

American Rescue Plan Act (ARPA) Project: Community First Choice (CFC) Council Meeting Notes

February 1, 2023 - 10:00 a.m. to 11:30 a.m.

1. Attendees - HCPF CFC Team: Adam Tucker, Betty Vanderkaay, Eileen Saunders, Jordan Larson, Kristine Dos Santos, Lana Eggers, Maddie Quartaro

Attendees Represented:

 Persons over the age of 65, persons with a disability, or their representative: 10

Provider: 17*Unknown: 6

*Unknown - this section includes individuals that were on the call but did not identify which group they represent. Since they did not self-identify, we cannot assume which group they represent.

2. CFC Council Highlights

- 1) Budget Comments
 - a) Comments were made regarding the budget projections that reminded the Department to consider the prior analyses that were performed and a desire to see charts comparing home health to IHSS/CDASS.
 - i) **Department Response:** The Department will look into creating charts that can illustrate the comparisons requested.
 - b) A Concern was raised that the budget is underestimating utilization and will result in IHSS services being capped if they are opened up to too many families without enough service providers.
 - i) **Department Response:** By moving services under CFC, anyone that meets medical necessity would be eligible for the services that they would need due to medical necessity. Additionally, services cannot be restricted because statewideness must be maintained as a federal requirement for CFC.
 - c) A question was raised about the number of members moving from current waivers or accessing IHSS/CDASS or state plan and where that is built into the budget.
 - i) **Department Response:** That is currently built into the waiver budgets, but once CFC is in place that budget and projections will be included as part of the State Plan budget.
- 2) Case Management
 - a) A concern was raised that there will be a larger than anticipated increase in need for case managers, which may be due to case managers, especially with some of the system changes that are taking place.



- b) Question was asked "Will there be budget for case management to help manage members switching over to IHSS?"
 - i) **Department Response:** The Department intends to request additional funds to support case management. The Department also plans to talk more about case management and related topics at future CFC Council meetings.

3) Pediatric Personal Care

- a) "I know there has been talk of opening up personal care under IHSS for children. Has it been discussed how that will effect the budget?"
 - i) **Department Response:** We did not take into consideration or budget for IHSS Personal Care because that will remain in Early and Periodic Screening, Diagnostic, and Treatment (EPSDT).
- 4) Prior Authorization Requirements
 - a) "Do we expect a prior authorization requirement for IHSS and CDASS services? Will Kepro now be responsible since these services will no longer be waiver services?"
 - i) **Department Response:** The Department does not anticipate seeing any changes to the authorization requirements under IHSS and CDASS. Department does intend to invest in looking at the process for areas of improvement.

5) Service Definitions

- a) "When we are setting the CFC rules, we need to do a much better job defining health maintenance activities, personal care, homemaking, etc. The case managers have high caseloads, high turnover and inadequate training, so Telligen doesn't necessarily get the right information to understand an IHSS/CDASS client's HMA needs. The rules will need a lot of time with input from the PDPPC, consumers, agencies and case managers."
 - i) **Department Response:** Thank you for your feedback and highlighting this need. This is part of the reason the CFC Council is such an important stakeholder engagement opportunity. The Department has previously focused on these definitions in prior meetings to gather stakeholder feedback, but we welcome additional input that you or others may have.
- b) "Is it possible to have different definitions for HMA for adults vs. children? or just under IHSS?"
 - i) **Department Response:** Under CFC, services definitions must be the same, so there cannot be different definitions for adults and children.
- 6) Wellness Education Benefit (WEB)
 - a) "At some point will there be a more in-depth definition of exactly what the Wellness benefit is and what it will entail?"
 - i) **Department Response:** Yes, we intend to discuss the wellness benefit in more detail in future meetings. We'll also be giving an overview of it tomorrow during the CM quarterly meeting.

3. Agenda Items

Meeting started on time and Adam Tucker welcome everyone and presented our mission statement, meeting agenda, announced to use the google attendance form,



meeting etiquette & ground rules, and provided call in information for those who called in for meeting attendance.

- Budget Process for CFC presented by Jeffrey Donahoo
 - Department's Budget Request for CFC <u>BA-07</u> Community-based Access to Service
 - Department of Justice Findings
 - o CFC Component & Timeline
 - Impact on Total Expenditure chart
 - Estimated Increased Access to Services
 - Impact on General Fund Expenditure chart
- Stakeholder Engagement Survey Results presented by Jordan Larson
 - Total Responses: 103
 - 63% respondent attended at least 1 CFC stakeholder opportunity
 - Respondent Makeup:
 - √ 49.5% respondent Represent HCBS Waiver Member
 - ✓ 36.6% respondent Not HCBS Waiver Member or Representative
 - √ 13.9% respondent HCBS Waiver Member
 - CFC Survey General Results:
 - ✓ Preferred Day & Time: Wednesday from 10am to 12pm
 - ✓ Preferred Communication: Email
 - ✓ Two Common Obstacles: Time of meetings and Difficult to understand terms and definitions
 - ✓ Transition Plan Feedback
 - ✓ Wanting More Information About/Unclear
 - 1. CFC Impact on Members
 - 2. CFC Services
 - 3. CFC Transition Plan
 - 4. Consumer Direction & CFC
 - 5. Member Eligibility
 - ✓ Found Helpful About CFC Council
 - 1. Hearing from other stakeholders



- 2. Presentation Materials
- 3. Group discussions
- 4. Scenarios
- 5. Handouts
- Consumer Directed Attendant Support Services (CDASS) Workgroup information presented by Jordan Larson
 - February 9 from 1 p.m. to 2:30 p.m. and two meetings every month from February through April 2023
 - CFC Council Listening sessions postponed until May 2023
 - Link CDASS CFC Stakeholder Workgroup Interest Form
- Open Forum: Questions were answered during the meeting. Stakeholder found helpful information from the Budget Process presentation.
- Communications: provided communication methods
- Provided Satisfaction Survey link
- Next Meeting will be on March 1,2023 from 10 a.m. to 11:30 a.m.
- Meeting adjourned at 11:08 a.m.

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