



COLORADO

Department of Health Care
Policy & Financing

1570 Grant Street
Denver, CO 80203

Collaboration Between Regional Accountable Entities (RAEs) and Case Management Agencies (CMAs)

August 2019

For the purposes of collaboration, the Case Management Agency (CMA) generally provides case management for long-term services and support services (LTSS) while the Regional Accountable Entities (RAEs) oversee coordination of medical and behavioral health services. The Department expects that RAEs and CMAs work together to coordinate the best care for the member, regardless of the setting in which the member resides. The purpose of this document is to assist the CMAs and the RAEs in sharing information and troubleshooting when necessary.

Regional Accountable Entities (RAEs)

Regional Accountable Entities (RAEs) are expected to develop a care coordination model that facilitates the appropriate delivery and coordination of physical, behavioral health, and social services. Care coordination is the deliberate organization of the member's care between multiple systems. RAEs have the flexibility to organize care coordination in a way that makes sense for their region and organization, and RAEs often delegate some of the care coordination responsibilities to other partners.

Per the RAE contract, RAEs shall not duplicate care coordination that is provided through Long-Term Services and Supports (LTSS) and Home and Community-Based Services (HCBS) waivers or other programs that are designed for specific populations. Instead, RAEs shall work to link care coordination activities across systems and service providers to promote a holistic approach to each member's care.

Case Management Agencies (CMAs)

Single Entry Point (SEP) agencies and Community Centered Boards (CCBs), also known as CMAs, are responsible for determining eligibility for LTSS programs and providing case management for individuals enrolled in an HCBS waiver. As the CMA, the SEPs and CCBs develop Person-Centered Service Plans, authorize HCBS waiver services, and monitor the



receipt of and satisfaction with those services. SEP and CCB case managers also monitor the health and welfare of individuals, to include reviewing and responding to critical incidents. In addition, the case manager makes referrals for non-HCBS waiver services, such as other Medicaid services or non-Medicaid services.

The SEP agencies work with children with disabilities and adults who are elderly, have a physical disability, or other types of disabilities. The SEP agency is also responsible for determining eligibility for an individual who needs to receive Medicaid services in a Skilled Nursing Facility.

The CCBs work with children and adults who have a developmental delay or intellectual and developmental disabilities.

All individuals receiving LTSS are also enrolled with a RAE. The expectation is that case managers work with RAE care coordinators when an individual receiving HCBS needs assistance navigating or connecting with physical and behavioral health providers. The case manager should work with the RAE to connect members to the necessary providers and to ensure the Person-Centered Service Plan accurately reflects and documents the member’s needs for HCBS, non-HCBS, or other non-Medicaid services.

Contact Information

Regional Accountable Entities (RAEs)

Region	Entity	Counties Covered	Contact
1	Rocky Mountain Health Plans (RMHP)	Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, La Plata, Larimer, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel, Summit	Louisa Wren Louisa.Wren@rmhp.org
2	Northeast Health Partners (NHP)	Cheyenne, Kit Carson, Lincoln, Logan, Morgan, Phillips, Washington, Weld, Yuma	Jennifer Hale-Coulson Jennifer.Hale-Coulson@beaconhealthoptions.com
3	Colorado Access (COA)	Adams, Arapahoe, Douglas, Elbert	Amanda Berger, Care Management amanda.berger@coaccess.com 720-744-5619
4	Health Colorado, Inc. (HCO)	Alamosa, Baca, Bent, Chaffee, Conejos, Costilla, Crowley, Custer, Fremont, Huerfano, Kiowa, Lake, Las Animas, Mineral, Otero,	Jennifer Hale-Coulson Jennifer.Hale-Coulson@beaconhealthoptions.com



Region	Entity	Counties Covered	Contact
		Prowers, Pueblo, Rio Grande, Saguache	
5	Colorado Access (COA)	Denver	Amanda Berger, Care Management amanda.berger@coaccess.com 720-744-5619
6	Colorado Community Health Alliance (CCHA)	Boulder, Broomfield, Clear Creek, Gilpin, Jefferson	Cara Hebert Cara.Hebert@cchacares.com
7	Colorado Community Health Alliance (CCHA)	El Paso, Park, Teller	Cara Hebert Cara.Hebert@cchacares.com

Single Entry Points (SEPs)

SEP	Counties Covered	Case Management Contact
Adult Care Management, Inc.	Boulder / Broomfield / Clear Creek / Gilpin	Alan Wiley awiley@acmico.org 303-964-2442
Alamosa County Public Health Dept	Alamosa / Saguache	Sarah Duncan-Pearson sduncan@alamosacounty.org
Bent County Public Health	Bent / Kiowa	Diane Hutson sep@bentcph.org 719-456-0517
Central Mountain OLTC/ Fremont County DHS	Custer / Fremont	Vivian Simon Vivian.Simon@state.co.us 719-269-2032
Chaffee County Health and Human Services	Chaffee / Lake	Rachel Crocker rachel.crocker@state.co.us 719-530-2505
Colorado Access - Access Long Term Services and Supports	Adams / Arapahoe / Denver / Douglas / Elbert	Kellen Roth kellen.roth@coaccess.com 303-368-3243 AND Ward Peterson Ward.Peterson@coaccess.com
Conejos County Public Health and Nursing Services	Conejos / Costilla	Stephanie Shawcroft stephanie@co.conejos.co.us
Delta County Dept of Health and Human Services	Delta / Gunnison / Hinsdale	Amber McDaniel amcdaniel@deltacounty.com 970-872-1205



SEP	Counties Covered	Case Management Contact
Garfield County Department of Human Services (Northwest Options for Long Term Care)	Eagle / Garfield / Grand / Jackson / Moffat / Pitkin / Rio Blanco / Routt / Summit	Linda Byers lbyers@garfield-county.com 970-963-1639
Jefferson County Dept of Human Services	Jefferson	Alisha Singleton asingleton@jeffco.us 303-271-4246
Kit Carson County Public Health & Environment	Cheyenne / Kit Carson / Lincoln	Angela Berry hhsab@kticarsoncounty.org 719-346-7158 Ext. 139
Larimer County Dept of Human Services	Larimer	Vanessa Fewell vfewell@larimer.org AND Angela Korthaus akorthaus@larimer.org
Las Animas County Dept of Human Services	Huerfano / Las Animas	Laurie Ringo laurie.ringo@state.co.us 719-846-2276 X7130
Mesa County Dept of Human Services	Mesa	Erica Anderson erica.anderson@mesacounty.us 970-683-2649
Montezuma County Public Health Dept	Dolores / Montezuma	Jane Duncan jduncan@co.montezuma.co.us 970-564-4772 OR Brandy McGuire bm McGuire@co.montezuma.co.us 970-564-4769
Montrose County Dept of Health and Human Services	Montrose / Ouray / San Miguel	Julie Miller jmiller@montrosecounty.net 970-252-5013
Northeastern Colorado OLTC	Logan / Morgan / Phillips / Sedgwick / Washington / Yuma	Chris Pribble chrisp@necalg.com
Otero County DHS	Crowley / Otero	Anne Russell anne.russell@state.co.us
Prowers County Public Health and Environment	Baca / Prowers	Delaine Dunning, RN ddunning@prowerscounty.net 719-336-1015
Pueblo County Department of Human Services	Pueblo	Rejan Ricottone rejan.ricottone@pueblocounty.us 719-583-6857



SEP	Counties Covered	Case Management Contact
Rio Grande/ Mineral County Department of Social Services	Mineral / Rio Grande	Jackie Stephens Jackie.stephens@state.co.us AND Jody Kern jody.kern@state.co.us (719)657-3381 ext. 1100
San Juan Basin Public Health	Archuleta / La Plata / San Juan	Sylvan Watson swatson@sjbpublichealth.org 970-335-2075
The Resource Exchange	El Paso / Park / Teller	Colleen Batchelor cheadbatchelor@tre.org 719-785-6426
Weld County Area Agency on Aging	Weld	Meghan Phillips mphillips@co.weld.co.us 970-400-6108

Community Centered Boards (CCBs)

CCB	Counties Covered	Case Management Contact
Blue Peaks Developmental Services	Alamosa / Conejos/ Costilla / Mineral / Rio Grande / Saguache	Erin Wieland ewieland@bluepeaks.org
Colorado Bluesky Enterprises	Pueblo	Erica Adamson eadamson@coloradoblueskyenterprises.org (719) 546-0572
Community Connections, Inc.	Archuleta / Dolores / La Plata / Montezuma / San Juan	Elizabeth Fabrey efabrey@cci-colorado.org
Community Options, Inc.	Delta / Gunnison / Hinsdale / Montrose / Ouray / San Miguel	Elaine Wood Elainewood@communityoptionsinc.org
Developmental Disabilities Resource Center	Clear Creek / Gilpin / Jefferson / Summit	Liz Pahr liz.pahr@ddrcco.com
Developmental Pathways	Arapahoe / Douglas / City of Aurora	Darcy Tibbles d.tibbles@dpcolo.org 303-434-9382 OR Amy Grogan a.grogan@dpcolo.org 720-362-0605 OR Bob Ward b.ward@dpcolo.org 303-858-2146



CCB	Counties Covered	Case Management Contact
Eastern Colorado Services for the Developmentally Disabled, Inc	Cheyenne / Elbert / Kit Carson / Lincoln / Logan / Morgan / Phillips / Sedgwick / Washington / Yuma	Melissa Dassaro melissa@ecsdd.org 970-522-7121 x 227
Envision	Weld	Celeste Ewert cewart@envisionco.org 970-313-2603
Foothills Gateway	Larimer	Marla Maxey (HCBS-DD Case Management Director) marlam@foothillsgateway.org 970-266-5317 or 970-690-8129 (cell) AND Pat Carney (Support Services Case Management Director) patc@foothillsgateway.org 970-266-5419 or 970-443-2619
Horizons Specialized Services	Grand / Jackson / Moffat / Rio Blanco / Routt	Susan Mizen smizen@horizonsnwc.org 970-879-4466
Imagine!	Boulder / Broomfield	Jenna Corder Jcorder@imaginecolorado.org 303-926-6439
Inspiration Field	Crowley / Otero / Bent	Kidron Backes kbackes@Inspirationfield.org 719-469-3481
Mountain Valley Developmental Services	Eagle / Garfield / Lake / Pitkin	Brenda Scrimsher Bscrimsher@mtnvalley.org 970-945-2306 AND Tom Whattoff Twhattoff@mtnvalley.org 970-945-2306 AND Sarah Brotherson Sbrotherson@mtnvalley.org 970-945-2306
North Metro Community Services	Adams	Shilo Carson shilo.carson@nmetro.org 303-255-6586
Rocky Mountain Human Services	Denver	Jenny Smith jsmith@rmhumanservices.org
Southeastern Developmental Services	Baca / Bent / Kiowa / Prowers	David Harbour dharbour@sdsccb.com



CCB	Counties Covered	Case Management Contact
Southern Colorado Developmental Services	Huerfano / Las Animas	Marsi Mason marsimason@scdds.com 719-846-4409, ext. 109 or 719-680-3390 (cell)
Starpoint	Chaffee / Custer / Fremont	Bryana Marsicano Bmarsicano@starpointco.com
Strive	Mesa	Sarah Bonnell sbonnell@mesadev.org
The Resource Exchange	El Paso / Park / Teller	Colleen Batchelor cheadbatchelor@tre.org 719-785-6426

For more information, visit:

Accountable Care Collaborative and RAE Information:
<https://www.colorado.gov/pacific/hcpf/acphase2>

Long-Term Services and Supports and SEP/CCB Information:
<https://www.colorado.gov/pacific/hcpf/long-term-services-and-supports-programs>

