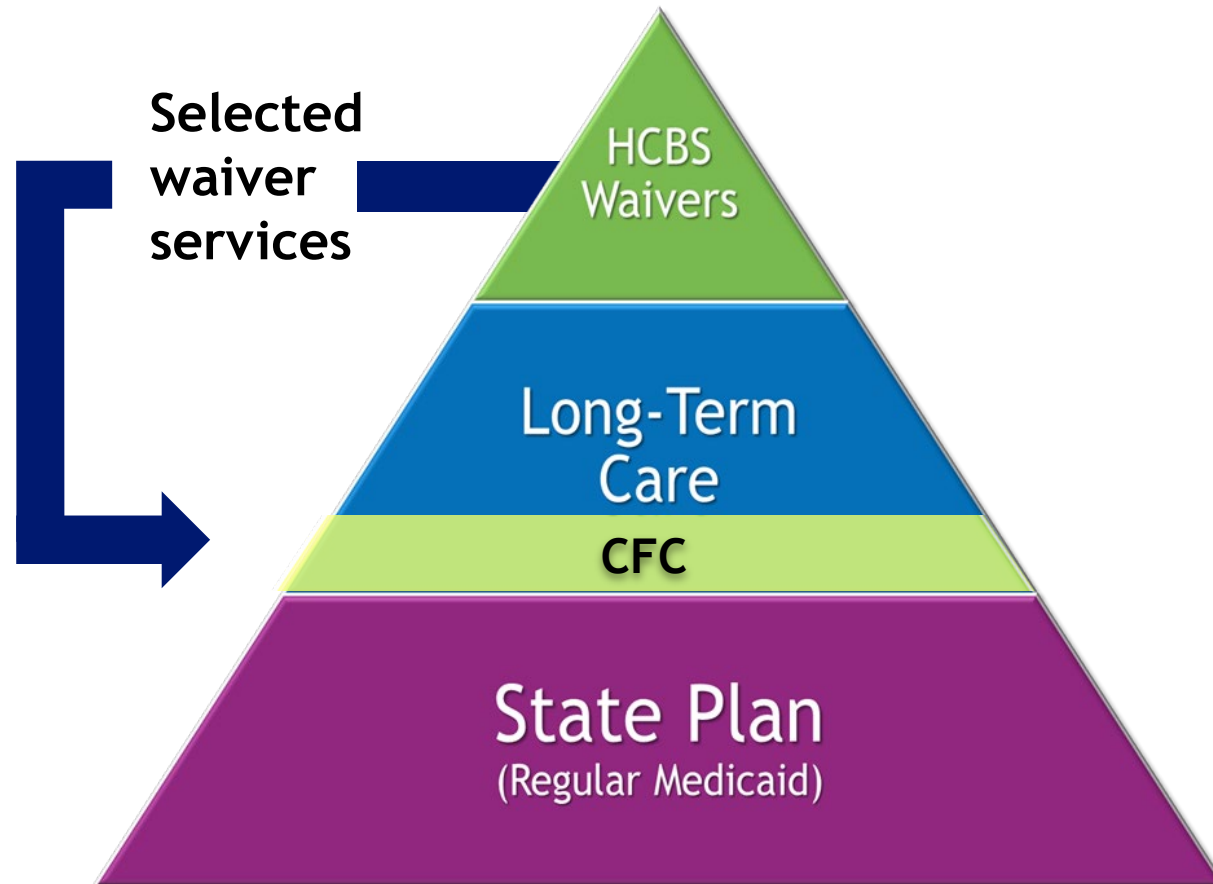


Community First Choice

Goal of CFC: Making HCBS accessible for more Medicaid members with expanded options and availability for self-directed care

Mandatory and Select Optional Services:

- Homemaker
- Personal Care
- Health Maintenance Activities
- Acquisition, Maintenance, and Enhancement of Skills (new federally required service)
- Remote Supports
- Remote Supports Technology
- Home Delivered Meals
- Transition Setup
- Electronic Monitoring
- Personal Emergency Response System
- Medication Reminders



CFC vs. SLS Services

<p style="text-align: center;">Community First Choice (CFC) - State Plan</p> <p style="text-align: center;">Draft</p>	<p style="text-align: center;">Supported Living Services Waiver (HCBS-SLS)</p>
<ul style="list-style-type: none"> • Consumer Directed Attendant Support Services (CDASS) • Health Maintenance Activities • Home Delivered Meals • Homemaker Services • In-Home Support Services (IHSS) • Medication Reminder • Personal Care • Personalized Emergency Response System (PERS) • Remote Supports • Transition Set Up <p>Additional service being added:</p> <ul style="list-style-type: none"> • Acquisition, Maintenance, and Enhancement of Skills (AME) 	<ul style="list-style-type: none"> • Assistive Technology • Behavioral Services • <u>Consumer Directed Attendant Support Services (CDASS)</u> • Day Habilitation Services (Specialized Habilitation, Supported Community Connections) • Dental Services • <u>Health Maintenance Activities</u> • <u>Home Delivered Meals</u> • Home Modifications • <u>Homemaker Services</u> • Life Skills Training • Mentorship • Non-Medical Transportation • Peer Mentorship • <u>Personal Care</u> • <u>Personalized Emergency Response System (PERS)</u> • Prevocational Services • Professional Services (Includes Hippotherapy, Massage & Movement Therapy) • <u>Remote Supports</u> • Respite Services • Specialized Medical Equipment & Supplies • Supported Employment • Transition Set Up • Vehicle Modifications • Vision Services • <i>Wellness Benefit</i>



Acquisition, Maintenance, and Enhancement of Skills

- New, mandatory service under CFC
- **Definition:** Services and supports related to functional skills training that are necessary for the member to accomplish ADL/IADLs health-related tasks to increase member independence and reduce supports needed in the home and community.
- Acquisition, Maintenance, and Enhancement (AME) will be tasks available in Personal Care and Homemaker services and can be provided in conjunction with these services but shall not duplicate authorized service tasks for Homemaker, Personal Care, or other services reimbursed by Medicaid.



Proposed Tasks Under CFC Services

Personal Care	Homemaker
<ul style="list-style-type: none"> • Eating/Feeding • Hair care • Nail care • Shaving • Mouth Care • Respiratory Care • Skin Care • Bladder/Bowel • Exercise • Dressing • Transfers • Mobility • Positioning • Medication Reminders • Medical Equipment • Bathing • Accompanying • Protective Oversight <p>Personal Care AME:</p> <ul style="list-style-type: none"> • Personal hygiene • Mobility 	<ul style="list-style-type: none"> • Routine housekeeping such as dusting, vacuuming, mopping, and cleaning bathroom and kitchen areas • Meal preparation • Dishwashing • Bed making • Laundry • Shopping for necessary items to meet basic household needs <p>Homemaker AME:</p> <ul style="list-style-type: none"> • Money management • Household tasks • Menu planning and meal preparation

Tasks are pending CMS approval

Current Provider Qualifications Across Waivers: Personal Care and Homemaker

Provider Type	Waivers Served	License Req.	Additional Training Req.	CDPHE Approval	Tax ID Req.
Program Approved Service Agencies (PASAs)					
Personal Care (PCP)	SLS	Class A or B if hands-on-care provided and/or 2+ employees <u>OR</u> Provider Signed Attestation	No	Yes - Certification	SSN or EIN
Homemaker (HMK)	SLS	No	No	Yes - Certification	SSN or EIN
Home Care Agencies (HCAs)					
PCP/HMK	BI/CIH/CMHS/EBD	Class A or B	No	Yes - License	EIN



Personal Care Requirements with CFC

- CFC will require the same provider qualifications for these services.
- We cannot remove existing requirements within the Brain Injury (BI), Community Mental Health Supports (CMHS), Complementary and Integrative Health (CIH), and Elderly, Blind and Disabled (EBD) waivers.
- **Under CFC, all Personal Care providers will need a Class A or Class B license. The Department recommends a Class B.**

Comparison chart of certain characteristics of Class A and Class B licenses

	Class A	Class B - Department recommendation
Services available to provide	A home care agency that provides any skilled healthcare service. Agencies with a Class A license may also provide personal care services.	A home care agency that provides only personal care services. An agency with a Class B license shall not provide any skilled healthcare service.
Administration	Must have an HCA Administrator that is a licensed physician, registered nurse, or other licensed healthcare professional, or have experience and education in health service administration.	Must have an HCA Manager that has a high school diploma or GED, and at least one year documented supervisory experience in the provision of personal care services.
Initial cost for unlicensed SLS Waiver Personal Care providers after September 30, 2024	\$3,000	\$2,200
Annual renewal cost	\$1,550	\$1,325



Provider Options

- Provider obtains a Class B license by June 30, 2025
 - After receipt of a license, enroll with HCPF as an HCBS Personal Care provider by obtaining the 666 specialty
 - Personal Care providers enrolled with the 666 HCBS Personal Care specialty will be automatically enrolled as CFC providers when CFC goes live

Provider Options

- Discontinue providing Personal Care services and provide Homemaker services only (license not required)
 - Enroll with HCPF as an HCBS Homemaker provider under HCBS using specialty code 652 (currently the Homemaker specialty code on the SLS waiver)

Member Options if Provider Isn't Licensed

- Enroll in HCBS Consumer-Directed Attendant Support Services (CDASS)
 - If a member wants to continue receiving care from a caregiver employed by or contracting with their provider agency when they transition to CFC services, the member can work with their Case Manager to enroll in CDASS and hire the caregiver as their attendant.

Member Options if Provider Isn't Licensed

- Enroll in In-Home Support Services (IHSS)
 - If a member wants to continue receiving care from a caregiver employed by or contracting with their provider agency when they transition to CFC services, the member can work with their Case Manager to enroll in IHSS and select an IHSS Agency to work with.
 - The member would work with the IHSS agency to then hire the caregiver as an attendant to receive care from that person.

Member Options if Provider Isn't Licensed

- Change providers
 - If a provider agency does not choose to get a Class A or Class B license, and the member does not want to enroll in CDASS or IHSS, the member will need to work with their current provider and case manager to find another Personal Care provider.

Timeline

- The Department is waiving initial licensure fees for **existing** SLS Personal Care providers that do not have a Class A or Class B license and are currently enrolled in the 664 specialty code
- To have fees waived, the following deadlines must be met:
 - If providers are new to providing personal care, providers must have **at least** applied to provide personal care by 12/31/2023 to be eligible
 - Providers must submit a [Letter of Intent](#) by **May 30, 2024**
 - Providers must submit a complete application by **September 30, 2024**

Reference Links

- [Letter of Intent](#)
- [HCPF Policy Memo 23-008](#) - New Licensure requirement for personal care service providers under Community First Choice
- [HCPF Licensure Interest Form](#) - Complete if you do not intend to apply for a license
- [6 CCR 1011-1](#) - Standards for Hospitals and Health Facilities
 - Chapter 2 - General Licensure Standards
 - Chapter 26 - Home Care Agencies

Questions?



Open Forum



Communications

- How to submit questions, feedback, or comments:
 - CFC Email: hcpf_cfc@state.co.us
 - Via phone: 303-866-5472
- John Barry for Accommodations:
 - john.r.barry@state.co.us

What's Next?

Next Meeting:
Wednesday, June 5, 2024
10:00 to 11:30 a.m.

- [CFC Stakeholder Website](#)

Thank you!



Resources

[Slide deck from the National Resource Center for Participant Directed Services](#)

[CMS Technical Guide for CFC](#)

[CFC Final Regulation](#)

[HCPF CFC Resources webpage](#)

[Final STP](#)

