



Dear Case Manager,

The Care and Case Management (CCM) System is available.

Please Note: The Colorado instance of MedCompass is still currently impacted by a separate Microsoft issue. If you attempt to log in to MedCompass, you may receive a "bad gateway" error. Assurecare is unable to resolve this issue as it is with Microsoft. As soon as we are notified that the MedCompass system is operational, we will send additional communications.

Thank you,

Department of Health Care Policy & Financing