

CCM System Assessment & Support Plan

UPDATE

February 8, 2022

Agenda

Status Update

- System design, development and testing
- CMA Considerations & Concerns

Implementation Update

Timeline Update

Operational Readiness

- Business Process Reengineering (10 min)
- Reporting (5 min)

Questions/Discussion

Status Update



COLORADO

Department of Health Care
Policy & Financing

Status Update: System Design, Development & Testing

- New Assessment and Person-Centered Support Plan
- Features
- Vendor Testing
- UAT Testing:
- Data Mapping/Migration
- Streamline Eligibility



Status Update: CCM Considerations & Concerns

- Workforce Challenges
- Time for Operational Readiness and Change Management
- Reporting/Reimbursement Questions Remain

Implementation Update



COLORADO

Department of Health Care
Policy & Financing

Implementation Update- Soft Launch

- Assessment & Support Planning Functionality Only
 - Small Group of CMs (5-6)
 - End-to-End User Acceptance Testing
 - Superusers & Change Management Leaders
 - WBT/VILT Assessment Training
 - Sandbox “Training Environment”
 - CCM (MedCompass) System Training
 - Superusers
 - Mock Assessments
 - Begin Using New Assessment & SP process



COLORADO

Department of Health Care
Policy & Financing

CCM System Functionality at Soft Launch

For Members Participating in Soft Launch

Existing BUS Functionality in CCM

- Member Demographics
- Intake & Referrals
- LOC Screen (Formally 100.2)
- Person-Centered Support Plan (Formerly Service Plan in BUS)
- ~~Notice of Action/Appeals (Formally LTC 803 Notice of Action)~~
- ~~Critical Incident Reports (CIRs)~~
- ~~Log Notes~~
- Case Status
- Program Area

Existing DDDWeb Functionality in CCM

- Member Demographics
- ~~State General Fund Programs~~
- ~~Waitlist Management~~
- ~~Billing for State Fund Programs~~
- ~~Critical Incident Reports (CIRs)~~
- Case Status
- Program Area

BUS & Bridge System Functionality at Soft Launch

For Members **Not** Participating in Soft Launch

Existing BUS Functionality

- Member Demographics
- LTC 100.2 (LOC) Assessment
- Person-Centered Support Plan (Formerly Service Plan)
- Notice of Action/Appeals (Formally LTC 803 Notice of Action)
- Critical Incident Reports (CIRs)
- Log Notes
- Intake & Referrals
- Case Status
- Program Area

Existing DDDWeb Functionality

- Member Demographics
- State General Fund Programs
- Waitlist Management
- Billing for State Fund Programs
- Critical Incident Reports (CIRs)
- Case Status
- Program Area



COLORADO

Department of Health Care
Policy & Financing

Implementation Update- Go Live

- Full CCM & Streamline Functionality
 - Small Group of CMs
 - CM End-to-End User Acceptance Testing
 - All Remaining Users
 - WBT/VILT Assessment Training
 - CCM (MedCompass) System Training
 - Mock Assessments
 - Begin Using New Assessment & SP process
 - All Users
 - Use Full Functionality of CCM
 - Discontinue Use of BUS/DDDWeb
 - Streamline Eligibility Live



COLORADO

Department of Health Care
Policy & Financing

CCM System Functionality at Go Live

New system includes existing BUS and DDDWeb functionality

Existing BUS Functionality in CCM

- Member Demographics
- LTC 100.2 (LOC) Assessment
- Person-Centered Support Plan (Formerly Service Plan)
- Notice of Action/Appeals (Formally LTC 803 Notice of Action)
- Critical Incident Reports (CIRs)
- Log Notes
- Intake & Referrals
- Case Status
- Program Area

Existing DDDWeb Functionality in CCM

- Member Demographics
- State General Fund Programs
- Waitlist Management
- Billing for State Fund Programs
- Critical Incident Reports (CIRs)
- Case Status
- Program Area



COLORADO

Department of Health Care
Policy & Financing

New CCM System Functionality at Go Live

New system includes additional enhanced functionality

- Single Assessment (formally Basic & Comprehensive)
- Automated assessment & support plan workflow
- Support Plan outputs
- Shared Case Security
- Time Tracking
- Auto saving
- Offline Capabilities
- Program Area
- Mobile device supported
- Reporting
- Enrollment Status
- Waiting Lists
- Letter and Forms
- Electronic Signature
- CBMS/Interchange interface
- Alerts & Tasks
- Streamline Eligibility/PeakPro



COLORADO

Department of Health Care
Policy & Financing

Timeline Update

Timeline Update

- “Soft Launch”
 - April- End-to-End User Acceptance Testing
 - April/May- WBT/VILT Assessment Training
 - May- CCM (MedCompass) System Training
 - June- Superuser Sandbox “Training Environment”
 - June- Superuser Mock Assessments
 - July- Superuser Member Assessments
- Go Live
 - October 17, 2022



Operational Readiness



COLORADO

Department of Health Care
Policy & Financing

Operational Readiness

Business Process Reengineering (BPR)

- Department working with designated Agency contacts who identified business processes and the Department is in the process of posting FAQs about the initiative.
- Working with agency contacts on mobile device/laptop technical readiness at each agency.
- Device survey sent in December, due January 17, 2022.



Operational Readiness- Reporting

- Appeal Payment Report (SEP and CCB Payment)
- Per Enrollment (SEP and CCB Payment)
- Telligen Timeliness (Telligen Invoices for CIR Review)
- Monitoring Log Notes (SEP Payment)
- SIS Assessments (CCB Payment)
- LOC Assessment Payment (SEP and CCB Payment)
- Delay and DD Determinations (CCB Payment)
- PMPM Payment Report (SEP Payment)
- Waitlist Payments (CCB Payment)
- Critical Incident Followup Payments
- Critical Incident Trending
- State SLS OBRA-SS and FSSP

Operational Readiness

Data Migration Mapping

- List as of 1-28-22 is attached to the invite



COLORADO

Department of Health Care
Policy & Financing



Questions?



Contact Info

hcpf_ccm_stakeholder@state.co.us

Thank you!