



Dear Case Manager,

The following is a Known Issue in the CCM System.

The Care Plan and the Service Plan do not appear on either related screen.

Interim Solution: Send an email to hcpf_CCM_Stakeholder@state.co.us with the subject line "SP/CP/PAR Issue Agency Name". In the body of the email, please provide the name, username, and phone number of the Case Manager(s) experiencing the issue.

A resolution is in process.

Thank you,

Department of Health Care Policy & Financing
