



American Rescue Plan Act (ARPA) Project: Community First Choice (CFC) Council Meeting Notes

October 5, 2022 - 10:00 a.m. to 12:00 p.m.

1. **Attendees - HCPF CFC Team:** Adam Tucker, Betty Vanderkaay, Eileen Saunders, Jordon Larson, Katie McGuire, Kristine Dos Santos, Lana Eggers and Madeline Quartaro

Attendees Represented: 33

- Persons over the age of 65, persons with a disability, or their representative: 12
- Provider: 11
- *Unknown: 10

**Unknown - this section includes individuals that were on the call but did not identify which group they represent. Since they did not self-identify, we cannot assume which group they represent.*

2. CFC Council Highlights

1) AME Requirements Feedback

- a) What does AME stand for?
 - i) **Department Response:** Acquisition, maintenance, and enhancement of skills
- b) What is difference between life skills training (LST) and AME service?
 - i) **Department Response:** AME is more of those tasks and skills that come with homemaker and personal care. LST is combined of the social component for things like reintegration into community. We will continue to work things out to avoid duplication.
- c) “Qualifications and requirements drove a lot of decisions at agency level that weren’t valuable to those giving or receiving services”
- d) “I heard personal care and homemaker will continue to not be able to provided by family members. Will AME?”
 - i) **Department Response:** As we work through AME and how it fits under umbrella services, we’ll know more in next few months.

2) Department presented question to CFC Council

- a) “There have been a lot of questions about unlicensed Personal Care providers that don’t provide hands off Personal Care, which would be considered habilitative and be considered under the AME umbrella, or is that different than what would be considered habilitative PC?”
 - i) No responses provided by CFC Council



3) Consumer-Direction Feedback

- a) “I have clients who are older parents that may want to stay with an agency, but on waiting list for DD so go to SLS to get community access, but don't want full responsibility of CDASS?”
 - i) **Department Response:** IHSS would be an option under these circumstances, which the stakeholder confirmed they would be open to.

4) Family Caregivers and CFC

- a) “Are parents allowed to be a personal care provider within CFC, as they are not in State Plan Benefit, just wondering if parents can be the ones doing this?”
- b) “In regards to the HM it would depend on the level of skills needed. If the guidelines remain the same as they are now family can't do the homemaking tasks so they would be required to have separate caregivers. Is that going to change in the rules for CFC?”
 - i) **Department Response:** For children under the age of 20, 20 is when EPSDT runs out, then parents are not able to provide pediatric personal care benefit and that will be kept under EPSDT. Simply said parents will not be able to be a personal care provider because it will not be provided under CFC. Additionally, regulations prohibiting family members from providing homemaker services are not expected to be changed under CFC.

5) License Requirements

- a) “Is there a way to make the Class B licensure requirements less complex? I think this would help the smaller PASAs.”
 - i) **Department Response:** We need to gather info about what PASAs are seeing that make it complex to make a way to look at regulation, but as class B stands, we can't make it less complex to take, but would like to offer resources, if possible.

6) Program Approved Service Agencies (PASAs)

- a) “With this new change, I wondering if less PASAs will be inclined to get a Class B licensed and therefore, CES participants might have limited service options?”
 - i) **Department Response:** The Department wants to be able to support PASAs in this change, though we can't say what support we can offer, primarily because we haven't heard from PASAs. If there are ways to engage in this, please let the Department know so we can better support PASAs. As a non-PASA you're not going to be only able to work with 1 population you work with right now, this starts to change when in State Plan because as long as you are an eligible member you are eligible to receive services. CFC gives PASAs the opportunity to expand the kinds of services and populations they serve for any of those that may be interested by acquiring the class B license.

7) Training Recommendations

- a) “It would be useful for the Department to put together a resource that lists the many types of providers and how their process will change from now to when CFC is implemented.”
- b) “I agree with Christine. I also think that regular trainings/webinars could be helpful. A go-to person (or team) to answer questions (even a FAQ document) in different languages would be beneficial.”



- c) “I would suggest you do an evening consumer input session, as working families and adults can’t attend during work day.”
 - i) **Department Response:** The Department can look at that and is currently working on other resources along these lines. We can’t guarantee when, but we just need to figure out some other pieces before we release any kind of training or guidance, given the stage CFC is in. Will outreach stakeholders to coordinate an evening event for families that have a stake in CFC.

3. Agenda Items

Meeting started on time and Eileen Saunders welcome everyone and presented our mission statement, meeting agenda, announced to use the google attendance form, meeting etiquette & ground rules, and provided call in information for those who called in for meeting attendance.

- **Updates:**
 - Listening Sessions
 - Adam Tucker reported that CFC team was able to collaborate with providers and members in the listening sessions and encouraged everyone to attend
 - Volunteer Opportunities
 - Jordan Larson reported that we are finalizing some projects that we are working on and planning to release when they are available
 - One-on-one stakeholder meetings
 - No one on one meeting this month
- **Pediatric Personal Care**
- **Provider Qualifications Review**
- Personal Care Question
- Break at 10:50 a.m.
- Acquisition, Maintenance, and Enhancement of Skills Discussion
- Jam Board Activity - collect feedback for AME questions
 - Is it important that the habilitation portion of PC or Homemaker are provided by the same attendant/provider as the hands-on care?
 - Is there any additional specialized training that should be required to be an AME provider?
- **Provider Qualifications for Other Services:**
 - Electronic monitoring
 - Life skills training
 - Peer mentorship
 - Home delivered meals
 - Transition setup



- **Open Forum**
 - Questions from attendees and chat room were answered and recorded
- Eileen announced communications and accommodations information, next Listening Sessions - Wednesday, October 12, 2022 from 1:30 to 2:30 p.m. and Volunteer Opportunities
- Meeting adjourned at 11:37 a.m.

Reasonable accommodations will be provided upon request for persons with disabilities. Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify John Barry at 303-866-3173 or John.R.Barry@state.co.us or the 504/ADA Coordinator at hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

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