

# 2020 Waiver Renewal

## Children with Life Limiting Illness (CLLI) Waiver

Presented by: Julie Masters

October 2019

# Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**

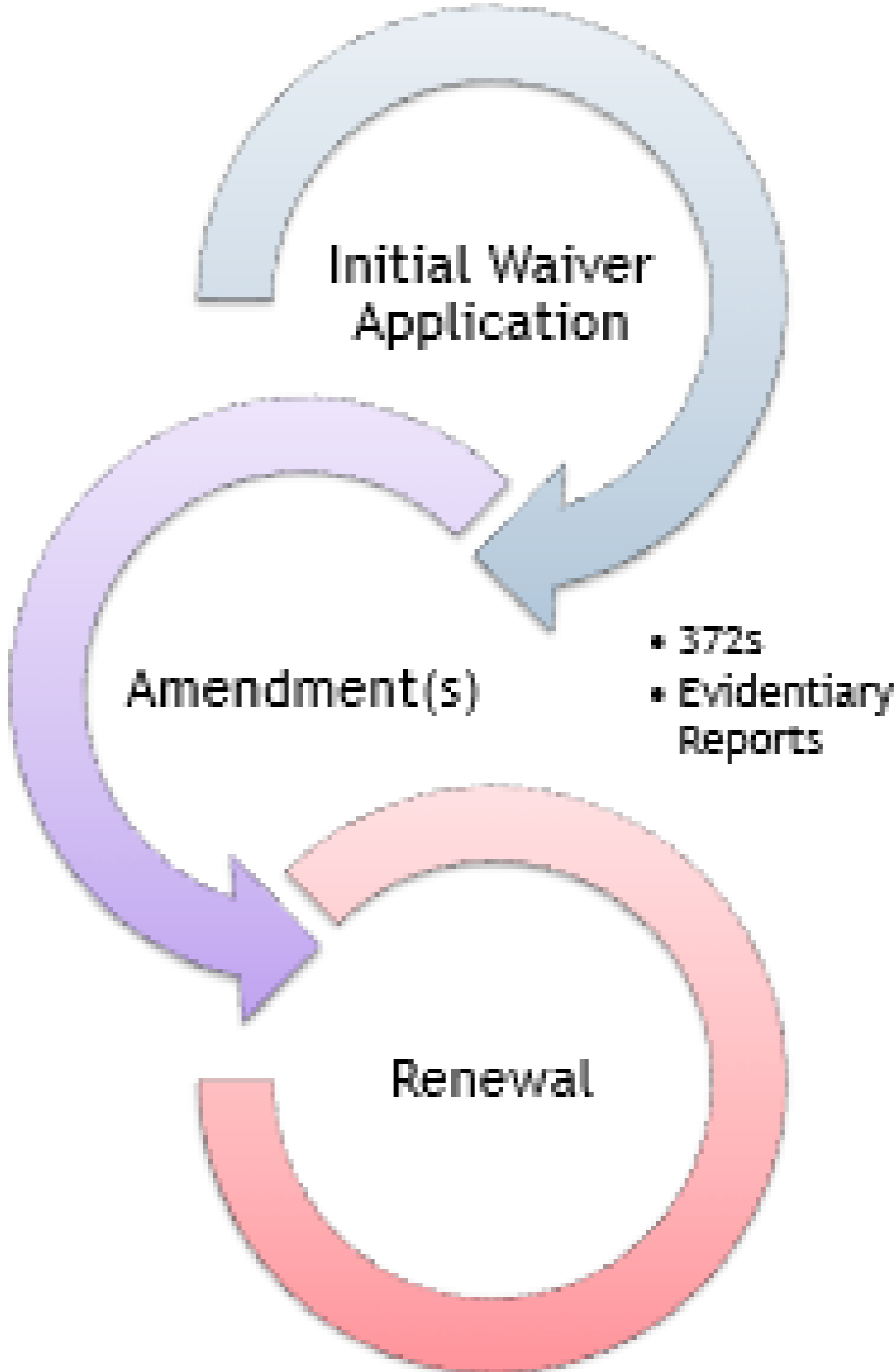
## What will be covered today?

- The waiver renewal process and CMS required information
- The content of a HCBS waiver application
- Explanation of how the waiver application illustrates the respective program operations

## Other Efforts

- Current Waiver Amendments
- Statutory Changes
- Conflict Free Case Management

# Waiver Lifecycle



# What to Expect

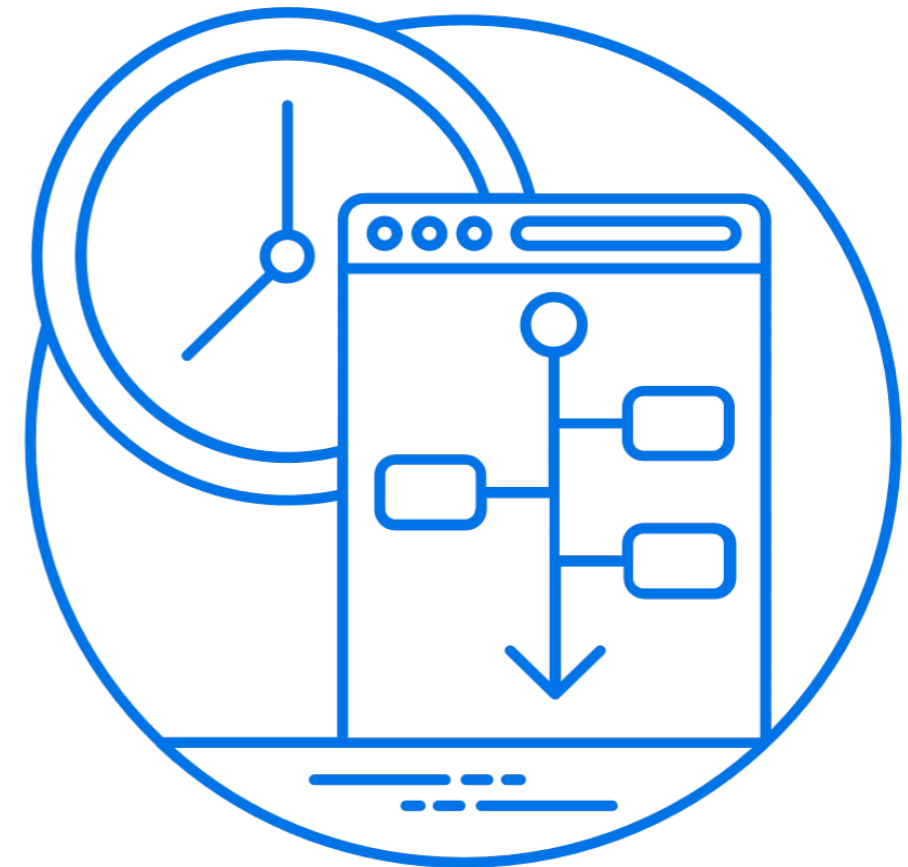
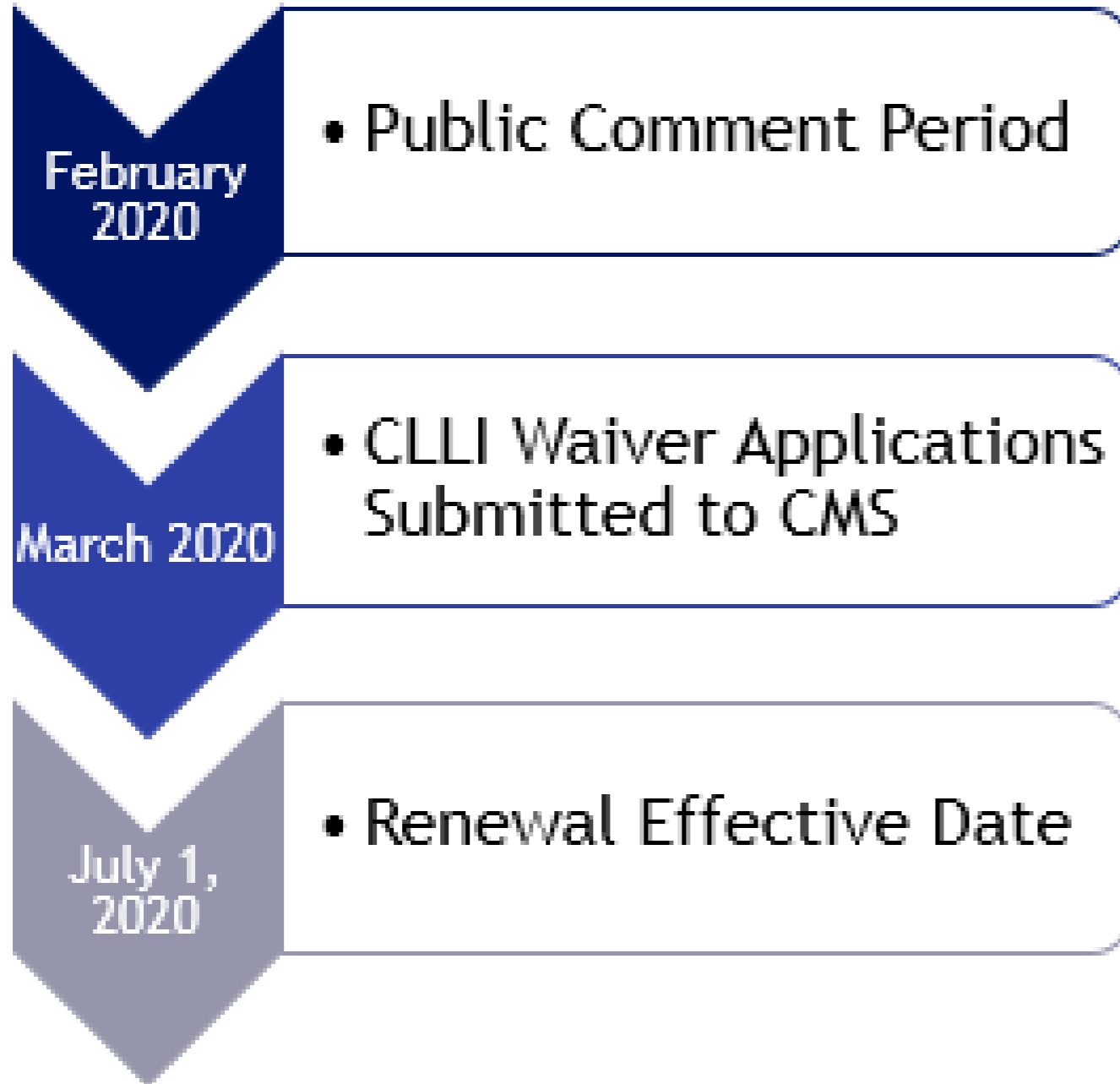
## Things we can change:

- Grammar or technical language errors
- Quality Improvement Strategies (QIS) performance measures

## Things we cannot change:

- Existing Contracts
- Budgetary Allocations
- Statutory Requirements

# 2020 Renewal Timeline





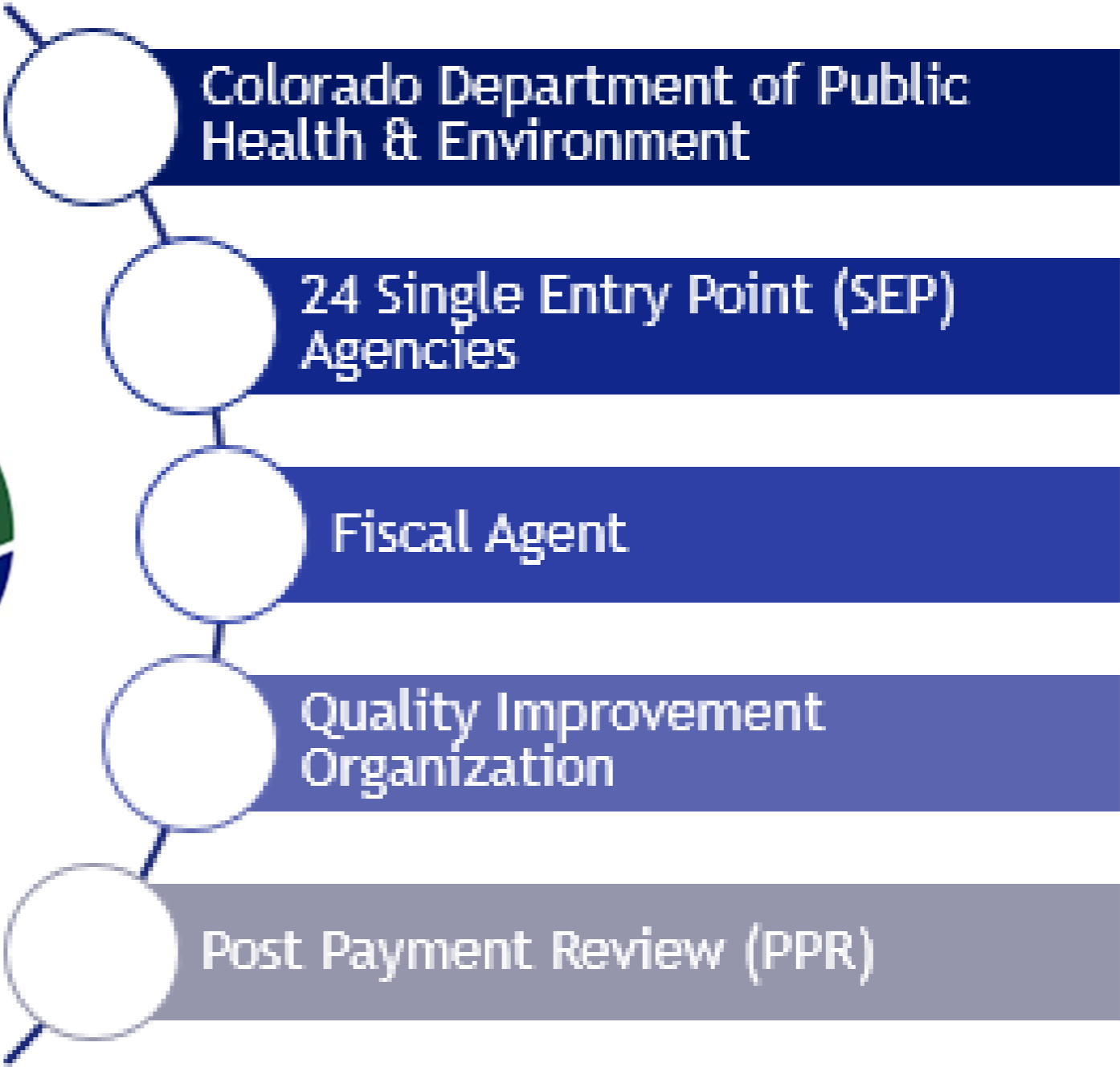
[www.cms.gov](http://www.cms.gov)

[www.medicaid.gov](http://www.medicaid.gov)



|                   |  |
|-------------------|--|
| <b>Appendix A</b> | Waiver Administration and Operation                |
| <b>Appendix B</b> | Participant Access and Eligibility                 |
| <b>Appendix C</b> | Participant Services                               |
| <b>Appendix D</b> | Participant-Centered Planning and Service Delivery |
| <b>Appendix E</b> | Participant Direction of Services                  |
| <b>Appendix F</b> | Participant Rights                                 |
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| <b>Appendix H</b> | Systems Improvement                                |
| <b>Appendix I</b> | Financial Accountability                           |
| <b>Appendix J</b> | Cost Neutrality Demonstration                      |

# Appendix A: Waiver Administration & Compliance



# Appendix B: Participant Access and Eligibility



## Target Group(s)

- Medically Fragile children 0 through 18 years of age
- Diagnosed with a life-limiting illness
- Risk of hospitalization within 1 month but for the availability of the waiver service

# Appendix C: Participant Services

Bereavement  
Counseling

Expressive Therapy

Massage Therapy

Palliative/Supportive  
Care Services

Respite

Therapeutic Life  
Limiting Illness  
Support:

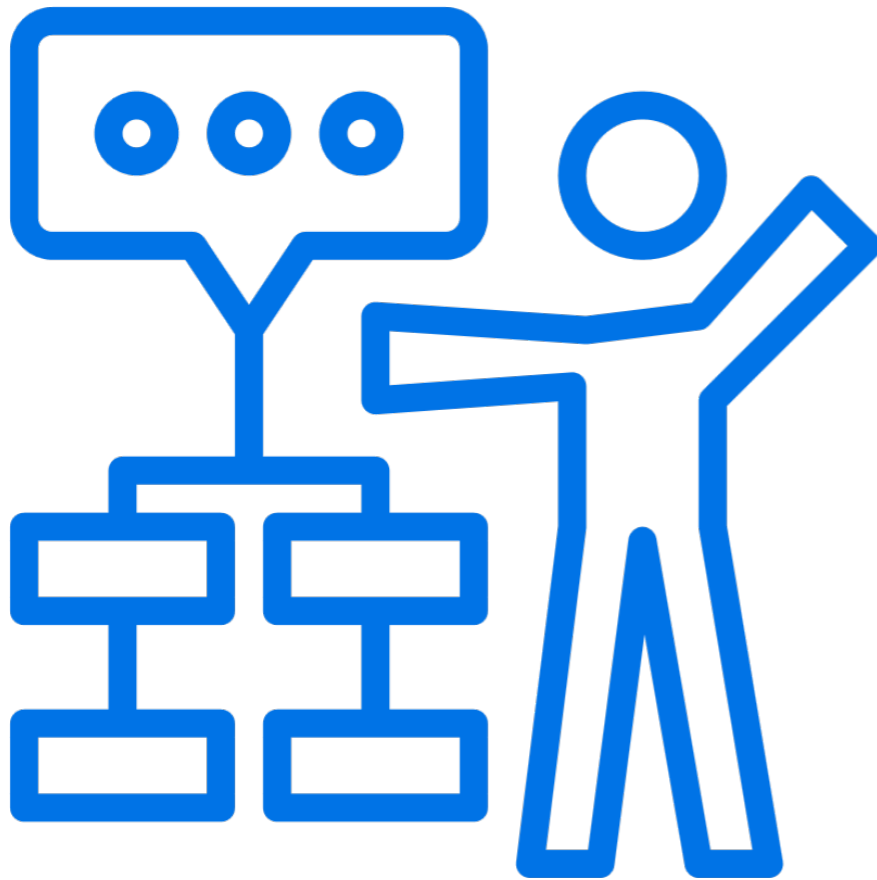
- Family, Individual and Group Counseling

# Appendix D: Participant-Centered Planning and Service Delivery

## Service Plan Development

Case Manager responsibilities when implementing the person-centered support plan include the following:

- Document
- Monitor
- Oversee



# Person-Centered Support Plan

Must  
Include:

- Client's Assessed Needs
- Preferences
- Goals
- Natural Supports
- Specific Services
- Amount, Duration and Frequency of Services
- Documentation of Choice: Waiver or Institutional Care



# Appendix E: Participant Direction Of Services

# Appendix F: Participant Rights

- Participants are notified of adverse action through issuance of a written form entitled the Long Term Care Waiver Program Notice of Action (LTC 803 Form)
- An explanation of appeal rights is made available to all clients when they are approved or denied eligibility for publicly funded programs and when services are denied or reduced.





# Appendix G: Participant Safeguards



Licensed Healthcare Agencies, Case Management Agencies (CMAs), and Department Staff are required to report critical incidents



Parents/Legal Guardian are informed what qualifies as a critical event when signing the service plan with the case manager



Oversight is provided by the Department (HCPF), Colorado Department of Public Health & Environment (CDPHE), or the Colorado Department of Human Services (CDHS)



The Department (HCPF) has responsibility for reporting, trending and responding to critical incidents.

# Appendix H: Quality Improvement Strategy (QIS)



- QIS is submitted as part of the initial waiver application
- QIS is submitted to CMS with 372s and Evidentiary report
- Updated QIS is submitted during renewal

# Appendix I: Financial Accountability

- Providers are responsible for correctly documenting claims
- The Audits and Compliance Division exists to monitor provider and member compliance with state and federal regulations and Department policies
- Rates are calculated by identifying all factors necessary to provide services and the accessibility of the service through research, facility site visits and feedback from stakeholders

# Appendix J: Cost Neutrality Demonstration



$$D + D' \leq G + G'$$

# HCBS Public Comment Page

[www.colorado.gov/hcpf/hcbs-waiver-transition](http://www.colorado.gov/hcpf/hcbs-waiver-transition)

- Can view most recently approved waiver applications
- Documents related to any current Public Comment Period
- Documents related to previous public comment periods
- Documents related to the renewal of CLLI

# OCL Stakeholder Engagement Page

[www.colorado.gov/hcpf/OCL-stakeholder-engagement#Renewal](http://www.colorado.gov/hcpf/OCL-stakeholder-engagement#Renewal)

# Stakeholder Feedback

Department staff are identifying areas for language changes and developing the waiver application throughout the fall of 2019.

Stakeholders can provide suggestions and feedback through these means:

- Email: [LTSS.publiccomment@state.co.us](mailto:LTSS.publiccomment@state.co.us)
- Phone: 303-866-3684
- In Person & U.S. Mail: 1570 Grant Street, Denver, CO 80203, Attention: HCBS Waiver Renewals
- Fax: 303-866-2786 Attention: HCBS Waiver Renewals

The formal public notice period for the CLLI waiver renewal will be in February 2020.



# Questions?

# Waiver Administration & Compliance Team

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# Thank You!