



**COLORADO**  
Department of Health Care  
Policy & Financing

Dear Case Manager,

Case managers should continue to direct requests for technical assistance with Bridge issues to the Care and Case Management (CCM) Help Desk by emailing [CCMHelpDesk@gainwelltechnologies.com](mailto:CCMHelpDesk@gainwelltechnologies.com).

Effective October 1, 2022, if case managers use the previous email address ending in @DXC, they will not get a response and the email will not be forwarded.

Please ensure you are using the correct email of [CCMHelpDesk@gainwelltechnologies.com](mailto:CCMHelpDesk@gainwelltechnologies.com).

Thank you,

Department of Health Care Policy & Financing

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