

[View this email in your browser](#)



Dear Case Manager,

The Long-Term Home Health program record update was released into production for the Care and Case Management System on February 1, 2024.

The program record updates for Nursing Facility and the Program of All Inclusive Care for the Elderly (PACE) are ready for release into production in the Care and Case Management System. As well, Waiver Program Records will now be linked to Critical Incident Reports, Activity Logs, etc. These updates will be pushed into production the evening of February 14, 2024, after 7:00 p.m. Mountain Standard Time. All users will need to be logged out of the system by 7:00 p.m.

The Hospital Back-Up (HBU) record update is dependent on the results of testing. The HBU Program Records will be manually changed from a Nursing Facility program the day after the Nursing Facility and PACE Program Record updates and are expected to be completed by the end of the business day on February 15, 2024.

Thank you,

Department of Health Care Policy & Financing

---