



Dear Non-Emergent Medical Transportation (NEMT) Provider,

Non-Emergent Medical Transportation (NEMT) claims with a Date of Service (DOS) on or after July 1, 2025, are denying for EOB 7817 - "The payment modifier is not appropriate" when billing with modifiers 76 or 77 and a mileage code of S0215.

A resolution is in process.

Affected claims will be reprocessed.

Contact the [Provider Services Call Center](#) with any questions.

Thank you,

Department of Health Care Policy & Financing

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